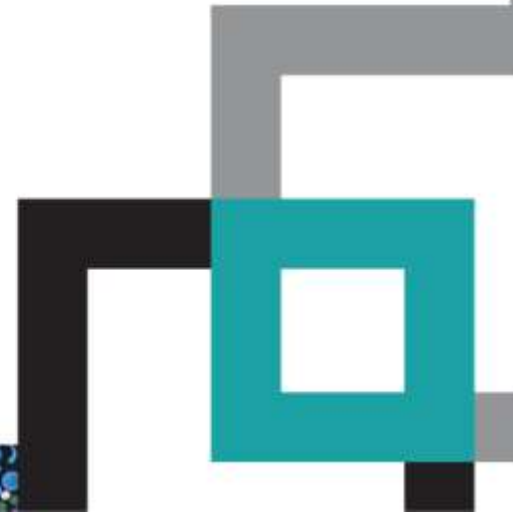


Getting your practice COVID vaccine ready

- Webinar for Brisbane North Health Network –

Presented by:
Michelle Horswood & Katrina Otto
Train IT Medical Pty Ltd
www.trainitmedical.com.au
enquiries@trainitmedical.com.au



Acknowledgement



We acknowledge the
Traditional Custodians of the
land on which we meet today,
and pay our respects to their
Elders past and present and
emerging.

Before we begin..



To minimize background noise all attendees will be muted. Please ask questions via the monitored chat box.



This information session will be presented for one hour and 15 minutes, finishing at 7.15pm



For those who are unable to attend, a recording will be made available.



To provide feedback on the session, participants will be sent an evaluation after the session.



Michelle Horswood

Registered Nurse
Master of Management
Accredited Nurse Immuniser
Grad Cert Child & Family Health Nursing
Diploma of Cardiopulmonary Technology
NAATI level 2 Auslan Interpreter



Practice Manager, O'Connell Street Medical Practice

40 years experience as Registered Nurse
10 years experience as Clinical Manager, Cath labs and Cardiothoracic Ward.
14 years experience as Practice Manager in both large and small general practices.
3 years experience as a General Practice Management Consultant
Auslan Interpreter for Deaf community.
Passionate about primary care and has a particular interest in developing models of care which improve patient outcomes and enhance practice viability.

Katrina Otto

Bachelor's degree in Adult Education,
Diploma of Business, Health Administration
Certificate IV Training & Assessment
Certificate – Social Welfare



Managing Director, Train IT Medical Pty Ltd

Practice Management Consultant & Software Trainer
30 years experience in wide variety of medical practices.
25 years experience as a TAFE teacher of medical administration & practice management.
Approved trainer for Dept of Health, Best Practice, Medical Director.
Australian Digital Health Agency, AAPM, APNA, RACGP, ACRRM, Avant Mutual, Primary Health Networks and others.



Learning Objectives

1. Understand current status in relation to the rollout of COVID vaccines in Australia.
2. Discuss COVID vaccine priority groups and proposed implementation plans outlined in the COVID vaccination roadmap.
3. Develop awareness of key requirements for practices involved in COVID 19 vaccination ordering, cold chain management and administration.
4. Develop a practice plan for clear and confident communication with patients in relation to the vaccine.
5. Identify key planning issues for COVID Vaccination clinics in general practice.
6. Ensure practice compliance for documentation and reporting.

Learning Objective 1

Understand current status in relation to the rollout of COVID vaccines in Australia.



The Australian government COVID vaccination policy

- COVID vaccine free for all Medicare eligible Australians and most visa card holders
- Clear lines of responsibility across Australian, State and Territory Governments
- Australian Technical Advisory Group on Immunisation (ATAGI) to determine vaccination hierarchy
- Australian Immunisation Register (AIR) to monitor coverage

[Read more: Australian Government COVID vaccination policy](#)



Other important points outlined in the policy:

- There are 3 vaccine candidates
- COVAX
- Primary care to be at the core of COVID vaccination rollout.





Learning Objective 2

Discuss COVID vaccine priority groups and proposed implementation plans outlined in the COVID vaccination roadmap.

Population groups for vaccine prioritisation

- Evidence based
- Influenced by the prevailing epidemiology
- COVID 19 Vaccine Roadmap – current rollout plans as per ATAGI recommendations

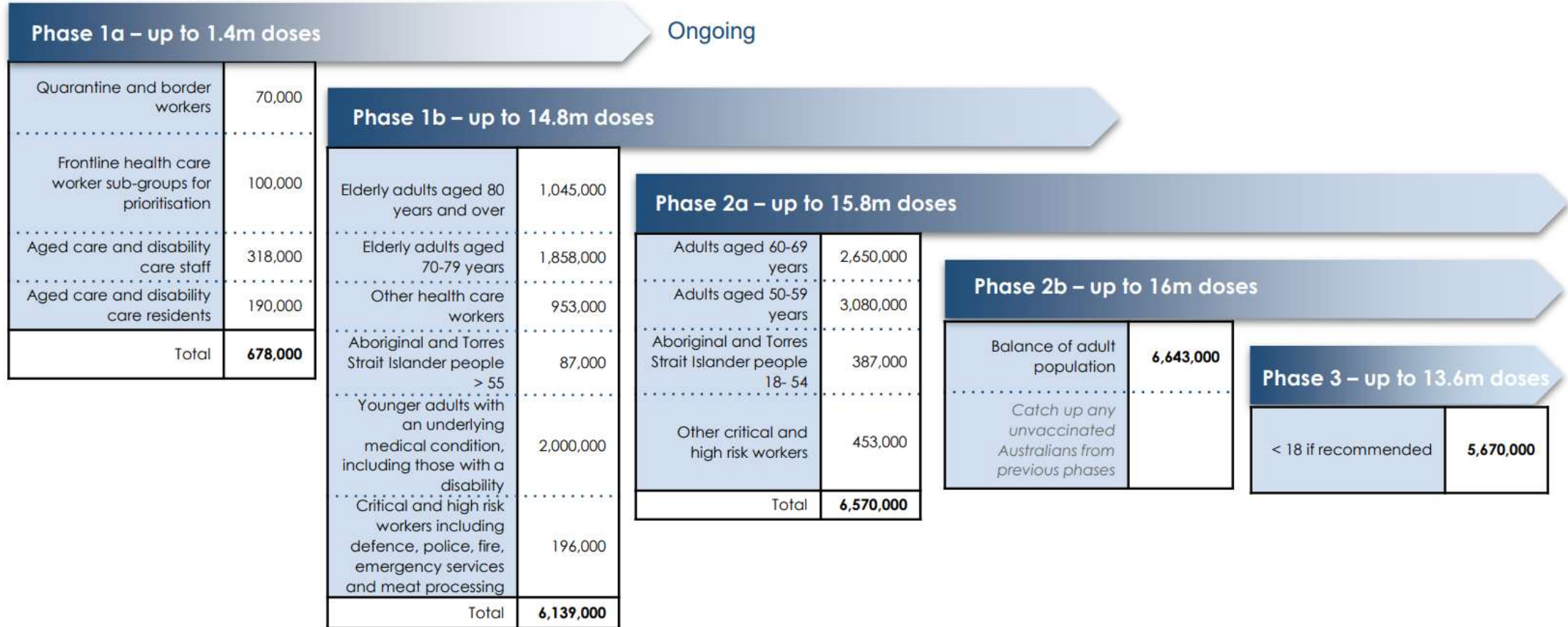
[Download ATAGI Preliminary Advice on General Principles](#)

Australian Technical Advisory Group on Immunisation (ATAGI)

Preliminary advice on general principles to guide the prioritisation of target populations in a COVID-19 vaccination program in Australia

COVID-19 vaccine national rollout strategy

- Priority groupings



[Download Vaccine Rollout Strategy document](#)

Population numbers are current estimates for each category.

COVID Vaccine Roadmap

1a – Pfizer Vaccine

- Ultra cold chain storage requirements
- 30-50 Hospital hubs in urban and rural areas
- Finalised in conjunction with state and territory governments

1b – AstraZeneca Vaccine

- Usual cold chain storage 2-8 degrees
- Sites expanded to include primary care settings
- Efficacy



Primary Care participation Expression of Interest?

- EOI
- Co-ordinated by the PHN's
- Meet criteria
- Subsequent Phases – role of Primary Care?
- Funding – fee for service plus PIP





Learning Objective 3

Develop awareness of key requirements for practices involved in COVID-19 vaccination ordering, storage and administration.



Australian Government - new guidelines for vaccine storage

New Guidelines – Strive for 5 3rd Edition

- Purpose built fridge
- Mandatory Training
- Random Auditing

[Access guidelines](#)



Key requirements for Primary Health Care Nurses

- Mandatory training – ACN, HESA
- [WHO training](#)
- Authorised Nurse Immunisers
- Up to date knowledge and skills
- Insurance
- Vaccine administration as per NHMRC guidelines and The Australian Immunisation Handbook
- National Vaccine Storage Guidelines
- CPR training
- Emergency protocol review
- Reporting

[Access Resource list](#)

Vaccine administration

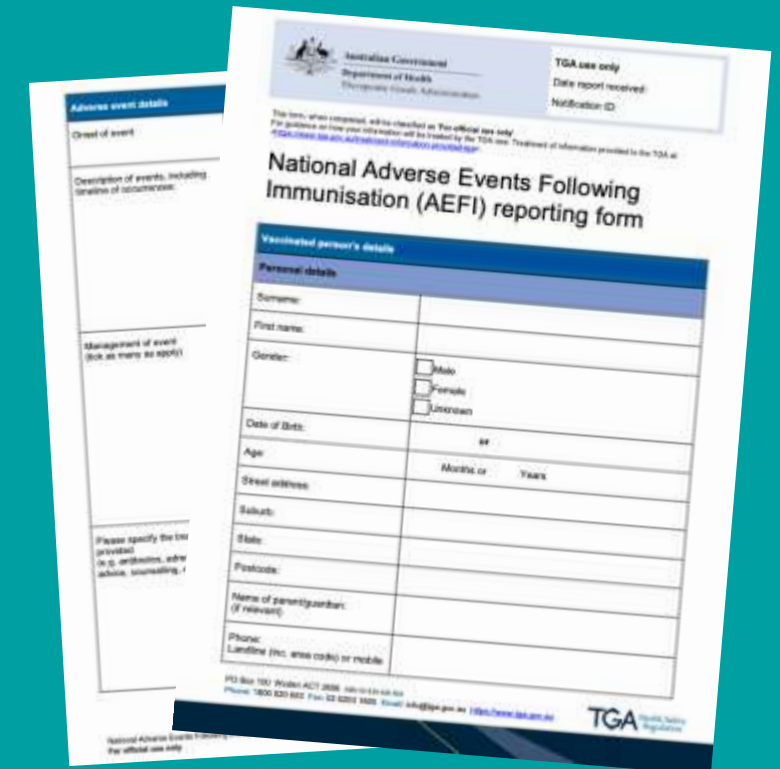


Multidose vials:

- Education to ensure accurate dosage and infection control
- Ordering of disposable not required

Adverse event reporting

- Data collection to ensure accurate side-effect recording
- AEFI document
- AusVaxSafety



The image shows a 'National Adverse Events Following Immunisation (AEFI) reporting form' from the Australian Government Department of Health. The form is titled 'National Adverse Events Following Immunisation (AEFI) reporting form' and includes a section for 'Vaccinated person's details'. The form is divided into several sections: 'Adverse event details', 'Vaccinated person's details', and 'Please specify the test provided'. The 'Vaccinated person's details' section includes fields for 'Surname', 'First name', 'Gender' (with checkboxes for Male, Female, and Unknown), 'Date of birth', 'Age', 'Street address', 'Suburb', 'State', 'Postcode', 'Name of parent/guardian (if relevant)', and 'Phone: Landline (inc. area code) or mobile'. The form also includes a 'TGA' logo and contact information for the Therapeutic Goods Administration.

Learning Objective 4

Develop a practice plan for clear and confident communication with patients in relation to the vaccine

Communication with patients

- **Clear, confident, consistent information.**
- **Patient information packs.**
- **Stay up-to-date and knowledgeable – regular information dissemination in your practice, eg email broadcasts, meetings**



Learning Objective 5

Identify key planning issues for COVID-19 Vaccination clinics in general practice.

"We can panic
or we can plan."



Key planning issues

- Assess storage capacity
- Consider COVID vaccine within influenza vaccination season



Planning



Photo credit Quinns Mindarie SuperClinic

- Your workforce
- Vaccine advertising and promotion
- Logistics for your clinic
- Appointment structure
- PPE
- Patient Recall Systems
- Vaccine supply
- Billing
- Documentation
- Technology



Vulnerable patient groups

Consider vaccination in the home:

- Possible?
- Preliminary discussions/plans
- O'Connell St experience

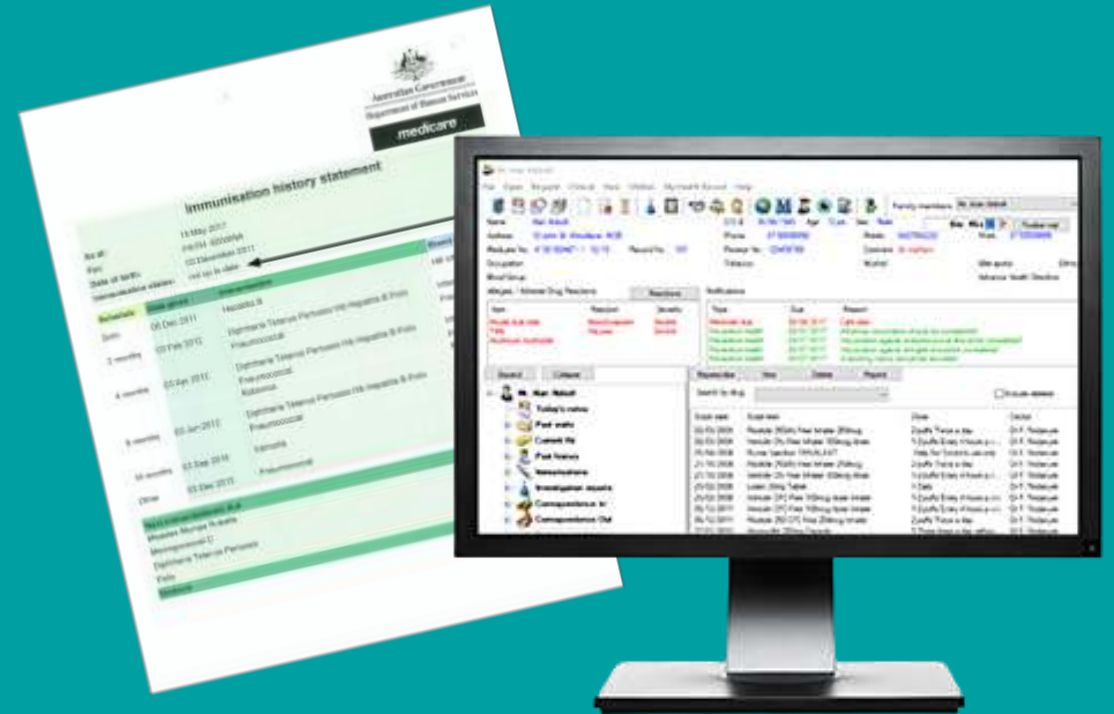


Learning Objective 6

Ensure practice compliance for documentation and reporting

Documentation & Technology

- AIR, PRODA
- Patient Management software
- Recall management
- National Booking System & NHSD
- Pre-vaccination checklist
- Informed consent
- My Health Record
- Record to patient



[Update your listing in the National Health Services Directory](#)

Presentation Links

RACGP Practice Managers mailing list:

Ela Duraj - ela.duraj@racgp.org.au On Behalf Of RACGP Events - NSW&ACT faculty

Australian Government COVID vaccination policy – November 2020:

- <https://www.health.gov.au/sites/default/files/documents/2020/11/australian-covid-19-vaccination-policy.pdf>

ATAGI prioritization of COVID vaccination program:

- https://www.health.gov.au/sites/default/files/documents/2020/11/atagi-preliminary-advice-on-general-principles-to-guide-the-prioritisation-of-target-populations-in-a-covid-19-vaccination-program-in-australia_0.pdf

New Vaccine storage guidelines:

- <https://www.health.gov.au/resources/publications/national-vaccine-storage-guidelines-strive-for-5>

Mandatory On-line training:

- <https://www.health.gov.au/initiatives-and-programs/covid-19-vaccines/covid-19-vaccination-training-program>
- <https://www.heti.nsw.gov.au/education-and-training/courses-and-programs/vaccine-storage-and-cold-chain-management->

AEFI Reporting:

- <https://www.tga.gov.au/sites/default/files/national-adverse-events-following-immunisation-aefi-reporting-form.pdf>

Aus VaxSafety:

- <http://www.ausvaxsafety.org.au/ausvaxsafety-commences-routine-monitoring-2020-seasonal-influenza-vaccines>

WHO training:

- <https://openwho.org/courses/covid-19-vaccination-healthworkers-en>

Accredited Nurse Immunisers – Policy Directives:

- https://www1.health.nsw.gov.au/pds/ActivePDSDocuments/PD2020_050.pdf

Medicare Billing:

- https://www.ausdoc.com.au/news/medicare-item-cards-covid19-vaccination-gp-practices?utm_content=bufferdd570&utm_medium=social&utm_source=facebook.com&utm_campaign=australian+doctor+facebook

COVID-19 vaccine national rollout strategy:

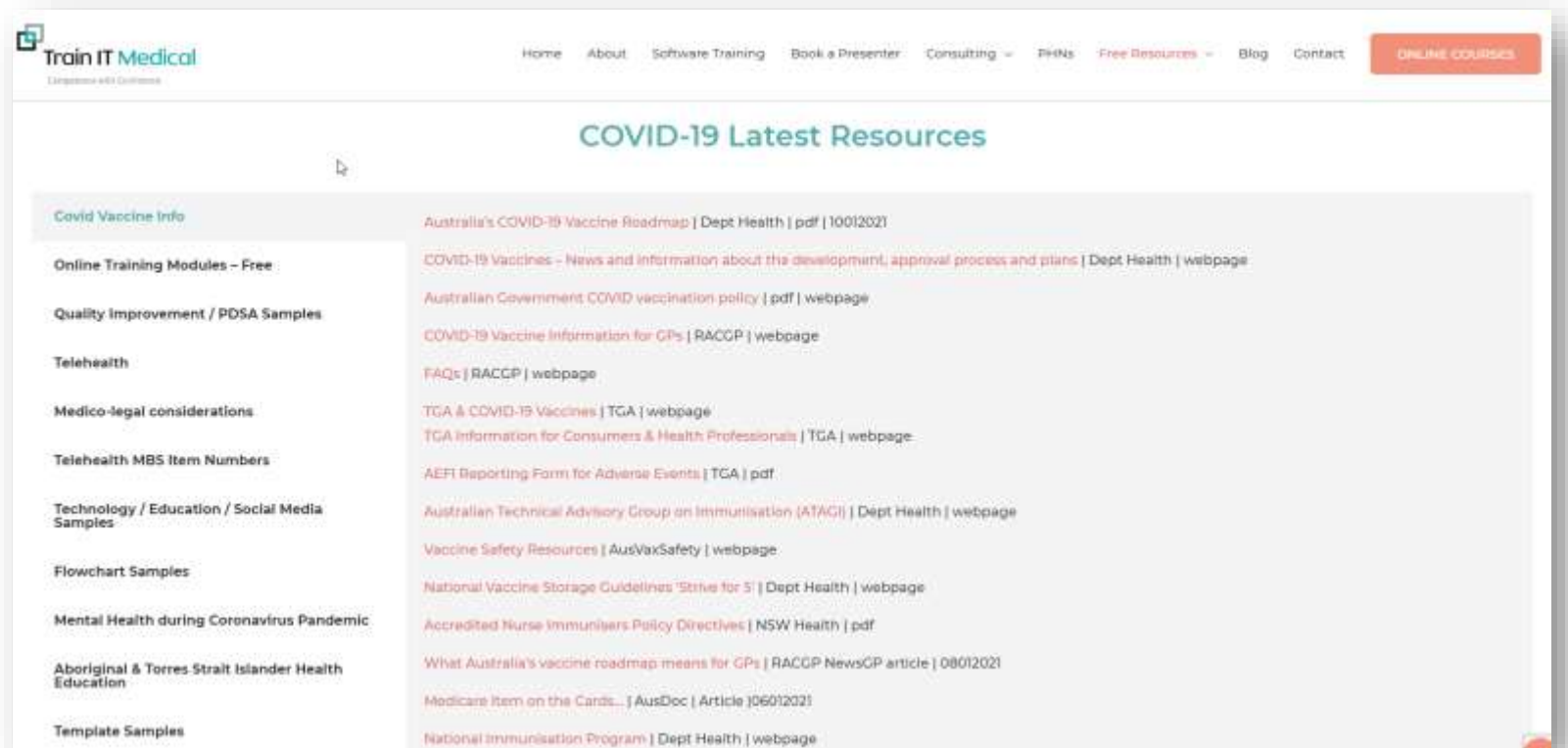
- <https://www.health.gov.au/sites/default/files/documents/2021/01/australia-s-covid-19-vaccine-national-roll-out-strategy.pdf>

Living Evidence - COVID-19 vaccines:

- <https://aci.health.nsw.gov.au/covid-19/critical-intelligence-unit/covid-19-vaccines>

Access further education

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COVID-19 Vaccination Support

Let your Primary Care Liaison Officer (PCLO) know how they can best support you.

Education and Training

Wednesday 17th February - Practice Manager and Practice Nurse Q&A

COMING SOON - Immunisation Practice and Nurse Immuniser Training

All COVID-19 related enquiries through your PCLO or covid19@brisbanenorthphn.org.au