Digital Health & My Health Record

for East Sydney Doctors

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Today's Agenda:

1. View your patients' My Health Records
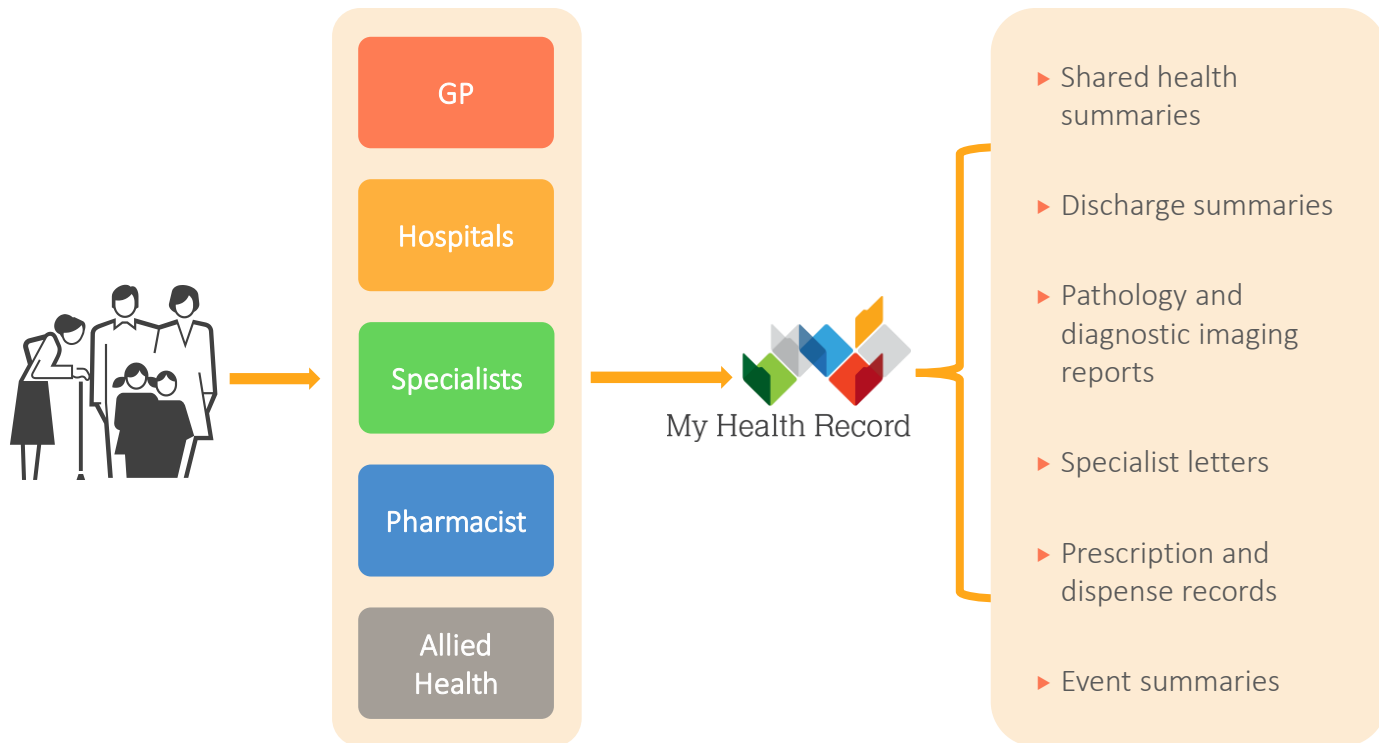2. Upload shared health summaries.
3. Q&A.

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My Health Record usage as at 15 January 2017

4.5 million
consumers now registered

What could you find in someone's My Health Record?

Uploaded by Healthcare Providers

GP

Hospitals

Specialists

Pharmacist

Allied Health

My Health Record

▶ Shared health summaries

▶ Discharge summaries

▶ Pathology and diagnostic imaging reports

▶ Specialist letters

▶ Prescription and dispense records

▶ Event summaries

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Usage as at 15 January 2017

716,000
discharge
summaries

527,000
shared health
summaries

My Health Record Statistics - as at 15 January 2017

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Consumer Registrations

4,497,630 Consumers registered

Demographic Breakdown

54% are female and 46% are male

Age Range	Aged 20 or less	Aged 20-39	Aged 40-64	Aged 65 or higher
% of total registrations	37%	25%	25%	13%

State	ACT	TAS	SA	NT	NSW	VIC	QLD	WA
% of population	22%	18%	17%	18%	19%	14%	26%	14%

Approximately 19% of Australia's population is registered for a My Health Record

Provider Registrations

9,657 Healthcare providers registered

Organisation Type*	Count
General Practices	5,945
Public Hospitals and Health Services	730
Private Hospitals and Clinics	142
Retail Pharmacies	1,278
Aged Care Residential Services	169
Other categories of healthcare providers including Allied Health	1,186
Organisations with a cancelled registration	207

*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except for Hospital provider data which is based on jurisdictional reported facilities that are connected to the My Health Record system.

My Health Record Usage

Clinical Document Uploads	1,483,961
Shared Health Summary	527,706
Discharge Summary	716,225
Event Summary	170,358
Specialist Letter	35,385
eReferral Note	29
Diagnostic Imaging Report	34,258
Prescription and Dispense Uploads	**7,266,077**
Prescription Documents	5,573,390
Dispense Documents	1,692,687
Consumer Documents	**123,168**
Consumer Entered Health Summary	76,841
Consumer Entered Notes	33,380
Advanced Care Directive Custodian Report	12,254
Advance Care Planning Document	693
Medicare Documents	**420,449,558**
Australian Immunisation Register	903,932
Australian Organ Donor Register	411,075
Medicare/DVA Benefits Report	248,050,799
Pharmaceutical Benefits Report	171,083,752

www.myhealthrecord.gov.au
https://odc.officeapps.live.com/odc/emailhrd?lcid=1033&syslcid=3081&uilcid=1033&app=0&ver=16&build=16.0.7127&p=0&a=1&hm=7&sp=0&fpEnabled=1

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Access My Health Record
via your own clinical software

(or Provider Portal for those without conformant software)

Check for conformant software here: https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides/1038-registration-checklist-for-allied-health-organisations

ePIP

1. Integrating Healthcare Identifiers

2. Data Records and Clinical Coding

3. ePrescribing

4. Secure Messaging

5. Upload Shared Health Summaries
   to My Health Record for 0.5% of SWPE

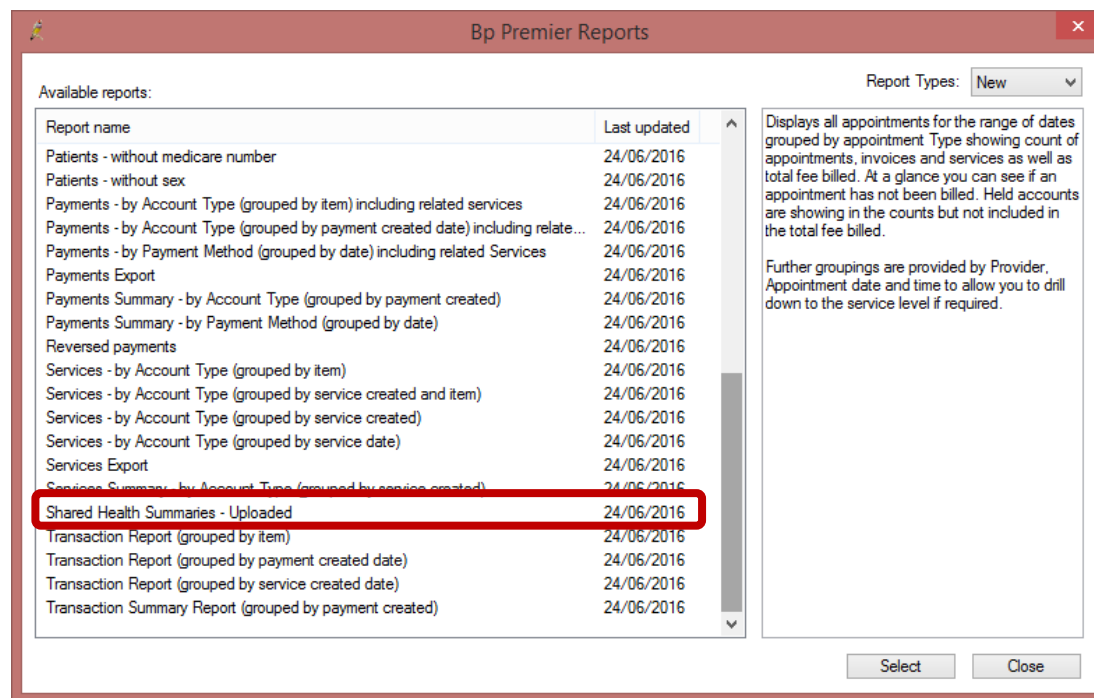(average of 5 health summaries per GP per quarter)

ePIP
requirements

ePIP Calculator Tool

Management > Reports > Shared Health Summaries

Further learning & test environment:

www.digitalhealth.gov.au
www.myhealthrecord.gov.au

Next Steps

1. Staff to complete the (free) eLearning modules on the My Health Record system: https://myhealthrecord.e3learning.com.au

2. Download the 'guides' for your software'
https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides

3. Watch the software demonstration for your software
https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/software-demonstrations

4. Practise in the 'On-Demand' Training Environment
https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand

5. Register your patients.

6. View and upload health summaries.

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Are you regularly registering patients?

Greenmeadows Medical, Port Macquarie, NSW

Watch our recorded Webinar to see how other practices have successfully implemented a Practice Workflow for Registering Patients
https://www.digitalhealth.gov.au/news-and-events/events/1142-webinar-designing-a-workflow-for-registering-patients-for-a-my-health-record

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Garden City Medical Centre, Brisbane

Are you making **quality** improvements?

Download the Data Quality checklist

https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides/879-data-quality-checklist-for-active-patients

Data Quality Checklist for all 'active' patients

1 **Demographics – are the contact details up-to-date?**
- Double-click on the patient's telephone number to check and update details

2 **Medication List – is the Current Meds list accurate?**
- Right click to delete/cease medications no longer relevant (they can then be found in the Old/Past Scripts thereafter)
- If none, tick No medications

3 **Past History List – does it contain only significant conditions that a hospital or specialist would need to know?**
- Right click to edit, delete or add new
- If none, tick No significant past history (PMH) box

4 **Allergies – have you also recorded adverse reactions?**
- Double-click in allergies box and Add, Edit, Delete
- If none, tick No Known Allergies/Adverse Reactions/Nil Known

5 **Immunisations – have immunisations been recorded?**

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RACGP Standards

A. Our practice can demonstrate that at least 90% of our active patient health records contain a record of known allergies.

B. Our practice can demonstrate that at least 75% of our active patient health records contain a current health summary.

C. Our practice has documented standardised clinical terminology (such as coding).

http://www.racgp.org.au/your-practice/standards/standards4thedition/practice-services/1-7/health-summaries/

A team approach

1. Practice Managers write the policy & train staff

2. Receptionists register patients

3. Registrars & nurses may be able to help clean up data

4. GP, Nurses, Registrars, Aboriginal Health Practitioners can upload.

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Benefits & Learning from NT experience

1. Gradual evolution towards critical mass

2. Becoming embedded into routine clinical & administrative workflow

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Contact us

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8am-6pm Monday to Friday

Email   help@digitalhealth.gov.au

Website   www.digitalhealth.gov.au

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Thank you!

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