

# COURSE TOPICS

You can choose which topics you would like covered or leave it up to our qualified trainers.

## Best Practice Clinical

- Overview of BP Clinical Workflow
- Setting up BP Clinical (Configuration)
- User Preferences & Permissions
- Entering and editing patient details
- Searching, selecting and updating patient records
- Progress Notes
- Reason for Visit and Diagnosis
- Recording Observations
- Drawing diagrams
- Creating Autofill Shortcuts
- Bulk Document Scanning
- Designing a Pathology Management System
- Generating pathology, radiology etc requests
- Creating lists of 'favourite' and custom tests
- Reprinting and reusing requests.
- Using the Follow-up Inbox to track results.
- Cleaning up pathology lists
- Tips & Tricks for effective Pathology Management
- Designing a Recall & Reminder system
- Adding Actions
- Adding Patient Reminders
- Managing Actions and Reminders
- Tips & Tricks for an effective Reminder System
- Prescription writing
- Electronic prescribing
- Creating custom preparations
- Contacts and eReferrals
- Using the Word Processor
- Creating/editing the letterhead
- Creating a template from scratch
- Modifying templates
- Importing Templates
- Using Autofills for Care Plans
- Generating Health Summaries
- Overview of eHealth
- Using secure messaging
- Accessing patients' eHealth records
- Uploading shared health summaries
- Creating and Importing Patient Handouts
- Using the EPC area to create care plans
- Marking patients as deceased or inactive
- Database Cleansing
- Creating Registers (Diabetes, Asthma etc)
- Bulk Clean Up
- Advanced searches for preventative health initiatives and chronic condition management
- Tips for SIPs and PIPs
- Advanced Features, Tips & Shortcuts

## Best Practice Management

- Overview of BP Management
- Setting up (Configuration)
- Setting user preferences & permissions
- Access & Security Issues
- Adding users and practitioners
- Configuring & updating fees & schedules
- Configuring & updating sessions
- Accreditation requirements
- Setting up the Appointment Book
- Appointments – Basic Features
- Appointments – Advanced Features
- Creating a second appointment book
- Setting up and sending SMS reminders
- Linking Appointments to the Waiting Room
- Adding new patients
- Editing patient details
- Individual Online Patient & Veteran Eligibility checks
- Individual Online Patient & Veteran Eligibility checks
- Importing Individual Health Identifiers
- Importing Health Identifiers in bulk
- Using the Assisted Registration Tool (eHealth)
- Entering item numbers (finalising visit)
- Processing billing from waiting room screen (walk-in clinics)
- Processing Accounts and Receipts
- Billing Home and Nursing Home Visits
- Billing & Receipting for 'Account Holders'
- Searching for and adding multiple item numbers
- Adding text to patient invoices (eg patient aftercare)
- Cancelling, reversing & writing off
- Processing daily banking reports and printing bank deposits
- Bulk-billing & batching for Medicare and Veterans Affairs
- Using Medicare Online claiming
- Resolving exceptions
- Using patient claiming
- Setting up and using Integrated Eftpos
- Setting up and using Integrated Medicare Easyclaim
- Configuring the Tyro Eftpos terminal
- Reports
- Sending immunisations to ACIR
- Tips and Shortcuts

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