

Integration Guide

- Genie (Version 8) for Mac
- LAB2, RSDAU, PIT and BROADCST Messages
- HealthLink Messaging System (HMS) 6.6.x



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Before You Begin

- This is the MAC Guide. If you are using a Windows Computer, please see the Windows integration guide.
- Make sure you have the latest version of HealthLink SIX messaging system (HMS version 6.6.x) installed in your system
- Genie Solutions recommends that ALL messaging applications such as the HMS client are installed on a Genie workstation, not the Genie server. However, it is the practices discretion where it wants the HMS client to be installed.
- The HMS client (HLINK FOLDER) must be installed on the same partition as Genie
- It is recommended that you exit the Genie client and log back on to ensure that Genie detects the HLINK folders correctly. To determine if the Genie EMR is looking at correct HealthLink folder refer to the <u>appendix</u> section of this document.
- The HLINK directory described in this guide should have full (read/write) permission to the directory.
- The LabrsIts directory in Genie folder should have full (read/write) permission to the directory.
- If you are unsure on any of the above, please contact the HealthLink Helpdesk on 1800 125 036

NB:

If the site is upgrading from Genie v7 to Genie v8 then it is important to remove **Genie\HealthLink\incoming** and **outgoing** folders and any **duplicate HLINK** folders shunting over the network. Refer to <u>appendix</u> section of this document to change HealthLink advance option settings.

When using the test message generator, it is very important to <u>clean out</u> the acknowledgments for the test messages <u>immediately</u> from the HealthLink inbound folders (/HLINK/HL7_in/LAB2 and /HLINK/HL7_in/RSDAU) as the message will keep looping in/out of the Genie EMR system unless cleared.

Setting up HealthLink with Genie

Preparing Genie for Messaging

- 1. Set up your HealthLink EDI in Genie
 - 1.1. Open Genie
 - 1.2. From the Genie menu, click **File** > **Practice Preferences**. The **Edit Practice Preferences** window will appear.



- 1.3. Double click to select the **Clinic Name**
- 1.4. Click on Clinical Tab
- 1.5. Click the Create Pathology Acknowledgements check box

Edit Practice Preferences								
Practice Details	Miscellaneous	Practice Letterhead	Images & Attachments	Clinica				
🗹 Create Patho	ology Acknowledge	ements						
☑ Create Patho ☑ Allow Pathol	ology Acknowledge logy Import On Ser	ements ver						

- 1.6. If HealthLink installed on server "Import Pathology Automatically on Server" must be ticked.
 - 1.6.1 Close the Edit Practice Preferences window.
- 1.7. If HealthLink installed on a client and "import pathology automatically on client" is already ticked, then the reports will auto import every 20mins approx. However, if "Allow pathology import on server" is ticked, then do not change this setting, as other secure messaging could be downloading to the server and it will stop their imports. The client must be shown how to manually import the HealthLink reports. REFER TO <u>APPENDIX</u>.

1.7.1 Close the Edit Practice Preferences window.

- 1.8. To setup HealthLink Configuration follow the steps.
- 1.9. Open>Correspondence Log



1.10. Click on **Configure HealthLink** button.

Name :	Healthlink
ldentifier :	mlwmacts
Computer :	Helpdesk HealthLinks 🗘 Select the computer on which this carrier is installed
Config File :	Helpdesk:HLINK:hms_config.xml Browse
	This the path to the file named 'hms_config.xml'. This is usually found in the 'HLINK' directory at the root of your hard drive. e.g. "Macintosh HD:HLINK:hms_config.xml" or "C:\HLINK\hms_config.xml"
	If you have Healthlink installed on the server, or another computer on your network, you will need to select that computer using the dropdown menu above, and then type the correct pathway to this file.
	If Vestablish is installed on this computer, just use the Drevuel button to select it

1.11. In the HealthLink Configuration screen

1.11.1- Enter your HealthLink EDI address in the Identifier box.

1.11.2- Select the computer name where HealthLink in stored

1.11.3- If HealthLink is installed on the computer, you are logged into click on browse button to select the hms_config.XML file. If HealthLink is installed on the server or another client, you should not use the Browse button to select the hms_config.xml across the network, or there will be problems. In this case, you must type the full pathway.

1.11.4- Click on test button to test the configuration. If there is a problem, you will get an error message or an explanation of the problem

Name :	Healthlink
Identifier :	pmsgenie
Computer :	Helpdesk HealthLinks Select the computer on which this carrier is installed
Config File :	Helpdesk:HLINK:hms_config.xml Browse
	This the path to the file named 'hms_config.xml'. This is usually found in the 'HLINK' directory at the root of your hard drive. e.g., "Macrintosh HD:HLINK:hms_config.xml" or "C:\HLINK\hms_config.xml"
	If you have Healthlink installed on the server, or another computer on your network, you will need to select that computer using the dropdown menu above, and then type the correct pathway to this file. If Healthlink is installed on this computer, just use the 'Browse' button to select it.
Test	EDI: pmsgenie Lab In: Helpdesk:HLINK:HL7_in:LAB2: Lab Out: Helpdesk:HLINK:HL7_out:LAB2: Letters In: Helpdesk:HLINK:HL7_in:RSDAU: Letters Out: Helpdesk:HLINK:HL7_out:RSDAU:

1.11.5- Click on Save to save the settings and close the screen.

Set Up for Pathology and Radiology Lab Results

- 1. On the computer where the HealthLink Client is installed, open the HealthLink SIX Advanced Options
 - From the desktop, click Applications > HealthLink > HealthLink SIX Client Software > HMS Advanced Options
 - Alternatively, double click the **HMS Advanced Options** icon from the desktop
- 2. From the menu, click **Configuration > User Settings**. The **User Settings** window will appear.
- 3. Click on the Message Types tab, ccroll down Message Specifications list and select PIT.
- 4. Click on the **Message Stores tab** in the lower part of the screen
- 5. Click the Edit/More button. The Messaging Directories window will appear.

Message Directories

Outgoing Messages	Incoming Messages
Outgoing Message Directory	Incoming Message Directory
/HLINK/PIT_out	/Applications/Genie/LabRsIts
Outgoing Message Error Directory	Incoming Message Error Directory
/HLINK/PIT_out/rejected	/HLINK/PIT_in/rejected
Acknowledgement Messages	Archived Messages
Acknowledgement Message Directory	Outgoing Message Archive Directory
/HLINK/PIT_in	/HLINK/PIT_out/archive
Acknowledgement Message Error Directory	Incoming Message Archive Directory
/HLINK/PIT_in/rejected	/HLINK/PIT_in/archive
	Close Cancel

- 6. Change Incoming Message Directory to /Applications /Genie/LabRsIts
- If you are in South Australia, Western Australia Victoria or Tasmania
 7.1- Scroll doen the Message Specification list and select BROADCST
 7.2- Change Incoming Message Directory to /Applications /Genie/LabRsIts
 7.3- Click the Close Button.
- 8. Click the **Close** button

Testing Your Configuration

It is recommended that you exit the Genie client and log back on to ensure that Genie detects the HLINK folders correctly. To check if Genie is point to the correct HealthLink folder, refer to the <u>appendix</u> section of this document.

Generating Test Messages

- 1. Open the HealthLink SIX Advanced Options
- 2. From menu click Utilities>Test Message Generator.
- 3. Sending and receiving EDI account will automatically fill with the practice EDI.
- 4. To generate LAB2 message click on Lab2 and then on Generate Test Message button.
- 5. To generate **RSDAU** message click RSDAU and then click on **Generate Test Message** button.

Making Healthlink Connection Manually

- 1- From the desktop click on HMS Client Application
- 2- Log into the HealthLink Client using your connection password

000	Log On Healthlink
EDI Account Name:	Healthlink (helpdesk)
Connection Password:	
This is the password o	hosen by the person who installed HMS
Automatically star	rt and log me into HealthLink SIX
Time remaining: 20 se	conds
Log On	Log Off Cancel

- 3- Click in run now to send and receive the test messages
- 4- Once the connection is complete the will be in the inbound folders for Genie to import.
- 5- Once the message is imported into Genie, re-run HealthLink connection to send the acknowledgments.

It is very important to <u>clean out</u> any acknowledgments for the test messages <u>immediately</u> from the HealthLink inbound folders (/HLINK/HL7_in/LAB2 and /HLINK/HL7_in/ RSDAU) as these messages will keep looping in and out the of Genie EMR system.

Importing Messages into Genie

Importing Pathology and Radiology Reports

- 1. Genie imports the results automatically approximately every 20 minutes.
- 2. To manually import the rrom the Genie menu, click **Open >Pathology and Radiology**
- 3. Click on Retrieve button



4. Select the LAB2 results you want to import

00	Healthlink Results Folder				
	Delete	Deselect All	Import		

- 5. Click the **Import** button
- 6. The details of lab results previously received and any new ones imported from the lab result directory will be displayed

80	1.					Openioa	dedResult: 4 of 223	159 Rec	ords - Carrent Use	r Dr.A.Demo			
x ,	I	1	been	er [All	ald Links	edit Lindinis	se 🕄 Reun	E (A3)	1				
Run	adedRe Linke	d Last	Sumame	First Name	Collected	Result	Ordered By		Addressee	Test	Laboratory	Reported	Imported
1	0 77628	19	NOD	Marke	09/07/12		Dr Ceorge Bogiatz	-	Corran Bogistata	ULTRASOUND PELVIS FEMALE	X-RAY and Imagin	10/07/12	23/07/12
	0 77650	¥	8000	Maree	09/07/12		Dr George Bogiatz	tta De	George Bogiatzre	ULTRASCOND PELVIS FEMALE	K-RAY and triagin	10/07/12	13/07/12
32899	5 77629	¥	Link	Health	07/07/07		Healthtink Test Re	NAT - PN	atteriek Test Renal	E.	autsted	07/07/07	13/07/12
	0 77627	¥	SHANNON	Sirah	01/06/12	Aphornul	Dr. Mohamed Khal	FALL DI	Monamed Khafaji	Letter	Dr Kate McSweens	01/06/12	14/05/12

Importing RSDAU messages

This process of receiving correspondence is seamless and happens in the background.

- To, manually import any received correspondence into Genie
- 1. Open Appointments screen in Genie
- 2. Press the **Apple** button on Genie Appointments screen.

on the keyboard and click on the Quill Icon



To review any incoming letters:

- 1. In the **Open** menu, click on **Incoming Letter**
- 2. Select All from the Doctor and Linked? drop down list

A 3 1 2 1 3			05.000	grener. S ul e recorus - car	nemic user bit ve bernig		
R. 3. 4	7	Doctor All	Unked? Un	tirked 4			
Date	Sumame	First Name	Sender	Addressee	Type	Carrier	File Name
24/05/12 A	ndemon	David	Dr Practitioner	DEMOTOWN PATHOLOGY	Letter	Healthlink	Specialist Letter-HcnCda_8d71c7ca-4
24/05/12 A	ndenian	David	Or Practitioner		Pacient Summary	Healthlink	Shared Health summary- HonCda_50
24/05/12 A	nderson	David	Or Practitioner		Summarization of episode	Healthink	Event-summary-HonCda_75aacc67-1
24/05/12 A	nderson	David	Or Practitioner	DEMOTOWN PATHOLOGY S	Referral Note	Healthlink	e-Referral-HotCda_4f9b8db2-98bd-
28/05/12 0	cant	Sally	Dr. Good Doctor	Dr. Information Recipient	Discharge Summarization	Healthink	0tms.server.httpgw(1338179402945.

3. Double-click the letter to review

Correspondence Log

Checking the Correspondence Log

Genie also keeps a log of all outgoing and incoming letters so that you can track when correspondences were sent or received to whom it was addressed to, and the patient it was about. It also keeps a record of whether it has been read or not.

To view the correspondence log:

1. In the Open menu, click on Correspondence Log



2. Click on the Sent, Received or Error Log, depending log requirement.

Appendix

HealthLink Advance Options Settings

HMS Client installed on the Genie Server

Requires a remote connection to the server and the workstation, HMS must be installed on the same partition as Genie.

Changing HealthLink Advance option settings from Genie folders to HealthLink folders

- 1. On the computer where the HealthLink Client is installed, open HealthLink SIX Advanced Options.
 - 1.1-1. Click Application > Healthlink > HMS Advanced Options
- 2. From the menu, click **Configuration > User Settings**. The **User Settings** window will appear.
- 3. Click on the **Message Types** tab, scroll down the Message Specifications list, and select **LAB2**.
- 4. Click on the **Message Stores** tab in the lower part of the screen
- 5. Click the **Edit/More** button. The **Messaging Directories** window will appear.

\varTheta 🔿 🔿 Message	Directories
Outgoing Messages	Incoming Messages
Outgoing Message Directory	Incoming Message Directory
/HLINK/HL7_out/LAB2	/HLINK/HL7_in/LAB2
Outgoing Message Error Directory	Incoming Message Error Directory
/HLINK/HL7_out/LAB2/rejected	/HLINK/HL7_in/LAB2/rejected
Acknowledgement Messages	Archived Messages
Acknowledgement Message Directory	Outgoing Message Archive Directory
/HLINK/HL7_in/LAB2	/HLINK/HL7_out/LAB2/archive
Acknowledgement Message Error Directory	Incoming Message Archive Directory
/HLINK/HL7_in/LAB2/rejected	/HLINK/HL7_in/LAB2/archive
	Close Cancel

- 6. Change **Incoming Message Directory** to /HLINK/HL7_in/LAB2 and click the **Close** button
- 7. Select **RSDAU** from the Message Types tab
- 8. Click on the **Message Stores** tab in the lower part of the screen
- 9. Click the Edit/More button. The Messaging Directories window will appear.

Message Directories	
Incoming Messages	
Incoming Message Directory	
/HLINK/HL7_in/RSDAU	
Incoming Message Error Directory	
/HLINK/HL7_in/RSDAU/rejected	
Archived Messages	
Outgoing Message Archive Directory	
/HLINK/HL7_out/RSDAU/archive	
Incoming Message Archive Directory	
/HLINK/HL7_in/RSDAU/archive	

- 10. Change **Incoming Message Directory** to /HLINK/HL7_in/RSDAU
- 11. Change Acknowledgment Message Directory to /HLINK/HL7_in/RSDAU
- 12. Change **Outgoing Message Directory** to /HLINK/HL7_out/RSDAU and click the **Close** button



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