

PRODUCT FEATURES	Bp Allied	Bp Premier	CLINIC to CLOUD	Cutting Edge Software	Cliniko	COREPLUS
General						
Pricing - please describe how the pricing works	One off OR Subscription based*	Per user licensing	\$100 Ex GST / HCP	Subscription	Monthly fee	Monthly subscription
Is a Free Trial available?	Yes	yes	Yes	Yes	Yes, 30 days	Yes
another system?	Yes	yes	Yes	No	No	No
Do you offer free Initial Training?	Yes	yes	No	Yes	No, its not required	Yes
Do you offer 24/7 support?	No	no	Soon	Yes	24/5 + some help on weekends	No
Technical						
Is the product Cloud Based?	Yes/No	no	Yes	Yes	Yes	Yes
Are Daily backups taken?	Yes	yes	Yes	Yes	Yes	Yes
Is data stored in Australia?	Yes	yes	Yes	Yes	Yes	Yes
Is an Offline Version available (if needed)?	Yes	yes	No	No	No	No
Is the software compatible with any devices?	No	no	Yes	Yes	Yes	Yes
Does the software run on both Windows and Mac?	Yes*	no	Yes	Yes	Yes	Yes
Is a patient portal/app available?	No	yes - beta	Yes	No	No	Yes
Is the software customisable according to your needs?	Yes	no	Yes	Yes	Flexible, not customisable	Yes
Does it support multi site practices?	Yes	yes	Yes	Yes	Yes	Yes
Admin Features						
Does it support Group Appointments?	No	no	Yes	No	Yes	Yes
Is Online Appointment Booking available?	No	yes	Yes	No	Yes	Yes
Does it integrate with MYOB Accounting?	Yes	no	No	No	No	Yes
Does it integrate with Xero Accounting?	No	no	Yes	Not currently	Yes	Yes
Does it work with Tyro Payment terminal?	Yes	yes	WIP	No	No	Yes
Does it work with Hicaps?	No	yes	NO	No	No	No
Does it integrate with Medicare?	Yes	yes	Yes	Yes	No	Yes
Does it integrate with NDIS?	No	no	NO	No	No	No
Does it allow direct Scanning & Importing?	Yes	yes	Yes	No	Yes	Yes
Does it include a Recall and Reminder function?	Yes	yes	Yes	No	Recalls yes, reminder no.	Yes
Does it include SMS integration?	Yes	yes	Yes	No	Yes	Yes
Is there a Stock Control function?	No	no	Yes	No	Yes	Yes
Does it include Invoicing?	Yes	yes	Yes	Yes	Yes	Yes
Does it include Expense Management?	Yes	no	No	No	Yes	Yes
Can report templates be Customised?	Yes	yes	WIP	Yes	No	Yes
Is the admin reporting customisable?	Yes	yes	No	Yes	No	Yes
Does it currently offer Kiosk Self Check in?	No	Yes	APP Checkin on the way	No	No	No
Clinical Features						
Secure Messaging Integration	Yes	yes	Yes	No	No	Yes
Referral and Contacts Management	Yes	yes	Yes	Yes	Yes	Yes
Customisable Assessment/Progress Notes	Yes	yes	Partially	No	Yes	Yes
Clinical Coding of diagnosis	No	yes	No	No	TBD	No
Customisable letter templates	Yes	yes	Yes	No	Yes	Yes
Diagrams/Annotatable body parts	Yes	yes	Yes	No	Very soon!	Yes
Scan / Import photos & images to patient notes	Yes	yes	Yes	No	Yes	Yes
Can clinical notes be incorporated into patient notes?	Yes	yes	Yes	No	No	Yes
Voice to Text dictation	Yes	Yes*	Yes	No	No*	Yes
Customisable Clinical Reporting	Yes	yes	Yes	No	No	Yes
Uses shortcuts to minimise typing/importing?	Yes	yes	Yes	No	No	Yes
Digital Health Integration (My Health Record)	No	yes	Pending	No	No	Pending
Website	www.myPractice.com.au	www.bpsoftware.net	www.clinictocloud.com	www.cesoft.com.au	www.cliniko.com	www.coreplus.com.au
Contact Email	sales@bpsoftware.net	sales@bpsoftware.net	hello@clinictocloud.com.au	support@cesoft.com.au	info@cliniko.com	support@coreplus.com.au
Contact Phone	1300 40 1111		2 8750 5808	1300 237 638	1800 987 645	1300 66 89 88
Contact Date		12-May				
Contact Name	Jessica White (BP)	Glen	Rahib Habib	Cathy Macmarquis	Joel Friedlaender	Steven Whittington

eClaims	E-PRACTICE	Gensolve	HEALTHKIT	HIPPOCAMP	FRONT DESK	MedicalDirector Clinical or Pracsoft
2 options, lite and full*	Pricing variable depends upon which health profession	Per FTE Clinician basis only	practitioners only pay for the optional add-on products (such as SMS reminders, credit card	\$12/practitioner/month	2 licencing models for flexibility.	Per user licensing
No*	Yes	Yes	free trial since the core software	Yes	Yes	yes
No*	Yes	Yes- chargeable	level of information being	No	Yes	yes
Yes	Yes	No- Small Upfront charge	HealthKit has comprehensive onli	Yes	Yes	yes
Yes*	Technical support 9AM - 9PM AEST	Yes	Yes	Yes	No	no
Lite-yes*	Yes + desktop version.	Yes	Yes	Yes	Yes + desktop version.	no
Yes	Yes	Yes	own data if they choose.	Yes	Yes	yes
Yes	Yes	Yes	Yes	Yes	Yes	yes
No	Yes	Yes	No	No	Yes	yes
Yes*	No	No - windows device	Yes	Most	No	no
Yes*	Runs on Windows & Windows OS mounted on MAC system	No	Yes	Yes	Yes	no
no	No	Yes	so it is one single patient portal, Yes, both in terms of clinical records and preset fees / referral	No	No	no
Yes billing. No clinical	Yes	Yes	Yes	Yes	Yes	no
Yes	Yes	Yes	Yes	Yes	Yes.	yes
No	Yes	Yes	Yes	Yes	Yes.	no
Pending	Yes	Yes	Yes	No	Yes	yes
Pending	Manual	No	In progress	No	No.	no
Pending	Yes	Yes	Yes	No	Due for release 07/2017.	no
Pending	No	Yes	Yes	No	Yes	yes
Pending	Yes	Yes	In progress	No	Yes	yes
Yes	Yes	Yes	Yes	Yes	Yes	yes
No	No	No	Our system automatically	No	No.	no
Yes	Yes	Yes	Yes	No	Yes	yes
yes	Yes	Yes	Yes	Yes	Yes.	yes
yes	Yes	Yes	Yes	Yes	Yes*	yes
No	Yes	Yes	Yes	Yes	Yes.	no
yes	Yes	Yes	Yes	Yes	Yes	yes
no	No	Yes	Yes	No	No.	no
yes	Yes	Yes	Yes	No	Yes	yes
no	No	Yes	Yes	Yes	Yes	no
Pending	Yes	No	In progress	No	No.	yes
Yes	Yes	Yes	Yes	Yes	Yes	yes
Yes	Yes	Yes	Yes	No	Yes.	yes
No	Yes	Yes	Yes	Yes	Yes	yes
No	Yes	Yes	Yes	Yes	Yes.	yes
yes	Yes	Yes	Yes	Yes	Yes	yes
No	Yes	Yes	Yes	No	Yes	yes
No	Yes	Yes	Yes	Yes	Yes	yes
No	Yes	Yes	Yes	Yes	Yes	yes
No	No	No	In progress	No	Yes	yes*
No	Yes	Yes	Yes	Yes	No.	No
Yes	Yes	Yes	We use dynamic terms and	No	Yes	Yes*
Pending	No	Yes	In progress	No	No.	Planned
www.au.acsshealth.com	www.e-practice.com.au	www.gensolve.com	www.healthkit.com	www.hippocamp.org	www.smartsoft.com.au	www.medicaldirector.com
sales@acsshealth.com	suparna@e-practice.com.au	rob@gensolve.com	community@healthkit.com	support@hippocamp.org	timothy@smartsoft.com.au	
02 9632 0026	+61 2 8011 3904	0421 468 046	alison@healthkit.com	0450 649 990	1800 181820	
Michelle	12-May Suparna - Dir of Sales	Rob Woodland	Alison	Nick Batchelor	Timothy	

MEDILINK	Medirecords	Medtech	MMEX	OPIE	OPTOMATE	POWER DIARY
Pricing is a combined once off cost then depending on the practice locations	monthly fee per practitioner	Per user (full time & Part time)	Annual fee per user	Based upon Number of Users and Locations	Upfront & subscription	Pay-as-you-go plans. No lock in contracts. No setup fees.
unforgiving in that a client cost. The data needs to be business cost with new	yes	yes	Not publicly	No	Yes	Yes
Yes	yes	yes	Yes	No	Yes & No	No.
Yes	yes	yes	Yes	Yes	Yes	Yes
Yes	no	no (8am to 8pm weekdays)	No	No	Yes	Yes
No our Cloud option is being developed now	yes	yes	Yes	Yes	No	Yes.
professional	yes	yes	Yes	Yes	Yes	Yes.
YES it's the law	yes	yes	Yes	Yes	Yes	Yes.
It's not cloud based	no	yes	development	Yes	No	No.
Platform but can be used by IT's Windows based but with the right apple program will	yes	yes	Yes	No	Yes	Yes.
tested now (May 2017)	yes	yes*	Yes	Yes	No	Yes.
MediLink is one of the only packages to work for all 3	yes	yes	Under development	No	No	Yes.
Yes	No	yes	Yes	No- Only Orthotics/Prosthe	Yes	Yes.
Yes	yes	yes	Yes	Yes	Yes	Yes.
Yes	yes		Yes	No	No	Yes.
Yes*	yes	yes	No	Not currently	Yes	Yes.
Yes	no	Yes	Yes*	Not directly	Yes	No.
Yes	no		Yes*	No	Yes	Yes.
Yes	no	yes	Under development	No	Yes	No.
Yes	yes	yes	Under development	No	Yes	No.
Yes	yes	yes	Yes	No	Yes	Yes.
In development May 2017	no	No	No	No	No	No.
Yes	yes	yes	Yes	Yes	Yes	Yes.
Yes	yes	yes	Yes	Yes	Yes	Yes.
Yes	yes	yes	Yes	Extra	Yes	Yes.
Planned	no	yes	Yes	Yes	Yes	No.
Yes	yes	Yes	Yes	Yes	Yes	Yes.
No	no	Yes	Under development	Yes	Yes	No.
large number of reports	yes	yes	Yes	Partial	Yes	Yes*
large number of reports	Yes	yes	Yes	Partial	Yes	Yes*
Planned	No	yes	No	No	No	No.
Yes	yes	yes	Yes	Yes	Yes	No*
Yes	yes	yes	Yes	Yes	Yes	Yes.
Yes	yes	yes	Yes	Yes	Yes	Yes.
No	yes	yes	Yes	Yes	No	No.
Yes	yes	yes	Yes	Yes	Yes	Yes.
Supplied by the user	yes	yes	Yes	Yes	Yes	No.
Yes	yes	yes	Yes	Yes	Yes	Yes.
No	yes	yes	Yes	Portions	Yes	No.
Links to via word	no	yes	Yes	Yes	Yes	No.
No	yes	yes	Yes	Yes	Yes	Yes*
Within Words features	yes	yes	Yes	Yes	Yes	Yes.
MSIA	yes	yes	No	Possibly	No	No.

www.medilink.com.au	www.medirecords.com	www.isahealthcare.com	www.monkeysoftware.com.au	www.powerdiary.com.au	
sales@medilink.com.au	Peter.Birch	info@isahealthcare.com	paulcpo@oandp.com	sales@monkeysoftware.com.au	support@powerdiary.com.au
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Geoff Neill (GM)		12-May	11-May Chris Monks	42867	
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PPMP	Reception Star	Stat Health	SUNIX	WHITEBOARD	Zedmed
1. Desktop licenced version. 2. Cloud version with saas pricing	No lock in contract. Monthly fee. Discount for Annual pre-payment.	Stat Health	Monthly subscription of Upfront purchase	Monthly fee per user	Provider Based
Yes	No	No*	No	Yes	Yes
No	No	Yes*	TBC	TBD	Yes
Yes	Yes	Yes*	TBC	Yes*	No
Yes	No	Yes	TBC	Yes	No
Yes, we offer a Cloud version & Desktop version	Yes	Yes*	Yes	Yes	No
Yes	Yes	See hardware specification http://	Yes	Not required	No
Yes	Yes		Yes	Yes	Yes
Yes	No	No	Yes	No	Yes
Yes	Yes	Yes	Yes	Yes	Tablet or PC
Yes	Yes	Yes	Yes	Yes	Windows only
No	Not yet	No	TBC	No	No
Yes	Yes	Yes	Yes*	No	Yes
Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	TBC	Yes	No	No
Yes	Not yet	Yes	Yes	No	Yes
Yes	Not yet	Yes	Yes	No	No
Yes	Not yet	Yes	Yes	No	No
Yes	Yes*	Yes	No	No	Yes
Yes	No	Healthpoint only	Yes	No	No
Yes	Not yet	Yes	Yes	No	Yes
No	Not yet	TBC	No	No	No
Yes	Yes	Yes	Yes	Yes	Yes
Yes	No	Yes	Yes	No	Yes
Yes	Yes	Yes	Yes	No	Yes
Yes	No	No	Yes	No	No
Yes	Yes	Yes	Yes	No	Yes
No	No	No	Yes	No	No
No	No	Yes	Yes	Yes	Yes
No	No	Yes	Yes	Yes	Yes
Yes	No	No	Yes	No	Yes
Yes	No	Pening release	Pending	Yes*	Yes
Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	No
Yes	No	Yes	Yes	Yes	Yes
Yes	No	Yes	Yes	No	Yes
Yes	Yes	Yes	Yes	No	Yes
Yes	Yes	Yes	Yes	Yes	Yes
Yes	No	Yes	Yes	Yes	Yes
Yes	No	Yes	Yes*	No	No
Yes	No	Yes	Yes	Yes	Yes
Yes	No	Yes	Yes	No	Yes
No	Not yet	Yes	No	Yes	Yes

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