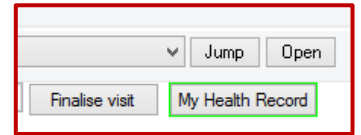![Bp Premier logo]

How to check if a patient has a
My Health Record in Bp Premier (Lava)

In the 'Lava' version of Best Practice (BP Premier) the border around the My Health Record button in the patient record will turn green if the patient has their individual healthcare identifier (IHI) imported **and** the patient has a My Health Record.
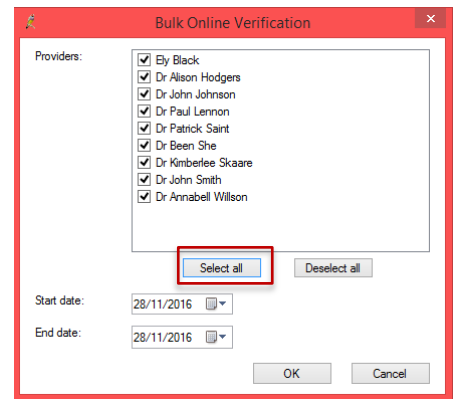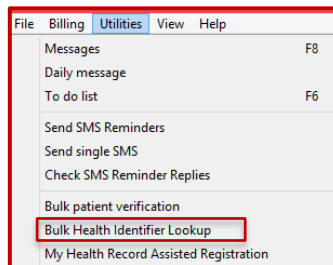

To maximise the benefits of this helpful visual feature, practices should routinely import/ lookup patient individual health identifiers. This could be done on a regular (suggest daily) basis via the Appointment Book.
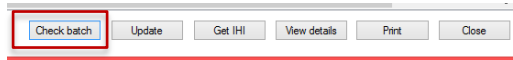

To perform a bulk IHI Lookup:

1. **Open the Appointment Book**
2. Select the dropdown menu 'Utilities'
3. Select **Bulk Health Identifier Lookup**
4. Providers: '**Select all**'
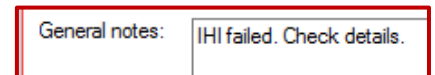5. **Choose start & end date** and **OK**

6. **Check batch**.

Most patients should have an IHI however not all will have a My Health Record yet.
NB. You can easily assist your patients to create a My Health Record through Bp Premier.
See instructions on 'Assisted Registration'.

7. If the IHI fails to successfully import, staff could make a notation in the patient's general notes so they are alerted to check the patient's details and try to look up again when the patient attends.

Read more:
How does the overnight check for My Health Record work?
http://kb.bpsoftware.net/au/bppremier/lava/Content/ThirdPartyInterfaces/EHealthandMyHealthRecord/SettingupEhealth/MyHealthOvernightCheck.htm?Highlight=my%20health%20record%20green%20border

Assisting a patient with My Health Record registration:
http://kb.bpsoftware.net/au/bppremier/lava/Content/ThirdPartyInterfaces/EHealthandMyHealthRecord/SettingupEhealth/MyHealthRecordAssistedRegistration.htm