

# Digital Health & My Health Record

#### for East Sydney Doctors

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www.digitalhealth.gov.au

### Today's Agenda:

- 1. View your patients' My Health Records
- 2. Upload shared health summaries.
- 3. Q&A.



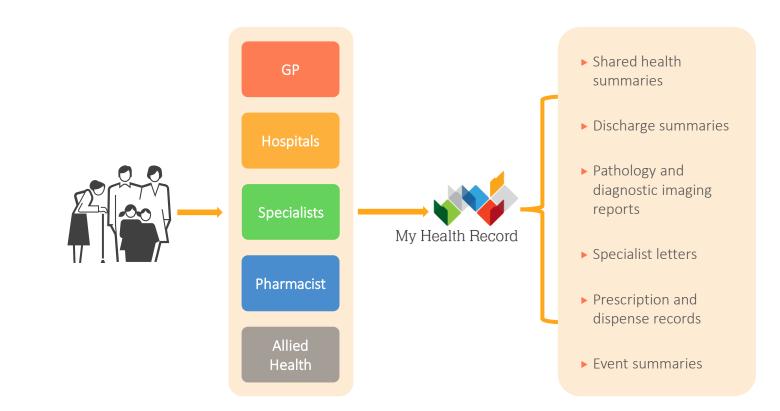
### My Health Record usage as at 15 January 2017





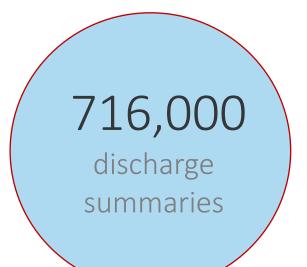
# What could you find in someone's My Health Record?

Uploaded by Healthcare Providers





### Usage as at 15 January 2017



# 527,000

shared health summaries





**Consumer Registrations** 

**Provider Registrations** 

#### My Health Record Statistics - as at 15 January 2017

#### 4,497,630 Consumers registered + 2 A + + A +

Demographic Breakdown

54% are female and 46% are male

My Health Record

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Age Range	Aged 20 or less		Aged 20-39		Aged 40-64		Aged 65 or higher	
% of total registrations	37	1%	25%		25%		13%	
State	ACT	TAS	SA	NT	NSW	VIC	QLD	WA
% of population	22%	18%	17%	18%	19%	14%	26%	14%

Approximately 19% of Australia's population is registered for a My Health Record

#### 9,657 Healthcare providers registered

Organisation Type*	Count
General Practices	5,945
Public Hospitals and Health Services	730
Private Hospitals and Clinics	142
Retail Pharmacies	1,278
Aged Care Residential Services	169
Other categories of healthcare providers including Allied Health	1,186
Organisations with a cancelled registration	207
*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except for Hospital provider data w	hich is based on
jurisdictional reported facilities that are connected to the My Health Record system.	

Clinical Document Uploads	1,483,961	
Shared Health Summary	527,706	
Discharge Summary	716,225	
Event Summary	170,358	
Specialist Letter	35,385	
eReferral Note	29	
Diagnostic Imaging Report	34,258	
Prescription and Dispense Uploads	7,266,077	
Prescription Documents	5,573,390	
Dispense Documents	1,692,687	
Consumer Documents	123,168	
Consumer Entered Health Summary	76,841	
Consumer Entered Notes	33,380	
Advanced Care Directive Custodian Report	12,254	
Advance Care Planning Document	693	
Medicare Documents	420,449,558	
Australian Immunisation Register	903,932	
Australian Organ Donor Register	411,075	
Medicare/DVA Benefits Report	248,050,799	
Pharmaceutical Benefits Report	171,083,752	

#### www.myhealthrecord.gov.au

https://odc.officeapps.live.com/odc/emailhrd?lcid=1033 &syslcid=3081&uilcid=1033&app=0&ver=16&build=16.0 .7127&p=0&a=1&hm=7&sp=0&fpEnabled=1



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# Access My Health Record via your own clinical software

# (or Provider Portal for those without conformant software)







<u>Check for conformant software here:</u> <u>https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides/1038-registration-checklist-for-allied-health-organisations</u>





22	Mrs Gert Fourie	- 🗇 🗙
<u>File Open Reguest Clinical View U</u> tilities My	lealth Record Help	
Name: Gert Fourie	Image: Second	
Address: 1 Xanthorrhoea Trk Chermside West 4032	Phone: Mobile: 0425 583 333 Work: my realm record	
Medicare No: 2950143711 - 1 Record No.:	Pension No.: Comment: 5 patients with same name	
Occupation:	Tobacco: Smokes 10 cigarettes/day. Alcohol: Elite sports: Etimicity: Australian	
Blood Group:	Advance Health Directive:	
Allergies / Adverse Drug Reactions: <u>R</u> eactions	Notifications: Fact Sheets Preventive Health	Actions Reminders
Item Reaction Severity	7 Type Due Reason	
Penicillin Anaphylaxis Severe Maxolon Nausea Mid Trimethoprim Rash Mid Morphine seafood	Outstanding requests     05/07/2016     There are 4 outstanding requests for this patient!       Preventive health     18/09/2016     Influenza vaccination is due!       Preventive health     18/09/2016     Smoking cessation should be considered!       Preventive health     18/09/2016     Smoking cessation should be considered!       Preventive health     18/09/2016     A Diabetes Cycle of Care is overdue for completion!	
Expand <u>C</u> ollapse	Seen by: Dr Alison Hodgers Visit type: Surgery V Reason for visit	
Mrs Gert Fourie Today's notes Past visits	Visit date:   18/09/2016   Visit time:   4:12:18 PM   Image: Confidential     Arial   Visit time:   10   Visit time:   Image: ABC	
		General
Rivaroxaban 10mg Tablet 1		🌀 Cardiovascular
Thyroxine 0.025mg Tablet 1		Respiratory
e Past history		K Gastro-intestinal
Active		CNS
Kidney cancer		😵 Genito-urinary
Gout		Q ENT
Kidney failure		💌 Eye
Spinal fusion		👑 Skin
····· Diabetes Mellitus, Type 2		Musculo-skeletal
27/06/2016 Hypertension		Psych
i Inactive		
Immunisations		
< >	Diagnosis     Procedure     Reason for Visit     Review     Autofill     Past visits     Last visit	
Currently logged in: Dr Alison Hodgers (Main surgery)	Sunday 18/09	/2016 04:12:21 PM





- 1. Integrating Healthcare Identifiers
- 2. Data Records and Clinical Coding
- 3. ePrescribing
- 4. Secure Messaging
- 5. Upload Shared Health Summaries to My Health Record for 0.5% of SWPE(average of 5 health summaries per GP per quarter)

ePIP requirements



### ePIP Calculator Tool



#### Management > Reports > Shared Health Summaries

vailable reports:		Report Types: New
Valiable reports: Report name Patients - without medicare number Patients - without sex Payments - by Account Type (grouped by item) including related services Payments - by Account Type (grouped by date) including related Services Payments Supmary - by Account Type (grouped by payment created date) Payments Summary - by Account Type (grouped by payment created) Payments Summary - by Account Type (grouped by date) Reversed payments Services - by Account Type (grouped by item) Services - by Account Type (grouped by service created and item) Services - by Account Type (grouped by service created) Services - by Account - by Ac	Last updated 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016 24/06/2016	Displays all appointments for the range of de grouped by appointment Type showing cour appointments, invoices and services as well total fee billed. At a glance you can see if ar appointment has not been billed. Held acco are showing in the counts but not included i the total fee billed. Further groupings are provided by Provider, Appointment date and time to allow you to d down to the service level if required.
Transaction Report (grouped by item)	24/06/2016	
Transaction Report (grouped by payment created date)	24/06/2016	
Transaction Report (grouped by service created date)	24/06/2016	
Transaction Summary Report (grouped by payment created)	24/06/2016	



### Further learning & test environment:

#### www.digitalhealth.gov.au www.myhealthrecord.gov.au



### Next Steps

- 1. Staff to complete the (free) eLearning modules on the My Health Record system: <u>https://myhealthrecord.e3learning.com.au</u>
- 2. Download the 'guides' for your software'

https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides

- 3. Watch the software demonstration for your software https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/software-demonstrations
- 4. Practise in the 'On-Demand' Training Environment

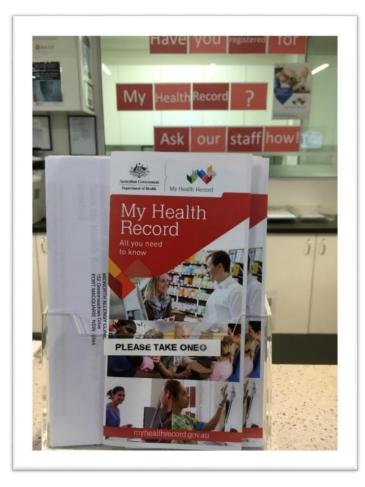
https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand

5. Register your patients.

6. View and upload health summaries.



# Are you regularly registering patients?



Greenmeadows Medical, Port Macquarie, NSW

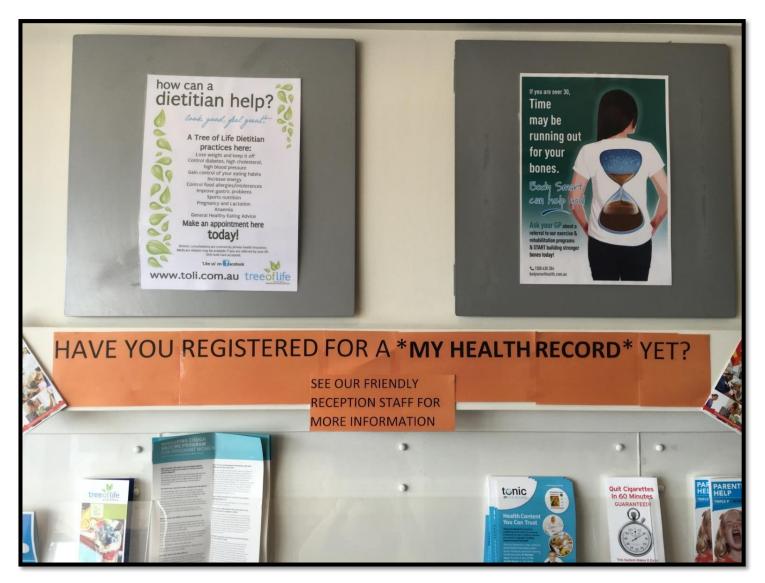




Watch our recorded Webinar to see how other practices have successfully implemented a Practice Workflow for Registering Patients <a href="https://www.digitalhealth.gov.au/news-and-events/events/1142-webinar-designing-a-workflow-for-registering-patients-for-a-my-health-record">https://www.digitalhealth.gov.au/news-and-events/events/1142-webinar-designing-a-workflow-for-registering-patients-for-a-my-health-record</a>



Greenmeadows Medical, Port Macquarie, NSW



Garden City Medical Centre, Brisbane



# Are you making quality improvements?

#### Download the Data Quality checklist

https://www.digitalhealth.gov.au/using-the-my-healthrecord-system/digital-health-trainingresources/guides/879-data-quality-checklist-for-activepatients

#### Data Quality Checklist for all 'active' patients



#### Demographics - are the contact details up-to-date?

- Double-click on the patient's telephone number to check and update details
- Medication List is the Current Meds list accurate?
- Right click to delete/cease medications no longer relevant (they can then be found in the Old/Past Scripts thereafter)
- If none, tick No medications
- Past History List does it contain only significant conditions that a hospital or specialist would need to know?
- Right click to edit, delete or add new
- If none, tick No significant past history (PMH) box

#### Allergies – have you also recorded adverse reactions?

- Double-click in allergies box and Add, Edit, Delete
- If none, tick No Known Allergies/Adverse Reactions/Nil Known

#### Immunisations – have immunisations been recorded?





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### **RACGP** Standards

A. Our practice can demonstrate that at least 90% of our active patient health records contain a record of known allergies.

B. Our practice can demonstrate that at least 75% of our active patient health records contain a current health summary.

C. Our practice has documented standardised clinical terminology (such as coding).

http://www.racgp.org.au/your-practice/standards/standards4thedition/practiceservices/1-7/health-summaries/



## A team approach

- 1. Practice Managers write the policy & train staff
- 2. Receptionists register patients
- 3. Registrars & nurses may be able to help clean up data
- 4. GP, Nurses, Registrars, Aboriginal Health Practitioners can upload.





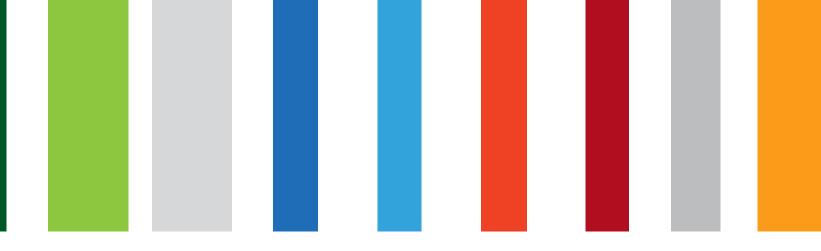
# Benefits & Learning from NT experience



 Gradual evolution towards critical mass

 Becoming embedded into routine clinical & administrative workflow





#### Contact us

- Help Centre **1300 901 001** 8am-6pm Monday to Friday
- Email <u>help@digitalhealth.gov.au</u>
- Website <u>www.digitalhealth.gov.au</u>
- Twitter https://twitter.com/AuDigitalHealth



# Thank you!

# Katrina Otto

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