


# My Health Record Enablement (using Bp Premier Clinical Software)

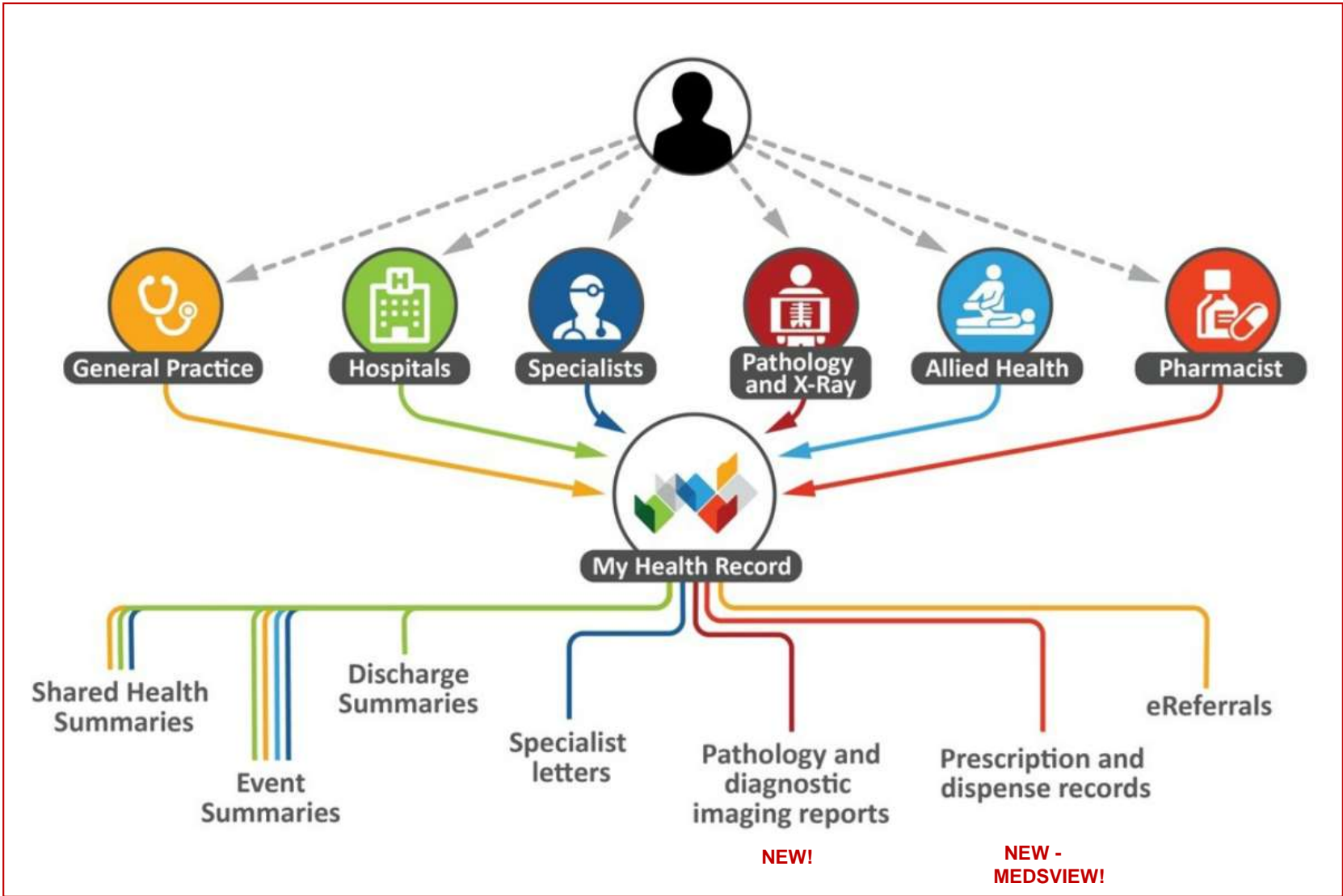
Presented by Katrina Otto  
Train IT Medical Pty Ltd  
[www.trainitmedical.com.au](http://www.trainitmedical.com.au)  
[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)



# Learning Objectives:

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1. Describe how more comprehensive clinical information (access via My Health Record) can contribute to patient care.
2. Describe how to use your clinical information system to curate, upload and view My Health Record.
3. Discuss practical case studies.
4. Participate in hands-on training.



[www.digitalhealth.gov.au](http://www.digitalhealth.gov.au)

[www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au)

# My Health Records Amendment (Strengthening Privacy) Bill 2018

These changes:

- Allow people to permanently delete their records.
- Prohibit by law access for insurance or employment purposes.
- Strengthen privacy for teenagers 14 years and over.
- Strengthen protections for people at risk of family and domestic violence.
- Require law enforcement and other government agencies to produce an order from a judicial officer to access information in a My Health Record.

[Read more.](#)

# New Stronger My Health Record Privacy Laws



Watch the youtube your patients may see: <https://youtu.be/BusMRjuHlhk>

Standard 1.3 “Expect to Share”

**“Health Professionals should expect to share their health information with colleagues and with patients to facilitate safe and effective health care”**

RACGP Quality Health Records in Australian Primary Healthcare



# “The Health Summary is a window into the medical record.”

- Dr Suzanne Williams, Inala Primary Care

“I update the health summary every time I see the patient.”

Dr John Aloizos,  
Garden City Medical Centre Principal & Clinical Lead,  
Australian Digital Health Agency



PEER LEADERSHIP



# My Health Record

Bp Premier





# Practise in the 'On Demand' test environment

See what My Health Record looks like from a consumer perspective.




**ON DEMAND TRAINING**

Our digital health training tool – no booking required.

Learn how to use the My Health Record system in real time using a simulated version of your clinical software.

You can upload a Shared Health Summary, view a My Health Record, and more!



Best Practice ODT

Communicare ODT

Consumer Portal ODT

Fred Dispense ODT

Genie ODT

Medical Director ODT

Zedmed ODT

[Go to On Demand Training Environment](#)

# View from within patient record

4 yrs Sex: Male 0m 9s Finalise visit My Health Record

Mobile: 0455555555 Work:

Comment:

Alcohol: Elite sports: Ethnicity: Non Aboriginal/Torres Strait Islander  
Advance Health Directive:

### My Health Record Document List - Mr Caleb Derrington

DocumentType: All  Show last 3 months only Update

Exclude Medicare documents  Exclude prescription and dispense records  Exclude superseded or removed documents Reset

Current filter: Excluding Medicare documents; Excluding prescription and dispense records; Excluding superseded or removed records

Document Date	Service Date	Document	Organisation	Organisation Type
22/11/2017		Medicines View		Local Government Healthcare Administration
22/11/2017		Event Summary	Medical Center	Local Government Healthcare Administration
22/11/2017		Shared Health Summary	Medical Center	Local Government Healthcare Administration
03/04/2017		Shared Health Summary	Medical Center	General Practice
03/04/2017		e-Referral	Medical Center	General Practice
03/04/2017		Specialist Letter	Medical Center	General Practice
03/04/2017		Discharge Summary	Medical Center	General Practice
27/03/2017		Pathology Report	Sullivan Nicolaides Pathology	Pathology and Diagnostic Imaging Services
27/03/2017		Diagnostic Imaging Report	Imaging Queensland	Pathology and Diagnostic Imaging Services
17/03/2017		Diagnostic Imaging Report	Wesley Medical Imaging	Pathology and Diagnostic Imaging Services
17/03/2017		Pathology Report	Mater Pathology	Pathology and Diagnostic Imaging Services
10/03/2017		Pathology Report	Pathology Queensland	Pathology and Diagnostic Imaging Services
10/03/2017		Diagnostic Imaging Report	Brisbane Diagnostics	Pathology and Diagnostic Imaging Services
01/03/2017		Diagnostic Imaging Report	Queensland Diagnostic Imaging	Pathology and Diagnostic Imaging Services
01/03/2017		Pathology Report	QML Pathology	Pathology and Diagnostic Imaging Services

Superseded Removed

Open Save History Supersede Access Code Close

# Access information

eg Discharge Summary or Health Summary

**Discharge Summary**  
23 Dec 2014

Mr Caleb **DERRINGTON** DoB 15 Jun 1933 (81y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

### Hospital

**Author** Dr. Chris Craig (Specialist Medical Practitioner)  
**Phone** 3553-6666  
**Discharge To** Other/Home  
**Discharge From** Orthopaedic Unit

### Health Profile

This section may contain the following subsections Adverse Reactions and Alerts.

#### Adverse Reactions (Health Profile > Adverse Reactions)

Adverse Reactions

Substance/Agent	Manifestations
Phenoxyethylpenicillin	• Urticaria

### Event

This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

#### Clinical Synopsis (Event > Clinical Synopsis)

Patient was brought in following a fall at home. Upon examination patient found to have mild concussion and a fractured neck of femur (left leg). Admitted for pin and plate surgery and rehabilitation for two weeks before discharge.

#### Problems/Diagnoses This Visit (Event > Problems/Diagnoses This Visit)

Type	Description
Problem Diagnosis	Fractured neck of left femur
Problem Diagnosis	Mild concussion

File:///C:/Users/Administrator/AppData/Local/Genis/Solo\_2122187938/TempDocs/CDA\_69\_2\_25\_173366225455623862818303389193566077302/DHE\_XDM/SUBSET01/CDA\_ROOT.html

Stylesheet Version: 1.2.7

Go Back View Stylesheet Update Stylesheet Print XML Cancel **Save**

# Upload from within patient record

Populates with information from your own software – no retyping

Shared Health Summary - Mr. Bram Kipp Schoeman

Please review the data displayed below before sending the Summary! Changes can be made using the '...' buttons.

Current Rx: ...

Drug name	Strength	Dose	Long t...
<input checked="" type="checkbox"/> Renitec 10 10mg Tablet	10mg	2 At midday before meals	Yes

Past history: ...

Date	Condition	Status	Severity
<input checked="" type="checkbox"/> 04/03/2012	Diabetes	Active	
<input checked="" type="checkbox"/> 04/01/2013	High blood pressure	Active	
<input checked="" type="checkbox"/> 04/03/2013	Flu	Active	

Include non-summary items       Include confidential items

Allergies/Adverse reactions: ...

Item	Reaction	Severity
<input checked="" type="checkbox"/> Bee venom	Anaphylaxis	

Immunisations: ...

Date	Vaccine	Sequence	Batch N
<input checked="" type="checkbox"/> 21/03/2012	Fluvax	1	

Refresh    Upload    Save to file    Cancel

Click on ... boxes for quick-update if necessary

# Privacy Controls and Patient View

The screenshot displays the patient portal interface for Brianna Curtin. At the top, the Australian Government logo and 'My Health Record' branding are visible on the left, and the patient's name and birth date are on the right. A navigation bar includes 'RECORD HOME', 'DOCUMENTS' (highlighted), 'PRIVACY & ACCESS', and 'PROFILE & SETTINGS'. Search and help icons are also present. The main content area is titled 'Clinical Records' and includes a sub-header: 'These are documents with clinical information entered by healthcare providers in My Health Record.' Below this, six categories of records are listed in a grid:

- Diagnostic Imaging Reports**: Imaging results, such as scans and x-rays.
- Discharge Summaries**: Records of hospital stays and any follow up treatment required.
- e-Referrals**: Referrals from one treating healthcare provider to another.
- Event Summaries**: Information about healthcare events or consultations.
- Pathology Reports**: Test results, such as blood tests.
- Shared Health Summaries**: Summaries of your health status added by healthcare providers.

# My Health Record – Medicines Preview

**Available medicines in this My Health Record - sorted by Date**  
22 Nov 2017

Caleb **DERRINGTON** DoB 15 Jun 1933 (84y) SEX Male IHI 8003 6080 0004 5922

[Allergies and Adverse Reactions](#)  
Penicillin, Penicillins

[Medicines Preview](#)  
22-Nov-2017 (now)

[Shared Health Summary](#)  
22-Nov-2017 (now)  
Author: Dr Terrance Walker  
[Own Organisation](#)  
tel:0455555555

No Discharge Summary found

[\[Back to top\]](#) [\[<<\] First](#) [\[>>\] Previous](#) [\[Help\]](#)

**Medicines Preview - Latest Documents** - sorted by descending event date.  
22-Nov-2017 (now)

Source/Author	Date	<a href="#">Medicine - Active Ingredient(s)</a>	Medicine - Brand	Directions
<a href="#">Event Summary</a> by <a href="#">Own Organisation</a>	22-Nov-2017 (now) changed		Monodur 120mg Tablet	1 Tablet Daily for 0
<a href="#">Shared Health Summary</a> by <a href="#">Own Organisation</a>	22-Nov-2017 (now)		Actonel EC 35mg Tablet	1 Tablet Once a week for 0
			Avanza 30mg Tablet	1 Tablet Before bed for 0
			Avapro HCT 300/12.5 300mg;12.5mg Tablet	1 Tablet Daily for 0
			Crestor 20mg Tablet	1 Tablet Daily for 0
			Madopar 200mg;50mg Tablet	1 Tablet Three times a day for 0
			Monodur 120mg Tablet	1 Tablet Daily for 0

**Navigation panel**

Provides access to each section within the view and also to the most recent Shared Health Summary and Discharge Summary (if available).

The blue underlined hyperlinks can be used to navigate between the sections

# Pathology and Diagnostic Imaging included

My Health Record Document List - Mr Caleb Derrington

DocumentType: All  Show last 3 months only

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# Prepare for patients seeing their own results

**Now might be a good time to start** to explain to your patients:

- doctors will still receive results first. Detail your practice process for follow-up.
- just because a result is marked red/‘abnormal’/outside the value range doesn’t mean the result is not normal for them.
- just because a result is marked ‘normal’ doesn’t mean further discussion or investigations are not necessary.
- patients can let the doctor know if they do not want a specific result uploaded to their My Health Record.

▶ D. Our practice team can describe how patients are advised of the process for the follow up of results.

▶ E. Our practice team can describe how we follow up and recall patients with clinically significant tests and results.

[Factsheet: Pathology Reports for Clinicians](#)

[www.racgp.org.au](http://www.racgp.org.au)



# Quality patient information



**Lab Tests Online**<sup>AU</sup>  
EXPLAINING PATHOLOGY

<https://www.labtestsonline.org.au>



<https://www.insideradiology.com.au/>

# Patient Consent

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- Patients provide "**standing consent**" to upload clinical information to their record. **There is no requirement for a provider to obtain consent on each occasion prior to uploading clinical information.**
- Advise a patient of upload to their My Health Record, particularly if this information might be considered sensitive. (AMA Guide)
- If a patient requests that a clinical document is not uploaded, a provider is obliged to follow this request.
- Any person involved in an individual's healthcare and [authorised by a healthcare organisation](#), can access and view an individual's My Health Record.
- [My Health Record legislation](#) does not prevent a healthcare provider from accessing and viewing an individual's My Health Record outside of a consultation, provided that access is for the purpose of providing healthcare to the individual.



Improve revenue

Improve relationships

Improve data



# Past History List [coding]

**Past History**

Date:  /  / 2013  ▾

Condition:

Condition

- Total knee replacement
- Total knee replacement revision

Left  Right  Bilateral

Acute  Chronic

Mild  Moderate  Severe

Active  Inactive

Provisional diagnosis

Fracture:

Displaced  Undisplaced

Compound  Comminuted

Spiral  Greenstick

Further detail:

Send to My Health Record

Confidential

Include in summaries

✓ Only for chronic conditions & significant events

✓ Significant active or inactive conditions

✓ Add detail

## Data Quality Checklist for all 'active' patients

- 1 Demographics – are the contact details up-to-date?** 
  - Double-click on the patient's telephone number to check and update details
- 2 Medication List – is the Current Meds list accurate?** 
  - Right click to delete/cease medications no longer relevant [they can then be found in the Old/Past Scripts thereafter]
  - If none, tick No medications
- 3 Past History List – does it contain only significant conditions that a hospital or specialist would need to know?** 
  - Right click to edit, delete or add new
  - If none, tick No significant past history [PMH] box
- 4 Allergies – have you also recorded adverse reactions?** 
  - Double-click in allergies box and Add, Edit, Delete
  - If none, tick No Known Allergies/Adverse Reactions/Nil Known
- 5 Immunisations – have immunisations been recorded?**

[www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au) [www.digitalhealth.gov.au](http://www.digitalhealth.gov.au)

[Download the 'Data Quality' Checklist](#)

## – GP Consultation Checklist

### WORKFLOW & MINIMUM CLINICIAN DATA ENTRY

- Review previous consultation notes
- Review or collect history
- Current Medications
- Recent side effects/allergies
- Check Result/Documents and MARK AS NOTIFIED
- Examination & Management  
(enter all observations BP, pulse etc in correct fields)
- Findings/Diagnosis
- Patient Education
- Add/Remove Recall or make next appointment
- Reason for contact
- MBS item/voucher

? Upload a new shared health summary?

# Apps that connect to My Health Record:

	<b>HealthEngine</b> HealthEngine Pty Ltd	<a href="#">More information about HealthEngine</a>
	<b>Healthi</b> Chemonix Health Solutions Pty Ltd	<a href="#">More information about Healthi</a>
	<b>HealthNow</b> HealthNow	<a href="#">More information about HealthNow</a>
	<b>My Child's eHealth Record</b> The Australian Digital Health Agency	<a href="#">More information about My Child's eHealth Record</a>
	<b>Tyde</b> Tyde Australia Pty Ltd	<a href="#">More information about Tyde</a>

<https://myhealthrecord.gov.au/internet/mhr/publishing.nsf/Content/appconnect>

*Evidence has shown  
that quality  
improvement activities  
lead to positive change  
in practices,  
particularly when a  
whole practice team  
approach is adopted.*



# Extra Resources

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## **RACGP**

[RACGP Standards for General Practices 5<sup>th</sup> edition](#)  
[Using Data for Better Health Outcomes](#)

[PIP eHealth Incentive](#)

## **Australian Digital Health Agency & My Health Record**

[New legislation](#)

[My Health Record: Frequently Asked Questions](#)

[Importance of Data Quality](#)

[Data Cleansing & Clinical Coding](#)

[Data Quality Checklist](#)

[My Health Record Opt-out](#)

## **Train IT Medical**

[Data Aggregation using Pen Clinical Audit Tools](#) (blog)

[Cancer Screening & Prevention – Free Resources](#) (blog)

[5 Steps to Data Quality Success](#) (blog)

[Pen CAT4 summary sheet](#)

## **Other**

[CAT4 Recipes](#)

[‘A quality improvement tool for primary health care’](#) Crossland, Upham, Janamian and Jackson



IT ALWAYS SEEMS  
IMPOSSIBLE UNTIL  
IT'S DONE.

*Nelson Mandela*

# Thank you for inviting me

[katrina@trainitmedical.com.au](mailto:katrina@trainitmedical.com.au)

Twitter: trainitmedical

Facebook: trainitmedical

[www.trainitmedical.com.au](http://www.trainitmedical.com.au)

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## Keep in touch! With best wishes, Katrina Otto