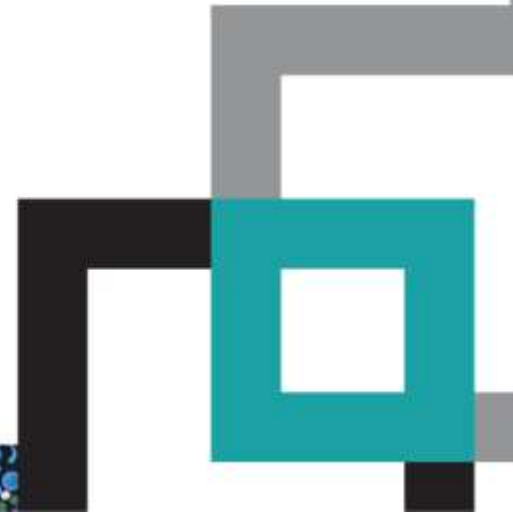


# Getting your practice COVID vaccine ready

- Webinar for Western Sydney Primary Health Network –

Presented by:  
Michelle Horswood & Katrina Otto  
Train IT Medical Pty Ltd  
[www.trainitmedical.com.au](http://www.trainitmedical.com.au)  
[enquiries@trainitmedical.com.au](mailto:enquiries@trainitmedical.com.au)



A decorative border at the top of the slide featuring a traditional Aboriginal dot pattern. It consists of numerous small dots in various colors including red, green, blue, purple, and white, arranged in a complex, non-repeating pattern.

# *Acknowledgement of Country*

Train IT Medical acknowledge the traditional owners and custodians of land and waterways we meet on today.

We wish to pay our respects to Aboriginal and Torres Strait Islander elders past, present and future.

A decorative border at the bottom of the slide, identical to the one at the top, featuring a traditional Aboriginal dot pattern with red, green, blue, purple, and white dots.



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# Immunisation



Immunisation Bike Competition

HealthPathways

Programs and Priorities

We aim to reduce the incidence of vaccine preventable diseases in the community by providing appropriate and timely information about vaccine preventable diseases.

[PHN Western Sydney](#)

# Michelle Horswood

**Registered Nurse**  
**Master of Management**  
**Accredited Nurse Immuniser**  
**Grad Cert Child & Family Health Nursing**  
**Diploma of Cardiopulmonary Technology**  
**NAATI level 2 Auslan Interpreter**



## **Practice Manager, O'Connell Street Medical Practice**

40 years experience as Registered Nurse  
10 years experience as Clinical Manager, Cath labs and Cardiothoracic Ward.  
14 years experience as Practice Manager in both large and small general practices.  
3 years experience as a General Practice Management Consultant  
Auslan Interpreter for Deaf community.  
Passionate about primary care and has a particular interest in developing models of care which improve patient outcomes and enhance practice viability.

# Katrina Otto

**Bachelor's degree in Adult Education,**  
**Diploma of Business, Health Administration**  
**Certificate IV Training & Assessment**  
**Certificate – Social Welfare**



## **Managing Director, Train IT Medical Pty Ltd**

Practice Management Consultant & Software Trainer  
30 years experience in wide variety of medical practices.  
25 years experience as a TAFE teacher of medical administration & practice management.  
Approved trainer for Dept of Health, Best Practice, Medical Director.  
Australian Digital Health Agency, AAPM, APNA, RACGP, ACRRM, Avant Mutual, Primary Health Networks and others.





# Learning Objectives

1. Understand current status in relation to the rollout of COVID vaccines in Australia.
2. Discuss COVID vaccine priority groups and proposed implementation plans outlined in the COVID vaccination roadmap.
3. Develop awareness of key requirements for practices involved in COVID 19 vaccination ordering, cold chain management and administration.
4. Develop a practice plan for clear and confident communication with patients in relation to the vaccine.
5. Identify key planning issues for COVID Vaccination clinics in general practice.
6. Ensure practice compliance for documentation and reporting.

# Learning Objective 1

**Understand current status in relation to the rollout of COVID vaccines in Australia.**



# The Australian government COVID vaccination policy

- COVID vaccine free for all Medicare eligible Australians and most visa card holders
- Clear lines of responsibility across Australian, State and Territory Governments
- Australian Technical Advisory Group on Immunisation (ATAGI) to determine vaccination hierarchy
- Australian Immunisation Register (AIR) to monitor coverage

[Read more: Australian Government COVID vaccination policy](#)





# Other important points outlined in the policy:

- There are 3 vaccine candidates
- COVAX
- Primary care to be at the core of COVID vaccination rollout.







# Learning Objective 2

**Discuss COVID vaccine priority groups and proposed implementation plans outlined in the COVID vaccination roadmap.**

# Population groups for vaccine prioritisation

- Evidence based
- Influenced by the prevailing epidemiology
- COVID 19 Vaccine Roadmap – current rollout plans as per ATAGI recommendations

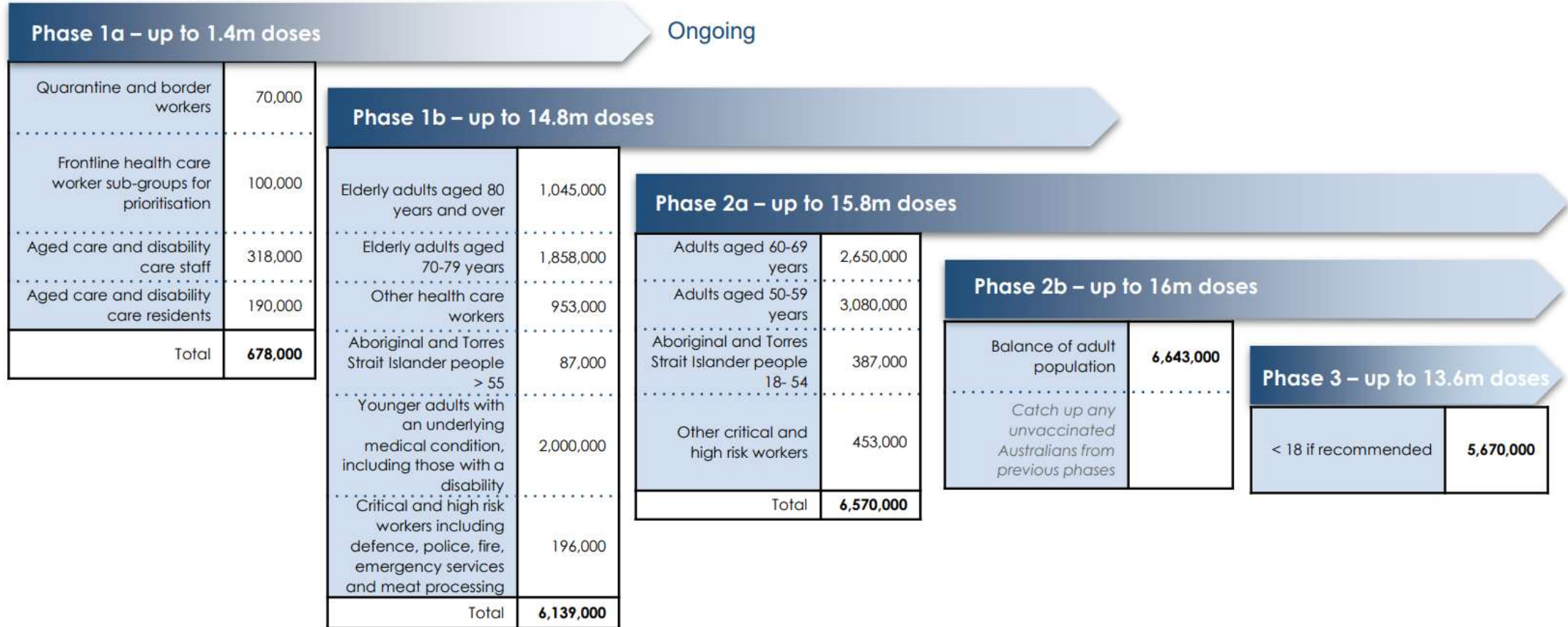
[Download ATAGI Preliminary Advice on General Principles](#)

## Australian Technical Advisory Group on Immunisation (ATAGI)

Preliminary advice on general principles to guide the prioritisation of target populations in a COVID-19 vaccination program in Australia

# COVID-19 vaccine national rollout strategy

## - Priority groupings



[Download Vaccine Rollout Strategy document](#)

Population numbers are current estimates for each category.



# COVID Vaccine Roadmap

## 1a – Pfizer Vaccine

- Ultra cold chain storage requirements
- 30-50 Hospital hubs in urban and rural areas
- Finalised in conjunction with state and territory governments

## 1b – AstraZeneca Vaccine

- Usual cold chain storage 2-8 degrees
- Sites expanded to include primary care settings
- Efficacy



# Primary Care participation Expression of Interest?

- EOI
- Co-ordinated by the PHN's
- Meet criteria
- Subsequent Phases – role of Primary Care?
- Funding – fee for service plus PIP





# Learning Objective 3

**Develop awareness of key requirements for practices involved in COVID-19 vaccination ordering, storage and administration.**





# Australian Government - new guidelines for vaccine storage

## New Guidelines – Strive for 5 3<sup>rd</sup> Edition

- Purpose built fridge
- Mandatory Training
- Random Auditing

[Access guidelines](#)



# Key requirements for Primary Health Care Nurses

- Mandatory training – ACN, HESA
- [WHO training](#)
- Authorised Nurse Immunisers
- Up to date knowledge and skills
- Insurance
- Vaccine administration as per NHMRC guidelines and The Australian Immunisation Handbook
- National Vaccine Storage Guidelines
- CPR training
- Emergency protocol review
- Reporting

[Access Resource list](#)

# Vaccine administration



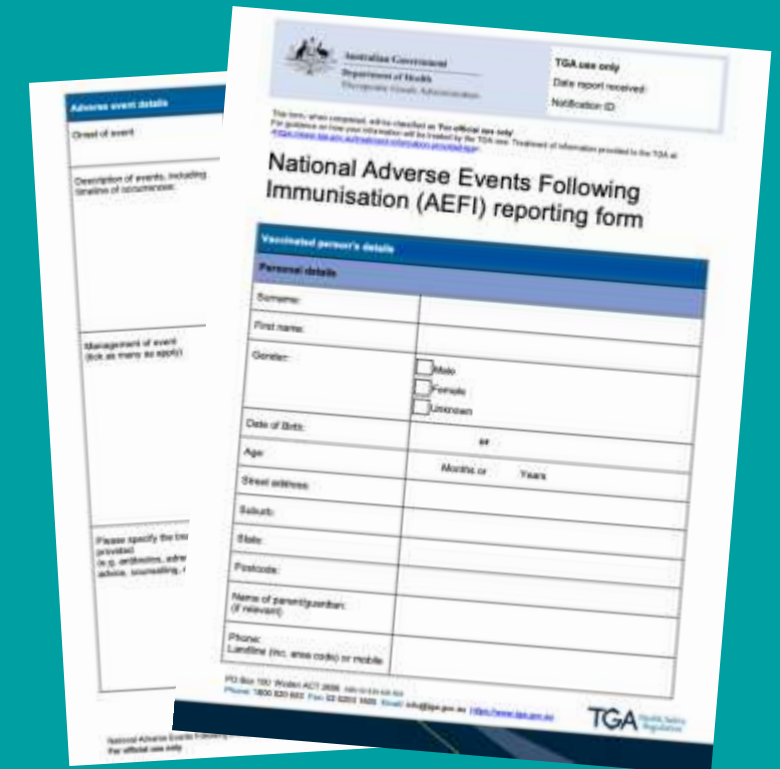
## Multidose vials:

- Education to ensure accurate dosage and infection control
- Ordering of disposables



# Adverse event reporting

- Data collection to ensure accurate side-effect recording
- AEFI document
- AusVaxSafety



The image shows a 'National Adverse Events Following Immunisation (AEFI) reporting form' from the Australian Government Department of Health. The form is titled 'National Adverse Events Following Immunisation (AEFI) reporting form' and includes a section for 'Vaccinated person's details'. The form is divided into several sections: 'Adverse event details', 'Vaccinated person's details', and 'Please specify the test provided'. The 'Vaccinated person's details' section includes fields for 'Surname', 'First name', 'Gender' (with checkboxes for Male, Female, and Unknown), 'Date of Birth', 'Age', 'Street address', 'Suburb', 'State', 'Postcode', 'Name of parent/guardian (if relevant)', and 'Phone: Landline (inc. area code) or mobile'. The form also includes a 'TGA' logo and contact information for the Therapeutic Goods Administration.

# Learning Objective 4

**Develop a practice plan for clear and confident communication with patients in relation to the vaccine**

# Communication with patients

- **Clear, confident, consistent information.**
- **Patient information packs.**
- **Stay up-to-date and knowledgeable – regular information dissemination in your practice, eg email broadcasts, meetings**





# Learning Objective 5

**Identify key planning issues for COVID-19 Vaccination clinics in general practice.**

"We can panic  
or we can plan."



# Key planning issues

- Assess storage capacity
- COVID vaccine within influenza vaccination season





# Planning



Photo credit Quinns Mindarie SuperClinic

- Your workforce
- Vaccine advertising and promotion
- Logistics for your clinic
- Appointment structure
- PPE
- Patient Recall Systems
- Vaccine supply
- Billing
- Documentation
- Technology





# Vulnerable patient groups

**Consider vaccination in the home:**

- Possible?
- Preliminary discussions/plans
- O'Connell St experience

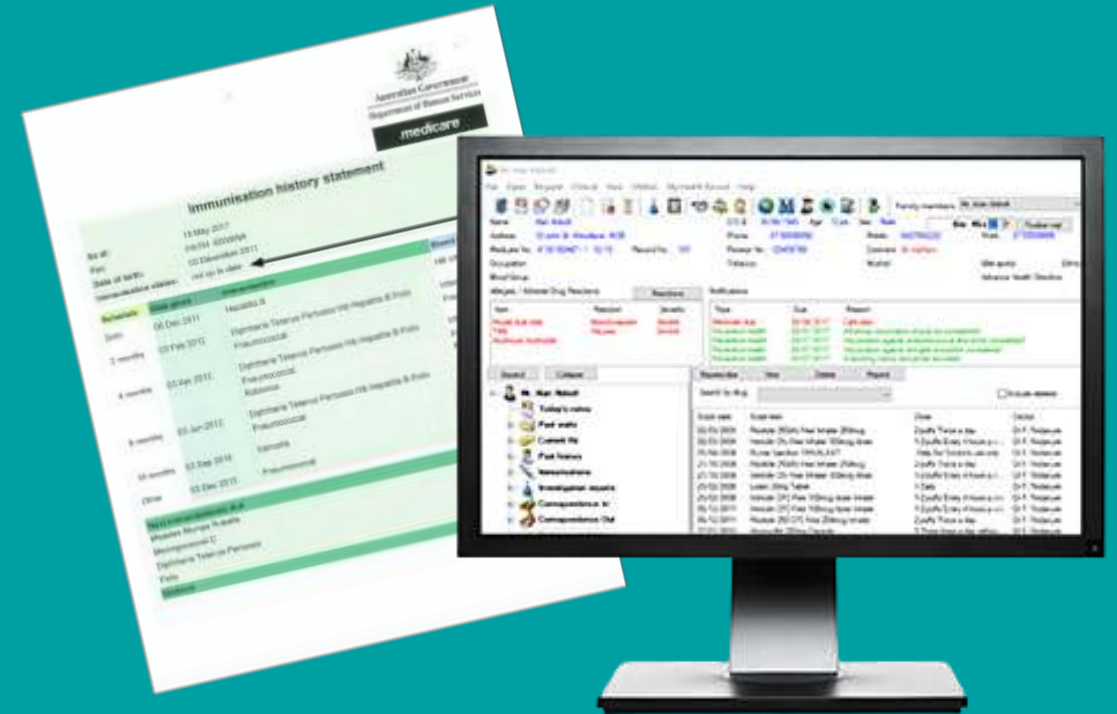


# Learning Objective 6

**Ensure practice compliance for documentation and reporting**

# Documentation & Technology

- AIR, PRODA
- Patient Management software
- Recall management
- National Booking System & NHSD
- Pre-vaccination checklist
- Informed consent
- My Health Record
- Record to patient



[Update your listing in the National Health Services Directory](#)



# Presentation Links

## **RACGP Practice Managers mailing list:**

Ela Duraj - [ela.duraj@racgp.org.au](mailto:ela.duraj@racgp.org.au) On Behalf Of RACGP Events - NSW&ACT faculty

## **Australian Government COVID vaccination policy – November 2020:**

- <https://www.health.gov.au/sites/default/files/documents/2020/11/australian-covid-19-vaccination-policy.pdf>

## **ATAGI prioritization of COVID vaccination program:**

- [https://www.health.gov.au/sites/default/files/documents/2020/11/atagi-preliminary-advice-on-general-principles-to-guide-the-prioritisation-of-target-populations-in-a-covid-19-vaccination-program-in-australia\\_0.pdf](https://www.health.gov.au/sites/default/files/documents/2020/11/atagi-preliminary-advice-on-general-principles-to-guide-the-prioritisation-of-target-populations-in-a-covid-19-vaccination-program-in-australia_0.pdf)

## **New Vaccine storage guidelines:**

- <https://www.health.gov.au/resources/publications/national-vaccine-storage-guidelines-strive-for-5>

## **Mandatory On-line training:**

- <https://www.health.gov.au/initiatives-and-programs/covid-19-vaccines/covid-19-vaccination-training-program>
- <https://www.heti.nsw.gov.au/education-and-training/courses-and-programs/vaccine-storage-and-cold-chain-management->

## **AEFI Reporting:**

- <https://www.tga.gov.au/sites/default/files/national-adverse-events-following-immunisation-aefi-reporting-form.pdf>

## **Aus VaxSafety:**

- <http://www.ausvaxsafety.org.au/ausvaxsafety-commences-routine-monitoring-2020-seasonal-influenza-vaccines>

## **WHO training:**

- <https://openwho.org/courses/covid-19-vaccination-healthworkers-en>

## **Accredited Nurse Immunisers – Policy Directives:**

- [https://www1.health.nsw.gov.au/pds/ActivePDSDocuments/PD2020\\_050.pdf](https://www1.health.nsw.gov.au/pds/ActivePDSDocuments/PD2020_050.pdf)

## **Medicare Billing:**

- [https://www.ausdoc.com.au/news/medicare-item-cards-covid19-vaccination-gp-practices?utm\\_content=bufferdd570&utm\\_medium=social&utm\\_source=facebook.com&utm\\_campaign=australian+doctor+facebook](https://www.ausdoc.com.au/news/medicare-item-cards-covid19-vaccination-gp-practices?utm_content=bufferdd570&utm_medium=social&utm_source=facebook.com&utm_campaign=australian+doctor+facebook)

## **COVID-19 vaccine national rollout strategy:**

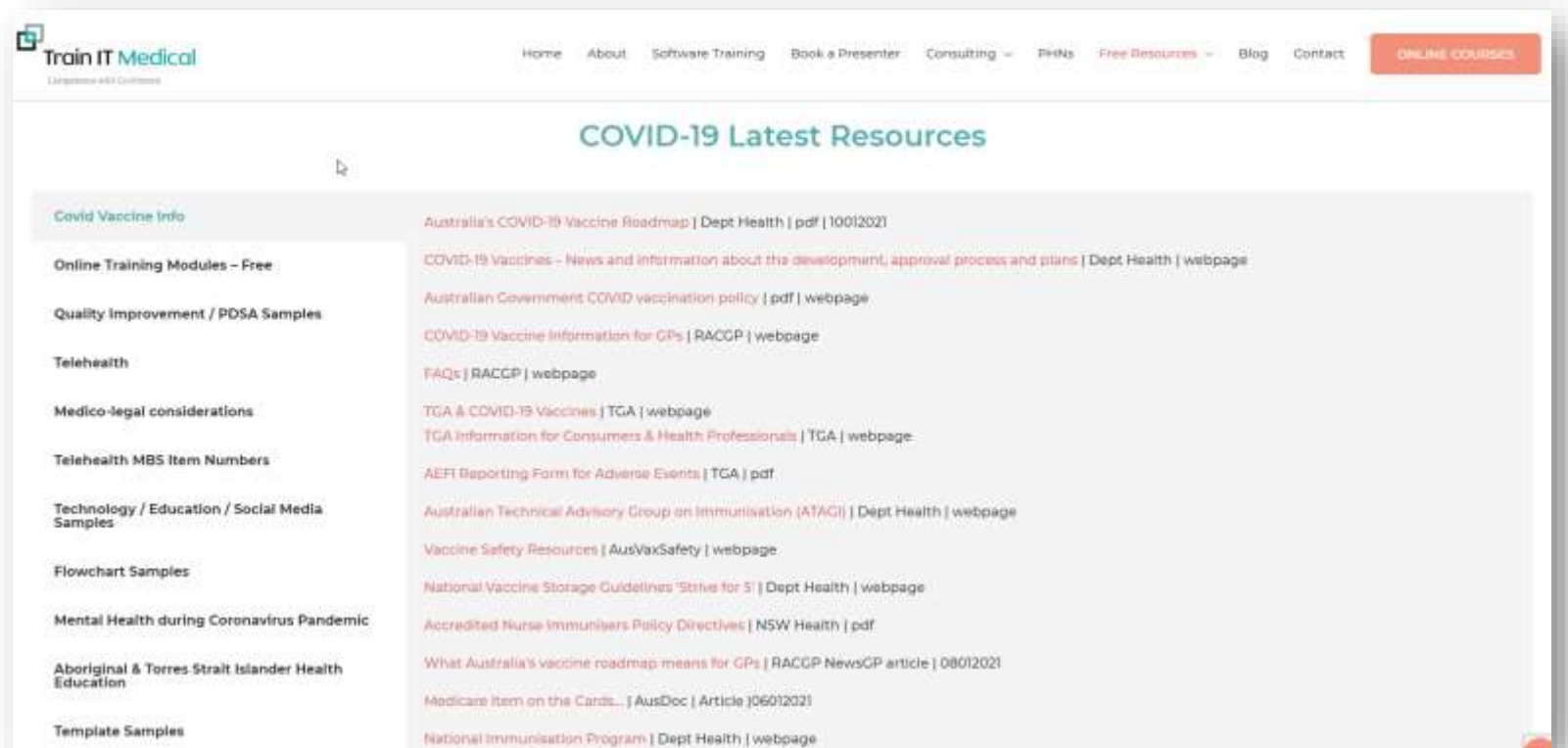
- <https://www.health.gov.au/sites/default/files/documents/2021/01/australia-s-covid-19-vaccine-national-roll-out-strategy.pdf>

## **Living Evidence - COVID-19 vaccines:**

- <https://aci.health.nsw.gov.au/covid-19/critical-intelligence-unit/covid-19-vaccines>

# Access further education

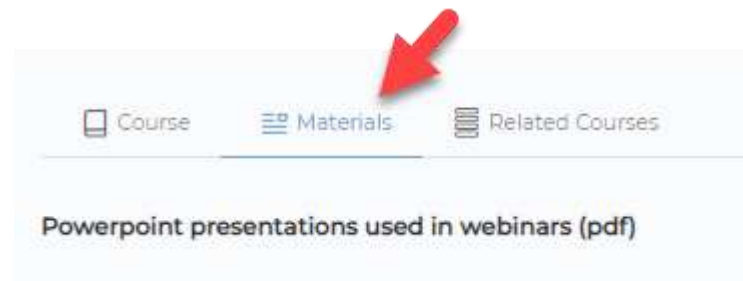
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[courses.trainitmedical.com.au](https://courses.trainitmedical.com.au)



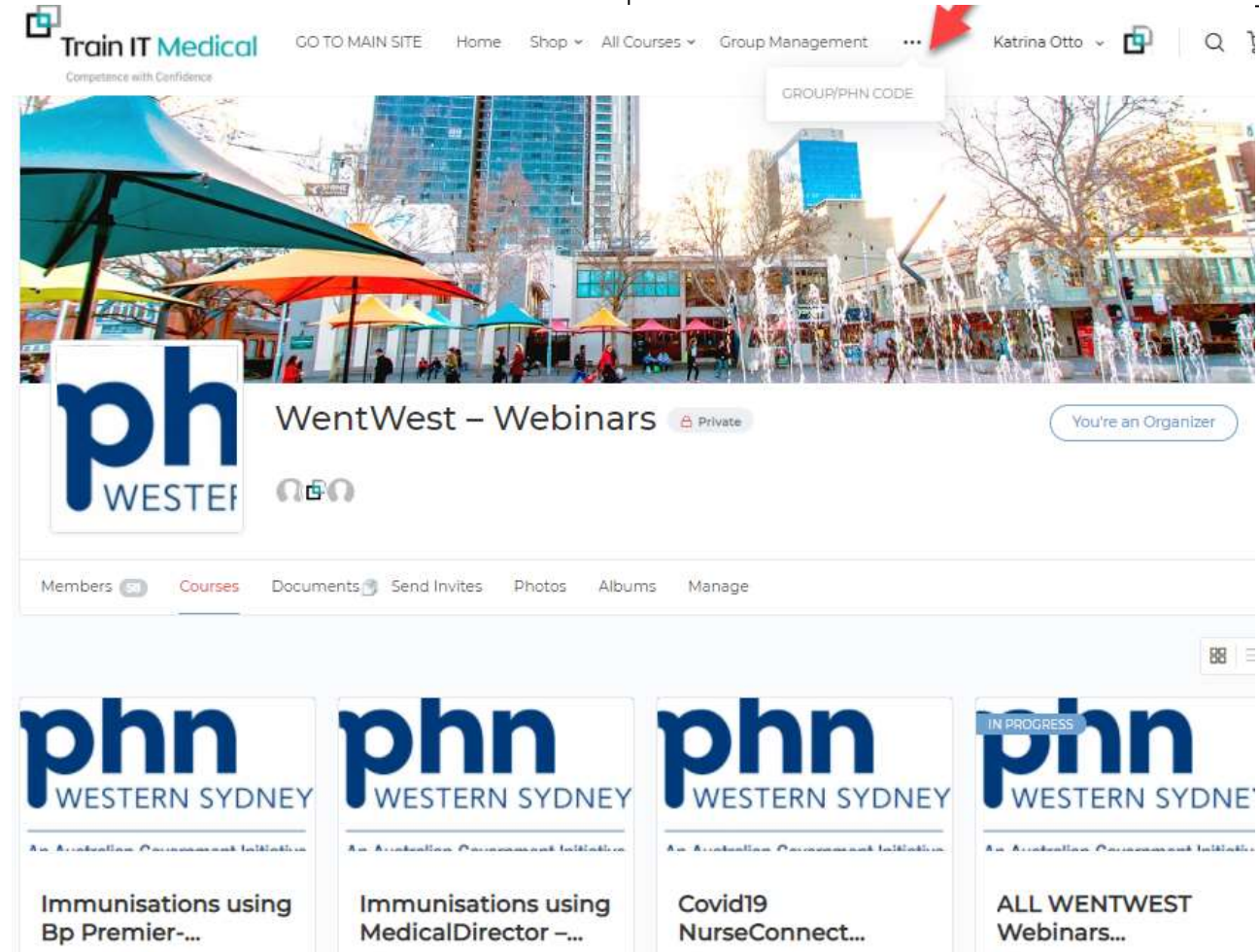


# Access webinars and courses

<https://courses.trainitmedical.com.au/>



**Your PHN Code: p8GsSTHo**





# CSIRO Data Standards Training for your staff



Course

Related Courses

### Primary Care Data Quality Education

This training program, funded by the Australian Department of Health, is designed to support healthcare providers to:

- improve use of clinical information systems
- enhance the usefulness of patient records
- improve interoperability and sharing and
- support better healthcare outcomes for patients.

This training program has been developed by Train IT Medical in collaboration with RACGP, ACRRM, APNA, AAPM and Aboriginal Community Controlled Health Organisations across Australia.

COURSE CONTENT

Collapse All

CSIRO Primary Care Data Quality Education Package – Bp Premier Software

5 Lessons

Lesson 1 - Adding Aboriginal & Torres Strait Islander Status in Bp Premier Clinical Software

Lesson 2 - Adding Allergies & Adverse Reactions in Bp Premier Clinical Software

Lesson 3 - Adding a Diagnosis (Past History) in Bp Premier Clinical Software

Lesson 4 - Adding Medication & Reason For Medication in Bp Premier Clinical Software

Lesson 5 - Adding An Immunisation in Bp Premier Clinical Software

CSIRO Primary Care Data Quality Education Package Using BP PREMIER SOFTWARE (BP)

An educational learning activity by Train IT Medical Pty Ltd

Start Course

COURSE INCLUDES

1 Section

5 Lessons

Course Certificate

<https://courses.trainitmedical.com.au/>

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