



Australian Government  
Australian Digital Health Agency

# My Health Record - Apps, Results, What's Next?

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Australian Digital Health Agency

# Learning Objectives

1. Discuss the My Health Record Expansion Program.
2. Develop an understanding of My Health Record progress including Results and Medication view.
3. Explore available patient apps that link with My Health Record.



# My Health Record Statistics

as at 6 August 2017



Australian Government  
Australian Digital Health Agency



## Consumer Statistics



5,071,848 Consumers registered

Demographic Breakdown



54% are female



46% are male

Age Range	Aged 20 or less	Aged 20-39	Aged 40-64	Aged 65 or higher
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% of total registrations	36%	25%	25%	14%
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State	ACT	TAS	SA	NT	NSW	VIC	QLD	WA
% of population	24%	21%	19%	21%	22%	16%	28%	17%

Approximately 21% of Australia's population is registered for a My Health Record

## Provider Registrations



10,181 Healthcare providers registered

Organisation Type*	Count
General Practices	6,159
Public Hospitals and Health Services	761
Private Hospitals and Clinics	166
Retail Pharmacies	1,382
Aged Care Residential Services	168
Other categories of healthcare providers including Allied Health	1,276
Organisations with a cancelled registration	269

\*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except for Hospital provider data which is based on jurisdictional reported facilities that are connected to the My Health Record system.

## My Health Record Usage



Clinical Document Uploads 2,657,595

Shared Health Summary	999,570
Discharge Summary	1,120,117
Event Summary	309,223
Specialist Letter	52,982
eReferral Note	29
Pathology Reports	118,182
Diagnostic Imaging Report	57,492



Prescription and Dispense Uploads 11,710,740

Prescription Documents	9,141,564
Dispense Documents	2,569,176



Consumer Documents 143,851

Consumer Entered Health Summary	90,161
Consumer Entered Notes	38,350
Advanced Care Directive Custodian Report	14,109
Advance Care Planning Document	1,231




Medicare Documents 533,118,885

Australian Immunisation Register	1,485,873
Australian Organ Donor Register	500,266
Medicare/DVA Benefits Report	313,699,043
Pharmaceutical Benefits Report	217,433,703



# My Health Record Expansion Program 2018

## A My Health Record for every Australian in 2018

The Australian Government announced in the [2017 Budget](#)  the creation of a My Health Record for every Australian to begin nationally from mid 2018.

If you don't already have a My Health Record, a new record will be automatically created for you, unless you choose not to have one.

**Can't wait for 2018 and want a [My Health Record](#)  now?**  
[Register here](#)

**Would you like more information?** We can email\* you about the My Health Record system, the automatic record creation process occurring in 2018 and details about what you need to do, and by when, if you do not want a record automatically created for you. Please enter your email address below:

\* Your email address:

\* What do we do with this [information](#)?

[www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au)



# Digital Health

Electronic Medical Records

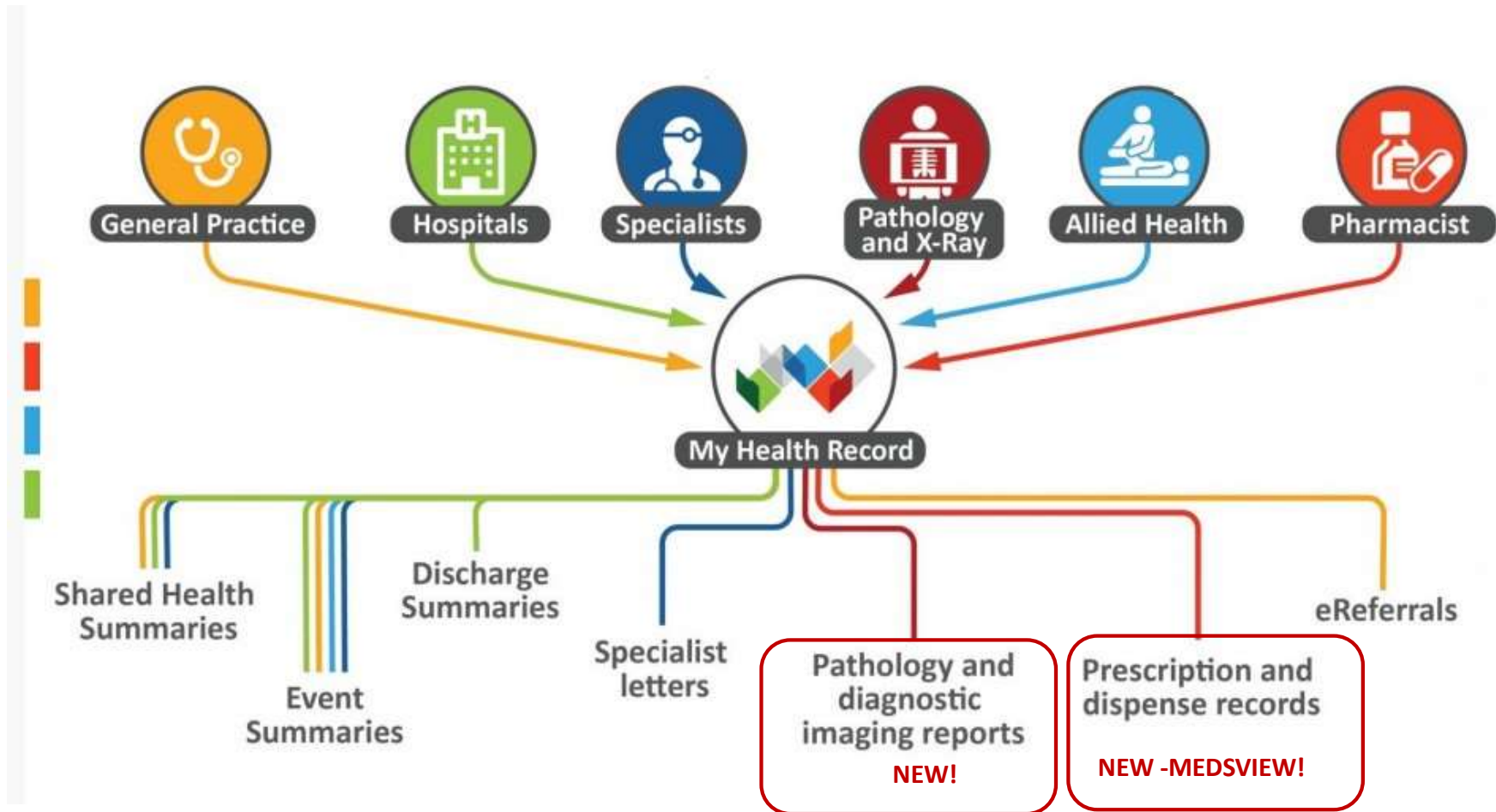
My Health Record

Secure Messaging

Telehealth

Apps/wearable technology





[www.digitalhealth.gov.au](http://www.digitalhealth.gov.au)

[www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au)

[NSW patients first to view their pathology results in My Health Record](#)



# How do you know who has a My Health Record?



My Health Record

Approximately 22% of your patients will currently have a My Health Record compared with approx. 97% when opt-out

The screenshot shows a medical software interface for a patient named Mrs Gert Fourie. The interface includes a menu bar with 'File', 'Open', 'Request', 'Clinical', 'View', 'Utilities', 'My Health Record', and 'Help'. The 'My Health Record' menu item is highlighted with a red box. Below the menu bar is a toolbar with various icons. The patient's details are displayed in a form, including Name, Address, Medicare No, Record No, D.O.B., Age, Sex, Phone, Mobile, Work, and Ethnicity. A red arrow points to the 'My Health Record' button in the bottom right corner of the form.

Name:	Gert Fourie	D.O.B.:	10/10/1979	Age:	36 yrs	Sex:	Male	Family members:	Mrs Gert Fourie	Open
Address:	1 Xanthorrhoea Trk Chemsides West 4032		Phone:		Mobile:	0425 583 333		Work:		
Medicare No:	2950143711 - 1	Record No.:		Pension No.:		Comment:	5 patients with same name			
Occupation:		Tobacco:	Smokes 10 cigarettes/day.		Alcohol:		Elite sports:		Ethnicity:	Australian
Blood Group:							Advance Health Directive:			



# Access My Health Record System through your conformant software





# The Provider Portal

Connecting to My Health Record



Training for My Health Record





Log in to Provider Portal



The My Health Record Provider Portal allows you to search on and view individual digital health records through your web browser. To access the Provider Portal you must first [register](#) and obtain the appropriate credentials.

If you are an existing user of the My Health Record system you can login to the Provider Portal [here](#).

Provider Portal 

If you are using a conformant clinical information system and you have obtained your digital credentials you and your staff can access the My Health Record system through your software. You can find more information on [conformant systems](#) .



# The 'On Demand' Training Environment

**New!** See what  
My Health Record  
looks like from a  
consumer perspective.




**ON DEMAND  
TRAINING**

Our digital health training tool – no booking required.

Learn how to use the My Health Record system in real time using a simulated version of your clinical software.

You can upload a Shared Health Summary, view a My Health Record, and more!



<b>Best Practice ODT</b> Log Off Reset	<b>Communicare ODT</b> Log Off Reset	<b>Consumer Portal ODT</b> Log Off Reset	<b>Genie ODT</b> Log Off Reset
<b>Med Tech ODT</b> Log Off Reset	<b>Medical Director ODT</b> Log Off Reset	<b>Zedmed ODT</b> Log Off Reset	

## Success Stories

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*“I no longer fax our patient’s health summaries, when the hospital calls I just tell them it will be on the patient’s My Health Record and to have a look”.*

Cara Young (RN) Practice Manager, Surf Beach Surgery, Batemans Bay

# My Health Record

If clinicians are looking for patient information they did not receive directly eg. discharge summary - think My Health Record and have a look



Key to success is becoming embedded into routine clinical practice!

Access information that you may not have received directly  
eg. discharge summary

**Discharge Summary**  
23 Dec 2014  
Mr Caleb DERRINGTON DoB 15 Jun 1933 (81y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

**Hospital**  
Author Dr. Chris Craig (Specialist Medical Practitioner)  
Phone 5555-6666  
Discharge To Other/Home  
Discharge From Orthopaedic Unit

**Health Profile**  
This section may contain the following subsections Adverse Reactions and Alerts.

**Adverse Reactions** (Health Profile > Adverse Reactions)  
Adverse Reactions  
Substance/Agent Manifestations  
Phenoxymethylpenicillin • Urticaria

**Event**  
This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

**Clinical Synopsis** (Event > Clinical Synopsis)  
Patient was brought in following a fall at home. Upon examination patient found to have mild concussion and a fractured neck of femur (left leg). Admitted for pin and plate surgery and rehabilitation for two weeks before discharge.

**Problems/Diagnoses This Visit** (Event > Problems/Diagnoses This Visit)  
Type Description  
Problem Diagnosis Fractured neck of left femur  
Problem Diagnosis Mild concussion

File:///C:/Users/Administrator/AppData/Local/Genie/Solo\_2122187938/TempDocs/CDA\_69\_2-25.173366225455623882818303389193566077322/IHE\_XDM/SUBSET01/CDA\_ROOT.html  
Stylesheet Version: 1.2.7  
Go Back View Stylesheet Update Stylesheet Print XML Cancel **Save**



## Embedding into clinical workflow

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*“This patient has an active  
‘My Health Record’.  
You may be able to access this through  
your clinical information system or the  
provider portal”.*

Dr Steve Hambleton



# What's new in My Health Record?

My Health Record for IHI: 8003 6081 6669 0511

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access.

Change/Gain Access

My Health Record View

Prescription and Dispense View

Pathology Report View

Diagnostic Imaging Report View

Most Recent Shared Health Summary

Close Document

Available medicines in this My Health Record - sorted by Date

12 Jul 2017

SHAUN LEE

DoB 15 Mar 1979 (38y)

SEX Male

IHI 8003 6081 6669 0511

Print

START OF DOCUMENT

## My Health Record

### Available medicines in this My Health Record - sorted by Date

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines related information in documents (where available) with links to the source documents where more detailed information can be obtained.

**Important:** Some documents do not allow for a preview of medicines or allergies and adverse reactions information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines or allergies and adverse reactions information.

View generated on 12-Jul-2017 20:55 for medicines, allergy and adverse reactions found in this record.

<b>Allergies and Adverse Reactions</b> 2,4-dichlorophenoxyacetic Acid, 2-chloroethyl 2-(4-1,1-dimethylethyl) Phenoxy-1 Methylethyl Ester, Allspice oil, Combination simple analgesics, Hair spray (aerosol), Ocular lubricants, Penicillin -class of antibiotic- (substance), phenoxymethylpenicillin (medicinal product), sym-Norspermidine svnthase. svm-	Click here for <b>Medicines Preview</b> 28-Nov-2014 to 20-Apr-2017 (3 months ago)	Click here for <b>Shared Health Summary</b> 20-Apr-2017 (3 months ago) <b>Author:</b> Dr Craig Aram <a href="#">MEDTESTORGSC168</a>  * <a href="#">More recent than the Discharge Summary</a>	Click here for <b>Discharge Summary</b> 09-Nov-2016 (8 months ago) <b>Author:</b> DIDIER JON PALMER <a href="#">DHSITESTORGD48</a>
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Create Clinical Document

Supersede

Remove from My Health Record

Save in MD

Close

Australian Government  
Australian Digital Health Agency

www.digitalhealth.gov.au

# Medicines Preview

Available medicines in this My Health Record - sorted by Date

29 May 2017

MARTIN DODSON   DoB 23 Jan 1969 (48y)   SEX Male   IHI 8003 6085 0003 1166

Allergies and Adverse Reactions

Morphine, Penicillin allergy, Prozac allergy, Tramadol

Medicines Preview

04-Dec-2015 to 08-May-2017 (3 weeks ago)

Shared Health Summary

08-May-2017 (3 weeks ago)

Author: Dr. Susan Brown

Hospital

tel: (07) 9999 8888

\* More recent than the Discharge Summary

Discharge Summary

24-Apr-2016 (12 months ago)

Author: Dr. Susan Brown

Hospital

tel:(07) 9999 8888

[\[Back to top\]](#)

[\[< First\]](#)

[\[<< Previous\]](#)

[\[Help\]](#)

Medicines Preview - Latest PBS Claims, Dispenses - sorted by descending event date.

04-Dec-2015 to 08-May-2017 (3 weeks ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
<a href="#">Shared Health Summary</a> by <a href="#">Hospital</a>	08-May-2017 (3 weeks ago)		LIPITOR 40MG	One tablet daily <a href="#">for</a> Hypercholesterolaemia
			ZOFRAN 4MG	One tablet daily
<a href="#">Discharge Summary</a> by <a href="#">Hospital</a>	24-Apr-2016 (12 months ago)	active	COVERSYL PLUS	One tablet daily <a href="#">for</a> Hypertension, CCF
	active		LASIX 40MG	One tablet twice daily <a href="#">for</a> CCF
	active		METFORMIN HYDROCHLORIDE 500MG TABLET	One tablet twice daily <a href="#">for</a> NIDDM - Non-insulin dependent diabetes mellitus
	cancelled		CEASED: NUROFEN 400MG Reason: Reason for Change not stated.	
Medicines found before the Discharge Summary				
Latest dispense	20-Feb-2016 (14 months ago) (1 dispense)	ONDANSETRON	Zofran Tablet 4mg	Prescription 1 day ago before this Dispense Claim is not available
Latest dispense	10-Jan-2016 (16 months ago) (1 dispense)	PERINDOPRIL with INDAPAMIDE HEMIHYDRATE	Coversyl Plus 5mg/1.25mg Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	Prescription 1 day ago before this Dispense Claim is not available
Dispense Record by <a href="#">Hospital</a>	04-Dec-2015 (17 months ago) (1 dispense)	Lansoprazole	Lanzopran 30mg Capsule 30 mg	Take ONE capsule In the evening

Latest dispenses obtained from PBS Claim records with no available prior prescribe or dispense records state that prescription is not available.

## Navigation panel

Provides access to each section within the view and also to the most recent Shared Health Summary and Discharge Summary (if available).

The blue underlined hyperlinks can be used to navigate between the sections





# Medicines View

My Health Record for IHI: 8003 6023 4655 5439

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access.

Change/Gain Access

My Health Record View Prescription and Dispense View Pathology Report View Diagnostic Imaging Report View

Most Recent Shared Health Summary

Close Document

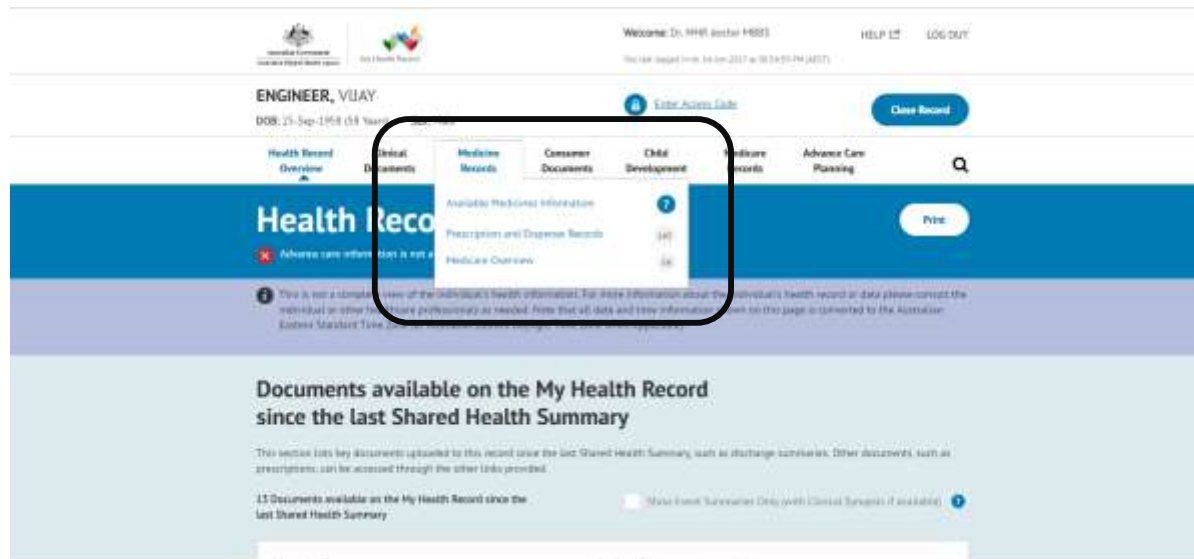
Available medicines in this My Health Record - sorted by Date | 12 Jul 2017 | GERT FOURIE | DoB 10 Oct 1979 (37y) | SEX Male | IHI 8003 6023 4655 5439

Medicines Preview - Latest Documents, Disbenses, Prescriptions with no later disbenses - sorted by descending event date.  
26-Oct-2015 to 06-Jul-2017 (6 days ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary by DHSITESTORG43	06-Jul-2017 (6 days ago)			This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.
Shared Health Summary by Own organisation	01-Jun-2017 (6 weeks ago)			This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.
Medicines found before the Shared Health Summary				
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (1 dispense)	AMISULPRIDE	SOLIAN 100 TAB 100mg	Take
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (1 dispense)	DOXYCYCLINE	DOXYLIN TAB 100mg	Take
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (2 disbenses in 6 weeks)	METFORMIN HCL	DIABEX TAB 500mg	Take
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (2 disbenses in 5 days)	PANCRELIPASE	PANZYTRAT CAP 25,000u	Take
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (1 dispense)	PARACETAMOL	PANADOL OSTEO SR-TAB 665mg	Swallow whole
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (1 dispense)	PARACETAMOL	PANAMAX TAB 500mg	Take
Dispense Record by MEDTESTORGSB31	16-Jan-2017 (6 months ago) (1 dispense)	WARFARIN SODIUM	COUMADIN (LIGHT TAN) TAB 1mg	Take
Dispense Record by MEDTESTORGSB31	13-Jan-2017 (6 months ago) (2 disbenses in 2 days)	LETROZOLE	FERA TAB 2.5mg	Take
Prescription Record by MEDTESTORGSB31	05-Jan-2017 (6 months ago)	OXYBUTYNIN	DITROPAN TAB 5mg	Take ONE tablet daily



# Accessing the Medicines Information view from the National Provider Portal



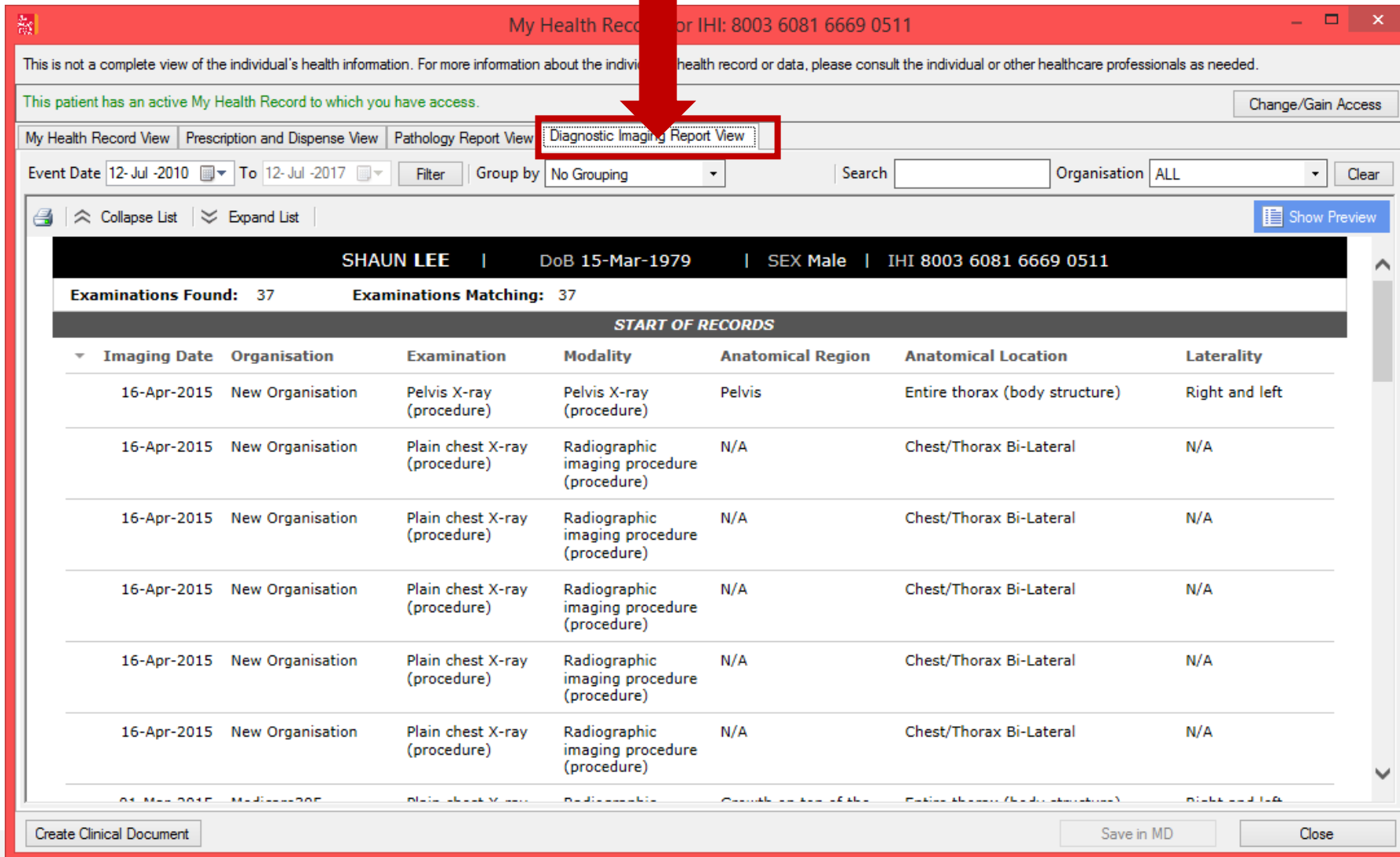
## National Provider Portal

Under the drop down menu item 'Medicine Records', the Medicines Information view is the first menu item.

In the provider portal, the view is called 'Available Medicines Information'



# Pathology & Diagnostic Imaging in My Health Record



My Health Record for IHI: 8003 6081 6669 0511

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access. [Change/Gain Access](#)

My Health Record View Prescription and Dispense View Pathology Report View **Diagnostic Imaging Report View**

Event Date 12-Jul-2010 To 12-Jul-2017 Filter Group by No Grouping Search Organisation ALL Clear

[Collapse List](#) [Expand List](#) [Show Preview](#)

**SHAUN LEE** | DoB 15-Mar-1979 | SEX Male | IHI 8003 6081 6669 0511

**Examinations Found:** 37 **Examinations Matching:** 37

**START OF RECORDS**

Imaging Date	Organisation	Examination	Modality	Anatomical Region	Anatomical Location	Laterality
16-Apr-2015	New Organisation	Pelvis X-ray (procedure)	Pelvis X-ray (procedure)	Pelvis	Entire thorax (body structure)	Right and left
16-Apr-2015	New Organisation	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	N/A	Chest/Thorax Bi-Lateral	N/A
16-Apr-2015	New Organisation	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	N/A	Chest/Thorax Bi-Lateral	N/A
16-Apr-2015	New Organisation	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	N/A	Chest/Thorax Bi-Lateral	N/A
16-Apr-2015	New Organisation	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	N/A	Chest/Thorax Bi-Lateral	N/A
16-Apr-2015	New Organisation	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	N/A	Chest/Thorax Bi-Lateral	N/A
01-Mar-2015	Medicare 205	Plain chest X-ray	Radiographic	Chest/Thorax Bi-Lateral	Entire thorax (body structure)	Right and left

[Create Clinical Document](#) [Save in MD](#) [Close](#)



# Prepare for patients seeing their own results

**Now might be a good time to start** to explain to your patients:

- doctors will still receive results first. Detail your practice process for follow-up.
- just because a result is marked red/'abnormal'/outside the value range doesn't mean the result is not normal for them.
- just because a result is marked 'normal' doesn't mean further discussion or investigations are not necessary.
- patients can let the doctor know if they do not want a specific result uploaded to their My Health Record.

► D. Our practice team can describe how patients are advised of the process for the follow up of results.

► E. Our practice team can describe how we follow up and recall patients with clinically significant tests and results.

RACGP - <http://www.racgp.org.au/standards/153>

[Factsheet: Pathology Reports for Clinicians](#)

[NSW patients first to view their pathology results in My Health Record](#)



# Manage well for positive change

Create a sample dialogue to fit your own practice system.

Example of GP dialogue (relevant to one specific practice system):

*“I receive your results directly. You may also see those results.  
If I am worried I will contact you. If you are worried please  
make an appointment and  
I will be happy to discuss them in detail with you”.*

[Sample only – for discussion with practice team – shared by Katrina Otto]



# Patient Education



**Lab Tests Online<sup>AU</sup>**  
EXPLAINING PATHOLOGY

<http://www.labtestsonline.org.au>



**Diagnostic Imaging Pathways**

<http://www.imagingpathways.health.wa.gov.au/index.php/consumer-info>



# Is it time to refresh your practice system?

- ▶ A. Our patient health records contain evidence that all pathology results, imaging reports, investigation reports and clinical correspondence received by or performed in our practice have been:
  - reviewed by a GP
  - signed or initialled or electronic equivalent
  - where appropriate, acted upon in a timely manner.
- ▶ B. Our practice team can describe the system by which pathology results, imaging reports, investigation reports and clinical correspondence received by our practice are:
  - reviewed
  - signed or initialled (or the electronic equivalent)
  - acted on in a timely manner
  - incorporated into the patient health record.
- ▶ C. Our practice has a written policy describing the review and management of pathology results, imaging reports, investigation reports and clinical correspondence received by our practice.
- ▶ D. Our practice team can describe how patients are advised of the process for the follow up of results.
- ▶ E. Our practice team can describe how we follow up and recall patients with clinically significant tests and results.
- ▶ F. Our practice has a documented system to identify, follow up and recall patients with clinically significant results.



RACGP - <http://www.racgp.org.au/standards/153>





# Success Story – Greenmeadows Medical





# Success Story – Appletree Family Practice



- ✓ Privacy
- ✓ Quality Information
- ✓ Informed Consent

“Every time we see a patient we update their health summary information”.



# Mooroolbark Medical Centre – Sarah’s success story



The implementation process included:

- [Workflow chart](#) that outlines responsibilities;
- [Brief patient permission form](#) for patients (including a tear off section which informs the receptionist to create a My Health Record before the GP consultation starts);
- Patient information on My Health Record
- A script for receptionists to explain My Health Record to patients.

*“When you explain it to the patients in simple terms they are really receptive.”*

Read more: <https://www.emphn.org.au/news-events/news/implementing-my-health-record-in-general-practice-mooroolbark-medical-centres-success-story>

## Success Story – North Mitcham Clinic



“Certainly, get in contact with your PHN and get some training, and some resources and explanations.

“I would definitely go with the idea of choosing one doctor or one nurse, or choosing two or three staff members who would be keen to assist and to train others,”

Sarah

Read more:

<https://www.emphn.org.au/news-events/news/emphn-assists-north-mitcham-clinic-to-my-health-record-success>

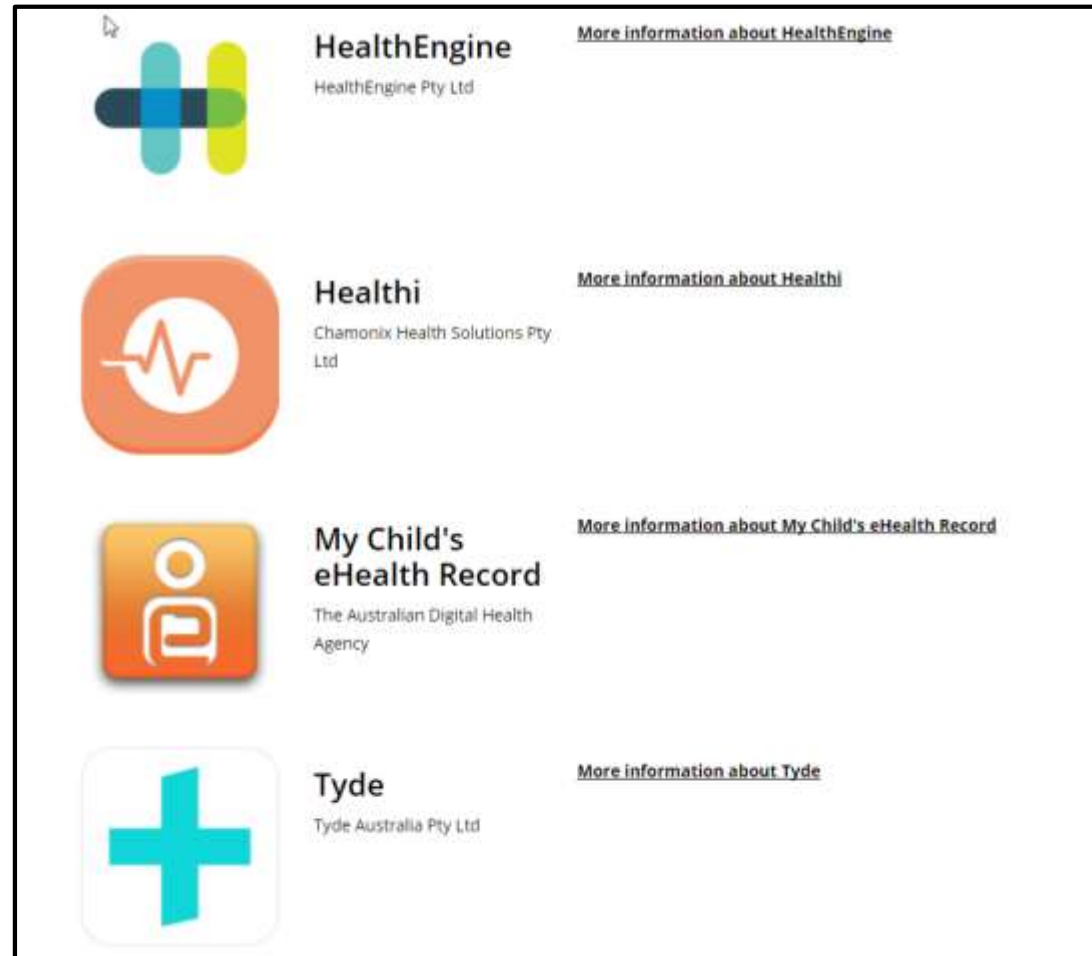
# Patients will see their health summary information



# The new 'Best Health' app from Best Practice Software



# Apps that are authorised to connect to My Health Record



Learn more: <https://myhealthrecord.gov.au/internet/mhr/publishing.nsf/Content/appconnect>



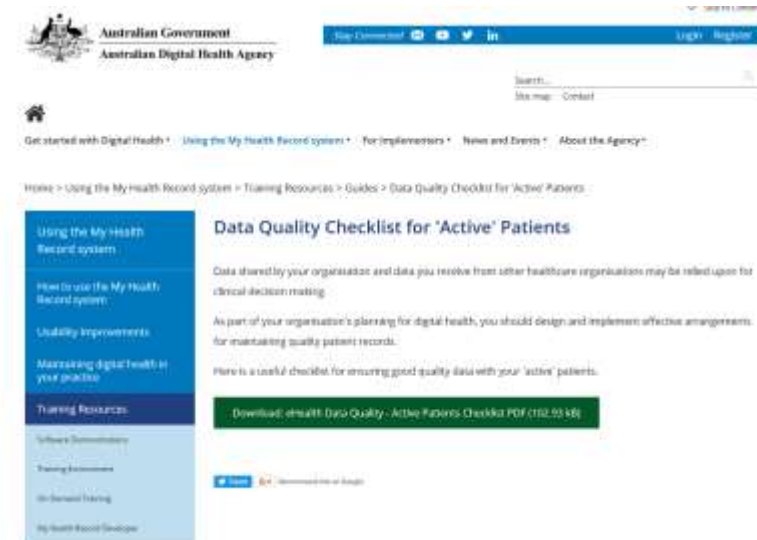
# Data Quality Checklist

## Data Quality Checklist for all 'active' patients

- 1 Demographics – are the contact details up-to-date?**
  - Double-click on the patient's telephone number to check and update details
- 2 Medication List – is the Current Meds list accurate?**
  - Right click to delete/cease medications no longer relevant [they can then be found in the Old/Past Scripts thereafter]
  - If none, tick No medications
- 3 Past History List – does it contain only significant conditions that a hospital or specialist would need to know?**
  - Right click to edit, delete or add new
  - If none, tick No significant past history (PMH) box
- 4 Allergies – have you also recorded adverse reactions?**
  - Double-click in allergies box and Add, Edit, Delete
  - If none, tick No Known Allergies/Adverse Reactions/Nil Known
- 5 Immunisations – have immunisations been recorded?**



## [Download the 'Data Quality' Checklist](#)



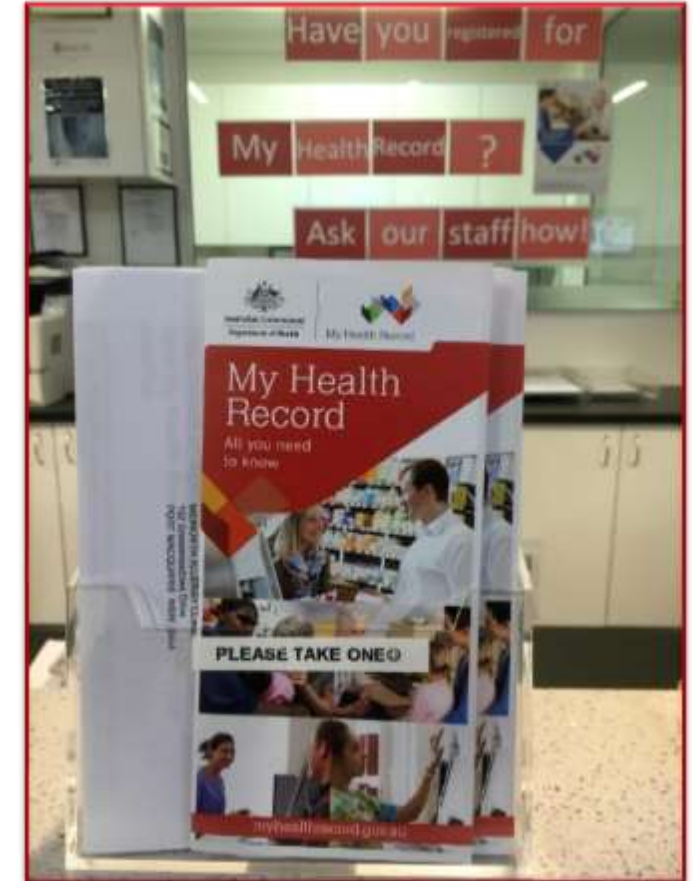
## [Learn more from the 'Standards for Digital Health' Webinar](#)

**Tip:** Recall regular patients and make appointment for a health check to update and upload their health summary.



# Next Steps

1. Complete the (free) eLearning modules on the My Health Record system: <https://training.digitalhealth.gov.au>
2. Download the step-by-step 'guides' for your software\  
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides>
3. Watch the software demonstration for your software  
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/software-demonstrations>
4. Practise in the 'On-Demand' Training Environment  
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand>
5. Register your patients.
6. View and upload health summaries.





# My Health Record

## **Australian Digital Health Agency:**

[www.digitalhealth.gov.au](http://www.digitalhealth.gov.au)

[Get Started](#)

[On Demand Training \(practise in the sandpit\)](#)

[Training Resources](#)

[www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au)

## **Pathology**

[‘NSW patients first to view their pathology results in My Health Record’](#)

## **Train IT Medical:**

[Digital Health Free Resources including Pen CAT4](#)

[Developing a ‘My Health Record’ Practice Workflow](#) (blog)

[My Health Record – your questions answered](#) (blog)

[Top 30 questions doctors ask about My Health Record with Katrina’s responses](#) (blog)

[Event Summaries](#) (blog)

[Katrina Otto’s ‘My Health Record’ detailed presentation](#)



# Data Quality and Improvements

## **RACGP**

[Using Data for Better Health Outcomes](#)

## **Australian Digital Health Agency:**

[Importance of Data Quality](#)

[Data Cleansing & Clinical Coding](#)

[Data Quality Checklist](#)

## **Train IT Medical**

[Data Aggregation using Pen Clinical Audit Tools](#) (blog)

[Cancer Screening & Prevention – Free Resources](#) (blog)

[5 Steps to Data Quality Success](#) (blog)

[Pen CAT4 summary sheet](#)

## **Pen Clinical Systems**

[CAT4 Recipes](#)

## **Other**

[‘A quality improvement tool for primary health care’ Crossland, Upham, Janamian and Jackson](#)

[Primary Care Practice Improvement Tool \(PC-PIT\)](#)





Australian Government  
Australian Digital Health Agency



Help Centre	<b>1300 901 001</b> 8am–6pm Monday to Friday AEDT
Email	<a href="mailto:help@digitalhealth.gov.au">help@digitalhealth.gov.au</a>
Website	<a href="http://www.digitalhealth.gov.au">www.digitalhealth.gov.au</a>
Twitter	<a href="https://twitter.com/AuDigitalHealth">https://twitter.com/AuDigitalHealth</a>