



Australian Government

Australian Digital Health Agency



My Health Record

Katrina Otto, Senior Educator

March 2017

www.digitalhealth.gov.au



About us

Funded by all Australian Governments to **support digital innovation** across Australia, the Agency operates under three core pillars:

- Giving **consumers more control of their health and care** when they wish it
- **Connecting and empowering healthcare professionals**
- Building on Australia's distinguished leadership in **discovering new medicines and treatments through international leadership in digital health.**

The Agency is the system operator for the My Health Record, and a number of other clinical information systems and standards, and commenced operations on 1 July 2016.



Australian Government
Australian Digital Health Agency



My Health Record



The current landscape

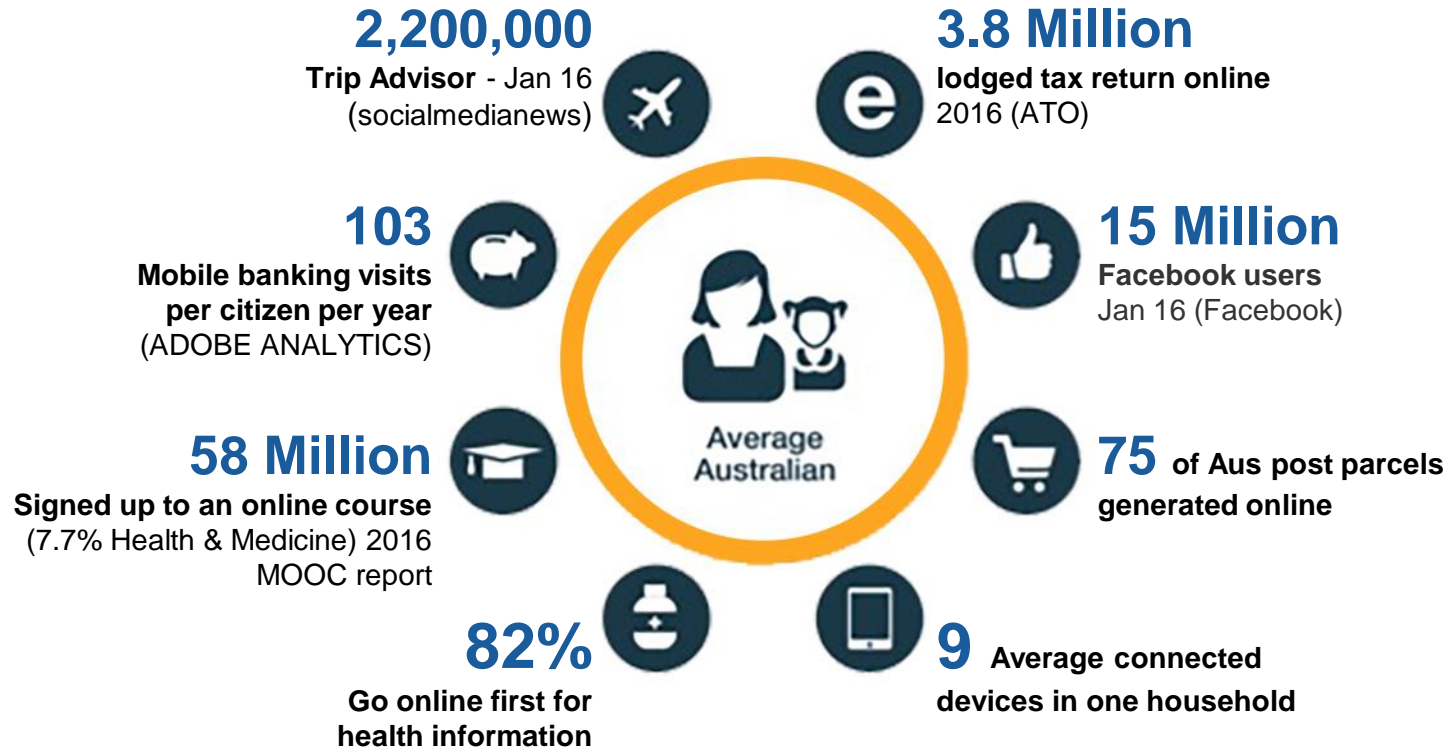
Chronic diseases are the leading cause of illness, disability and death in Australia, accounting for **90%** of all deaths

One million
Australians have been diagnosed with diabetes

1 in 4
Australian children are overweight or obese

Nearly **40%** of Australians aged 45 and over have two or more of the eight chronic diseases


Australians Are Digitally Connected



Australian Government
Australian Digital Health Agency



My Health Record

A photograph of two paramedics in teal uniforms with 'QUEENSLAND AMBULANCE' and a red cross logo on their backs. They are standing next to a white ambulance with '000 EMERGENCY' on the side. A male patient is lying on a yellow and black stretcher, secured with straps. The ambulance's rear door is open, revealing medical equipment inside. The scene is outdoors, and the image has a semi-transparent text box overlaid on the left side. In the bottom left corner, there are several overlapping geometric shapes in orange, blue, and purple.

What does a
Digital Health
System
look like?

Clinicians

Secure conversations and sharing information with my health colleagues about treatment options for the patient



Access to patients health information at the point of care.

Knowing when I hit save or send, the systems can talk to each other

Patients & Community

Knowing I can access services when and where I need to and they can see the right information to make the best decisions for my health and wellbeing



Fewer medication errors

Health information and technology should benefit everyone and reduce inequalities

Give me more choice, and the information to make good decisions from it

Industry

Opportunities for innovation off the back of clear standards and specification

\$4.8B in
healthtech
Venture
Capital
funding

Help Australia become a
world leader in digital
health

Diversification of
services, integration and
interoperability



Creating a digital health future for Australia - Your health. Your say.

We will co-produce the **National Digital Health Strategy** with the community, and have led a national conversation to listen to and understand the needs, wants and aspirations of Australians in respect to their health and care.

We received feedback from four key segments in the community:



Members of the
general public and
consumer groups



Clinicians, healthcare
workers, health organisations
and peak bodies



Individuals and
organisations in the
research, science, and
technology sector



Representatives / policy
makers within government
across commonwealth,
states and territories.

We have invited feedback on five key questions:

What's
working
well?

What could
be
improved?

What's our
ideal future
health
system?

What's
holding us
back?

What are
the key
priorities
we should
focus on?



Australian Government
Australian Digital Health Agency





Your health. Your say.

Over **3100** people attended more than 100 meetings, forums, workshops, webcast and town halls in the capital cities of every Australian state and territory as well as in rural, regional and remote locations.

We've heard from over **1050** people and organisations who've completed the online survey and sent us submissions.

15% experts in research, science, and technology

31% Clinicians and healthcare workers

53% Members of the general public



Australian Government
Australian Digital Health Agency



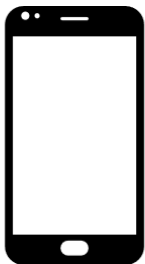
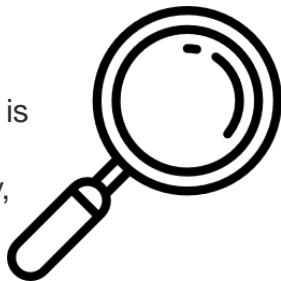
My Health Record

Learnings and insights



Australians value our **high quality** healthcare practitioners and workers, and generally experience **affordable** and **accessible** care

65% of respondents say the Australian healthcare system is difficult to navigate. People want to know the cost, quality, and availability of services



More than **four times** as many people want to access their personal health information on their smart phone than do currently

45% of respondents had difficulty accessing healthcare when they needed it.

Top reasons given:

- Cost,
- Location, and
- Couldn't get an appointment



The **top three** activities people want to be able to do on their mobile device:

1. Manage their medications
2. Request refill prescriptions
3. Track aspects of their health





Work plan

- ✓ The National Digital Health Strategy is due for delivery to the Australian Government in mid-2017
- ✓ Improving the utility of the **My Health Record** to benefit consumers and health professionals, and partnering with community pharmacy dispensing software
- ✓ Implementing a **secure messaging system** for health professionals
- ✓ Progressing **international discussions on digital health**
- ✓ Supporting an **interoperable national digital health system**



World Class Health System



An interoperable health system

- Jurisdictions and the Commonwealth currently are investing in digital health technologies, in hospitals, screening registers, primary health care systems and clinical information systems.
- New medical technologies like targeted therapies and genomics require an interoperable and interconnected health system.

Secure Messaging

- Paper Free Health Care
- Improve 'point-to-point' messaging across care providers and the clinical information systems being used across Australia



Global Leaders on Digital Health

International digital health – Australia a global testbed for investment

The Agency rule requires the Agency to liaise and cooperate with overseas and international bodies on matters relating to digital health.

Australia's leadership in health, with a national My Health Record infrastructure make the country a very attractive international test bed for global investment in new technologies.

Annual International Comparison Against Australian Digital Maturity International Digital Health Conference in February 2018

Innovation and Research

The Agency is currently progressing bilateral discussions with the UK, USA, New Zealand, India and Dubai, to develop MoUs on Digital collaboration.

Additionally the Agency has been approached to work with the Medical Research Future Fund and Biomedical Translation Fund to help identify digital health innovations for investment.

Agenda

1. Participating in the My Health Record System
2. What could you find in a My Health Record?
3. Benefits for healthcare providers
4. Accessing My Health Record



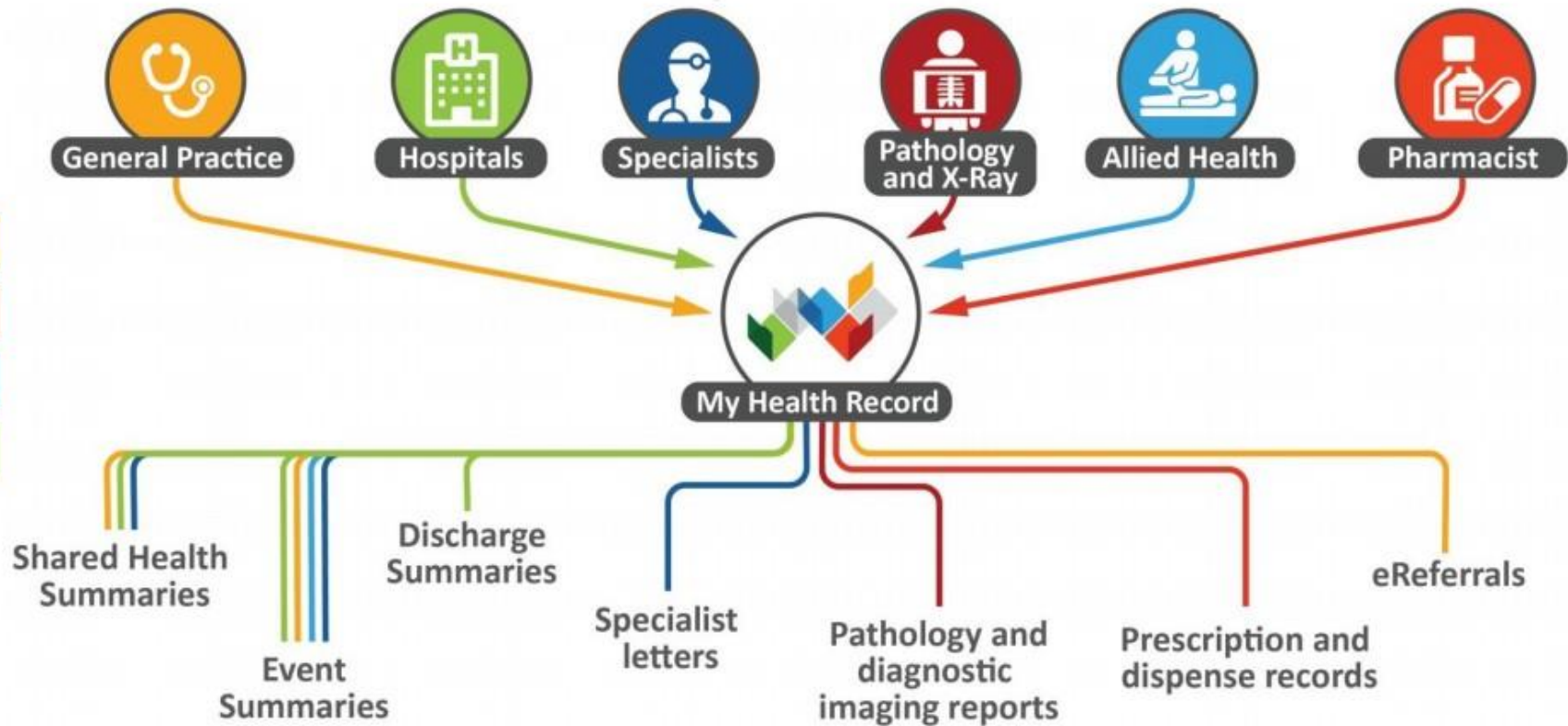


My Health Record

An electronic summary of an individual's health information that **can be shared securely online** between the individual and registered healthcare providers involved in their care to support improved decision making and continuity of care.

The **My Health Record system** (formerly known as the Personally Controlled Electronic Health Record or PCEHR) has been operational since July 2012. The system is currently "opt in" meaning that individuals and healthcare providers need to become aware of and register to participate





My Health Record Statistics – as at 5 February 2017

4,569,083 Consumers registered

Demographic Breakdown

54% are female and 46% are male



Age Range	Aged 20 or less		Aged 20-39		Aged 40-64		Aged 65 or higher	
% of total registrations	34%		24%		26%		16%	
State	ACT	TAS	SA	NT	NSW	VIC	QLD	WA
% of population	22%	19%	17%	19%	20%	14%	26%	14%

Approximately 19% of Australia's population is registered for a My Health Record

9,699 Healthcare providers registered

Organisation Type*	Count
General Practices	5,971
Public Hospitals and Health Services	730
Private Hospitals and Clinics	142
Retail Pharmacies	1,284
Aged Care Residential Services	170
Other categories of healthcare providers including Allied Health	1,189
Organisations with a cancelled registration	213

*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except for Hospital provider data which is based on jurisdictional reported facilities that are connected to the My Health Record system.

Clinical Document Uploads	1,596,311
Shared Health Summary	585,433
Discharge Summary	754,140
Event Summary	183,527
Specialist Letter	36,804
eReferral Note	29
Diagnostic Imaging Report	36,378
Prescription and Dispense Uploads	7,661,179
Prescription Documents	5,887,838
Dispense Documents	1,773,341
Consumer Documents	125,430
Consumer Entered Health Summary	78,315
Consumer Entered Notes	33,934
Advanced Care Directive Custodian Report	12,438
Advance Care Planning Document	743
Medicare Documents	433,821,158
Australian Immunisation Register	937,817
Australian Organ Donor Register	422,519
Medicare/DVA Benefits Report	255,962,902
Pharmaceutical Benefits Report	176,497,920

Getting Started



ON DEMAND TRAINING

Our digital health training tool – no booking required.

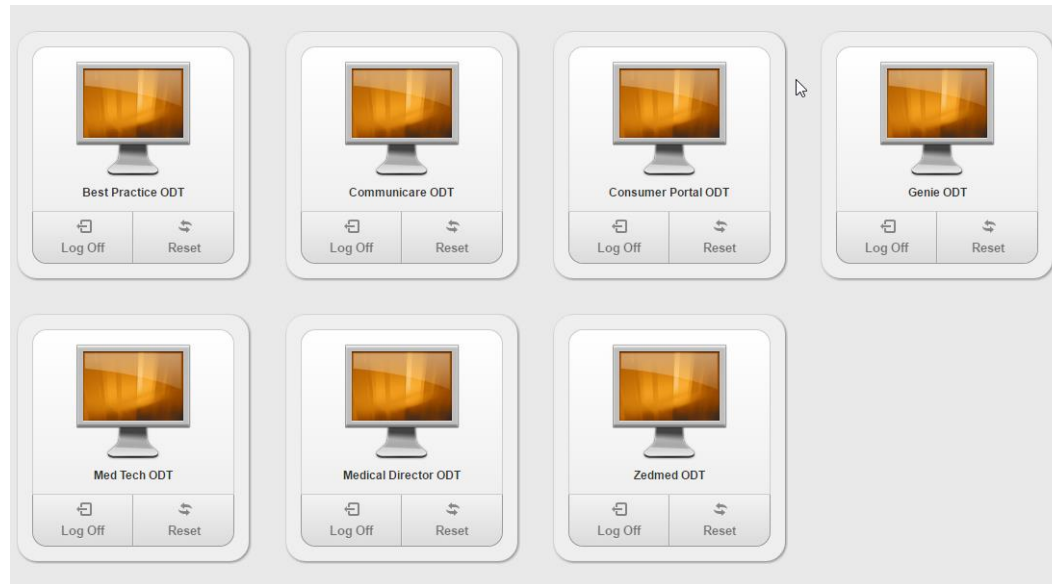
APPLY FOR DIGITAL HEALTH ONLINE

Registration forms are now online, complete with customer tips and advice



www.digitalhealth.gov.au – Online Forms

Watch software demos & practise in the test environment



<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand>



Access My Health Record via your clinical software



Access patient information you don't currently have eg. Discharge Summary

Discharge Summary
23 Dec 2014

Mr Caleb **DERRINGTON** DoB 15 Jun 1933 (81y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

Hospital
Author Dr. Chris Craig (Specialist Medical Practitioner)
Phone 5555-6666
Discharge To Other/Home
Discharge From Orthopaedic Unit

Health Profile
This section may contain the following subsections Adverse Reactions and Alerts.

Adverse Reactions (Health Profile > Adverse Reactions)

Adverse Reactions

Substance/Agent	Manifestations
Phenoxymethylpenicillin	• Urticaria

Event
This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

Clinical Synopsis (Event > Clinical Synopsis)
Patient was brought in following a fall at home. Upon examination patient found to have mild concussion and a fractured neck of femur (left leg). Admitted for pin and plate surgery and rehabilitation for two weeks before discharge.

Problems/Diagnoses This Visit (Event > Problems/Diagnoses This Visit)

Type	Description
Problem Diagnosis	Fractured neck of left femur
Problem Diagnosis	Mild concussion

file:///C:/Users/Administrator/AppData/Local/Genie/Solo_2122187938/TempDocs/CDA_69_2_25.173366225455623882818303389193566077322/IHE_XDM/SUBSET01/CDA_ROOT.html

Stylesheet Version: 1.2.7

Go Back View Stylesheet Update Stylesheet Print XML Cancel **Save**



Pharmacists – viewing in Fred Software

Prescription and Dispense View

From 26/03/13 To 26/03/14 Search Group By None Filter By None

Prescription and Dispense View

Grouped by Not Grouped From 26-Mar-2013 To 26-Mar-2014

LEO LESINA DoB 4-May-1949 (64y) SEX Male IHI 8003 6083 3337 8677

START

This view is not a complete record of the individual's medicines information.

Medication Activity

26-Mar-2014	Dispensed	IRBESARTAN – AVAPRO – 150mg – Take ONE tablet in the morning – TAB – Supply 30 – Original dispense
26-Mar-2014	Dispensed	ASPIRIN – ASTRIX – 100mg – Take ONE tablet in the morning – TAB – Supply 112 – Original dispense
26-Mar-2014	Dispensed	SERTRALINE – ZOLOFT – 50mg (as HCL) – Take ONE tablet in the morning – TAB – Supply 30 – Original dispense
26-Mar-2014	Dispensed	METFORMIN HCL – DIAFORMIN – 500mg – Take ONE tablet TWICE a day with food – TAB – Supply 100 – Original dispense
26-Mar-2014	Prescribed	Atorvastatin – LIPITOR – 40mg – 1 In the evening – Tablet – Supply 30 – Dispense original and 5 repeats
26-Mar-2014	Prescribed	Aspirin – ASTRIX – 100mg – 1 In the morning – Tablet – Supply 112 – Dispense original and 1 repeats
26-Mar-2014	Prescribed	Irbesartan – AVAPRO – 150mg – 1 In the morning – Tablet – Supply 30 – Dispense original and 5 repeats
26-Mar-2014	Prescribed	Sertraline Hydrochloride – ZOLOFT – 50mg – 1 In the morning – Tablet – Supply 30 – Dispense original and 5 repeats
26-Mar-2014	Prescribed	Metformin Hydrochloride – DIAFORMIN – 500mg – 1 Twice a day – Tablet – Supply 100 – Dispense original and 5 repeats

Patient

Name: LEO LESINA
Sex: Male
Date of Birth: 4-May-1949 (64y)
IHI: 8003 6083 3337 8677
Address: No Fixed Address

Creation Date/Time: 26 Mar 2014 15:19+1100

There is a prescription record for Lipitor which does not appear to have been dispensed. Paula opens the Lipitor prescription to see more detail.

Click "Atorvastatin - Lipitor"

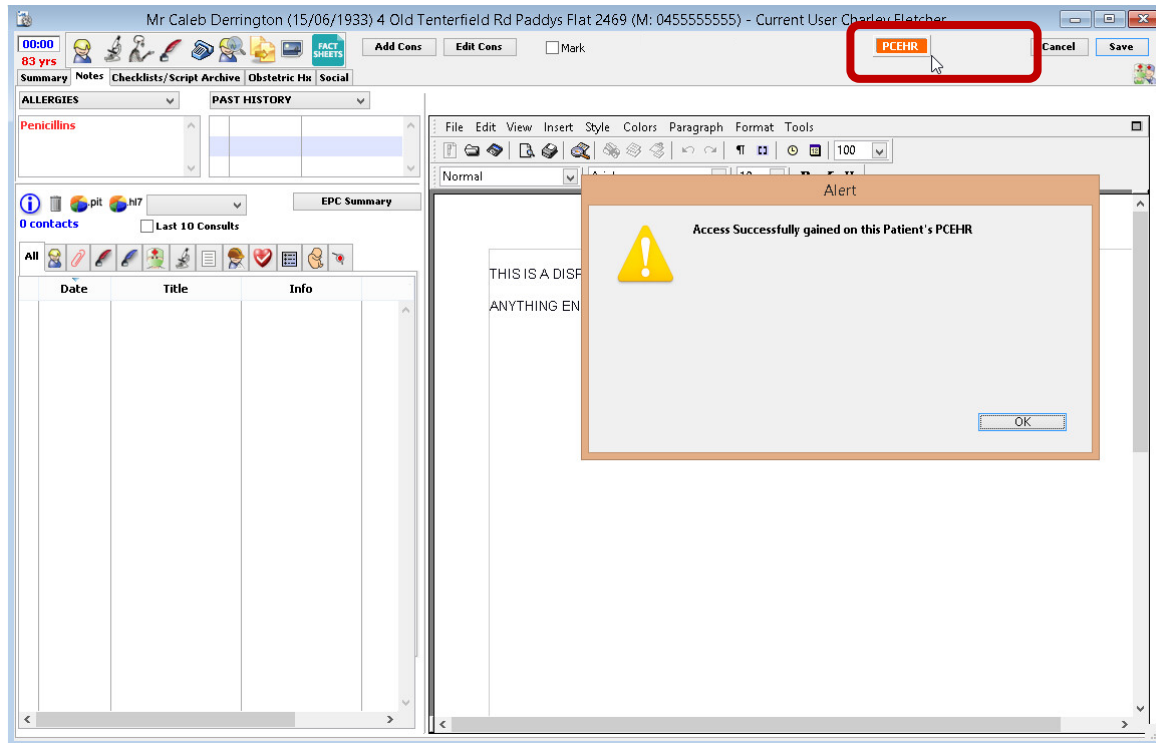
<https://www.digitalhealth.gov.au/assets/cup-articulate/viewing-a-my-health-record/fredDispense/>



Australian Government
Australian Digital Health Agency



View your patient's My Health Record



View your patient's My Health Record



The screenshot shows the Bp Premier software interface for a patient named Mrs Gert Fourie. The top menu bar includes 'File', 'Open', 'Request', 'Clinical', 'View', 'Utilities', 'My Health Record' (highlighted with a red box), and 'Help'. Below the menu bar is a toolbar with various icons. The patient details section displays the following information:

Name: Gert Fourie	D.O.B.: 10/10/1979	Age: 36 yrs	Sex: Male	Family members: Mrs Gert Fourie	1h 1m 32s	Finalise visit	My Health Record
Address: 1 Xanthomhoea Trk Chemsid West 4032	Phone:		Mobile: 0425 583 333	Work:			
Medicare No: 2950143711 - 1	Record No.:	Pension No.:	Comment: 5 patients with same name				
Occupation:	Tobacco: Smokes 10 cigarettes/day.	Alcohol:	Elite sports:	Ethnicity: Australian			
Blood Group:			Advance Health Directive:				
Allergies / Adverse Drug Reactions:		Notifications:					

Upload a Shared Health Summary



Mrs Gert Fourie

File Open Request Clinical View Utilities **My Health Record** Help

Name: Gert Fourie D.O.B.: 10/10/1979 Age: 36 yrs Sex: Male 1m 26s Finalise visit My Health

Address: 1 Xanthorrhoea Trk Chermside West 4032 Phone: Mobile: 0425 583 333 Work:

Medicare No: 2950143711 Record No.: Pension No.: Comment: 5 patients with same name

Occupation: Tobacco: Ex smoker Alcohol: Elite sports: Ethnicity: Abor

Blood Group: Advance Health Directive:

Allergies / Adverse Drug Reactions: Reactions Notifications: Fact Sheets Preventive Health Actions Reminders

Item	Reaction	Severity
Penicillin	Anaphylaxis	Severe

Type	Due	Reason
Outstanding request	31/07/2015	There is 1 outstanding request for this patient!



Upload a Shared Health Summary

Shared Health Summary - Mr. Bram Kipp Schoeman

Please review the data displayed below before sending the Summary! Changes can be made using the '...' buttons.

Current Rx:

Drug name	Strength	Dose	Long t...
<input checked="" type="checkbox"/> Renitec 10 10mg Tablet	10mg	2 At midday before meals	Yes

Past history:

Date	Condition	Status	Severity
<input checked="" type="checkbox"/> 04/03/2012	Diabetes	Active	
<input checked="" type="checkbox"/> 04/01/2013	High blood pressure	Active	
<input checked="" type="checkbox"/> 04/03/2013	Flu	Active	

☐ Include non-summary items ☐ Include confidential items

Allergies/Adverse reactions:

Item	Reaction	Severity
<input checked="" type="checkbox"/> Bee venom	Anaphylaxis	

Immunisations:

Date	Vaccine	Sequence	Batch N
<input checked="" type="checkbox"/> 21/03/2012	Fluvax	1	

Refresh Upload Save to file Cancel

Populates with
information from
your own software
– no retyping

Upload a Shared Health Summary



Mr Caleb Derrington (15/06/1933) 4 Old Tenterfield Rd Paddys Flat 2469 (M: 0455555555) - Current User Charley Fletcher

05:55 63 yrs

Summary Notes Checklists/Script Archive Obstetric Hx Social PCEHR

Add Cons Edit Cons Mark

PCEHR Cancel Save

Document List

Filter

- ☒ Shared Health Summaries
- ☐ Discharge Summaries
- ☐ Event Summaries
- ☐ Specialist Letters
- ☐ Referral Letters
- ☐ Medicare Documents
- ☐ Prescribe & Dispense Docs
- ☐ Patient Created

Date: Last 3 months

From To

Author Name or HPII

Status: Approved

Clear Filter

View Document List

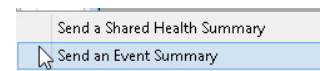
Currently displaying approved documents.

Document Date	Service Date	Document	Organisation	Organisation Type	Document Status
23 Dec 2014	22 Dec 2014	Discharge Summary	Hospital	General Practice	
8 Dec 2014		Specialist Letter	Specialist	General Practice	
6 Dec 2014		eHealth Dispense Record	Pharmacy	General Practice	
6 Dec 2014		eHealth Prescription Record	GP	General Practice	
5 Dec 2014		e-Referral	Medical Center	General Practice	
22 Aug 2013		eHealth Dispense Record	Potato Point Pharmacy	General Practice	
22 Aug 2013		eHealth Prescription Record	Bodalla Clinic	General Practice	

Click on the **Globe** icon
select **Send a Shared Health Summary**

Basic View NPDR View Audit View

Get Representative Get Patient Details



Upload a Shared Health Summary



Genie Solutions
Simply Delivers

Shared Health Summary Review Window

Please confirm the items to be uploaded to the PCEHR:

Document Name:

Items in red are not being automatically uploaded because they are either:
1. Prescriptions categorised as Single course (S), or Hidden (H), or
2. Problems marked as confidential

Medications: ☐ None Supplied ☐ None Known

Medications	Category
<input checked="" type="checkbox"/> Actonel EC 35 mg Once-a-Week Tablets 35mg Tablets	C
<input checked="" type="checkbox"/> Avanza 30mg Tablets	C
<input checked="" type="checkbox"/> Avapro HCT 300/12.5 Tablets 300mg/12.5mg Tablets	C
<input checked="" type="checkbox"/> Crestor 20mg Tablets	C
<input checked="" type="checkbox"/> Madopar 250 Tablets 200mg/50mg Tablets	C
<input checked="" type="checkbox"/> Monodur Durules 120mg Sustained Release Tablets	C

Medical History: ☐ None Supplied ☐ None Known

Date	Diagnosis/Procedure	Table	Proc.	Notes	ID
<input checked="" type="checkbox"/> 25/03/2013	Hyperlipidemia	CP	<input type="checkbox"/>		1
<input checked="" type="checkbox"/> 25/03/2013	Ischaemic heart disease	CP	<input type="checkbox"/>		2
<input checked="" type="checkbox"/> 12/12/2013	Depression	CP	<input type="checkbox"/>		3
<input checked="" type="checkbox"/> 12/05/2012	Parkinson's disease	CP	<input type="checkbox"/>		10
<input checked="" type="checkbox"/> 10/10/2010	Bilateral Cataracts	CP	<input type="checkbox"/>		11
<input checked="" type="checkbox"/> 17/03/2009	Mild short term memory loss	CP	<input type="checkbox"/>		12
<input checked="" type="checkbox"/> 27/02/2009	Osteoporosis	CP	<input type="checkbox"/>		13

Immunisations: ☐ None Supplied ☐ None Known ☐ None Known

Date	Immunisation
17/07/2004	Pneumovax 23
20/07/2009	Pneumovax 23
20/03/2012	Fluvax
10/05/2013	Fluvax
13/05/2014	Fluvax

Adverse Reactions

Penicillins

I am the patient's nominated healthcare provider in accordance with the
Personally Controlled Electronic Health Records Act 2012.
I am providing ongoing care to this patient.
I have prepared this Shared Health Summary in consultation with the patient.

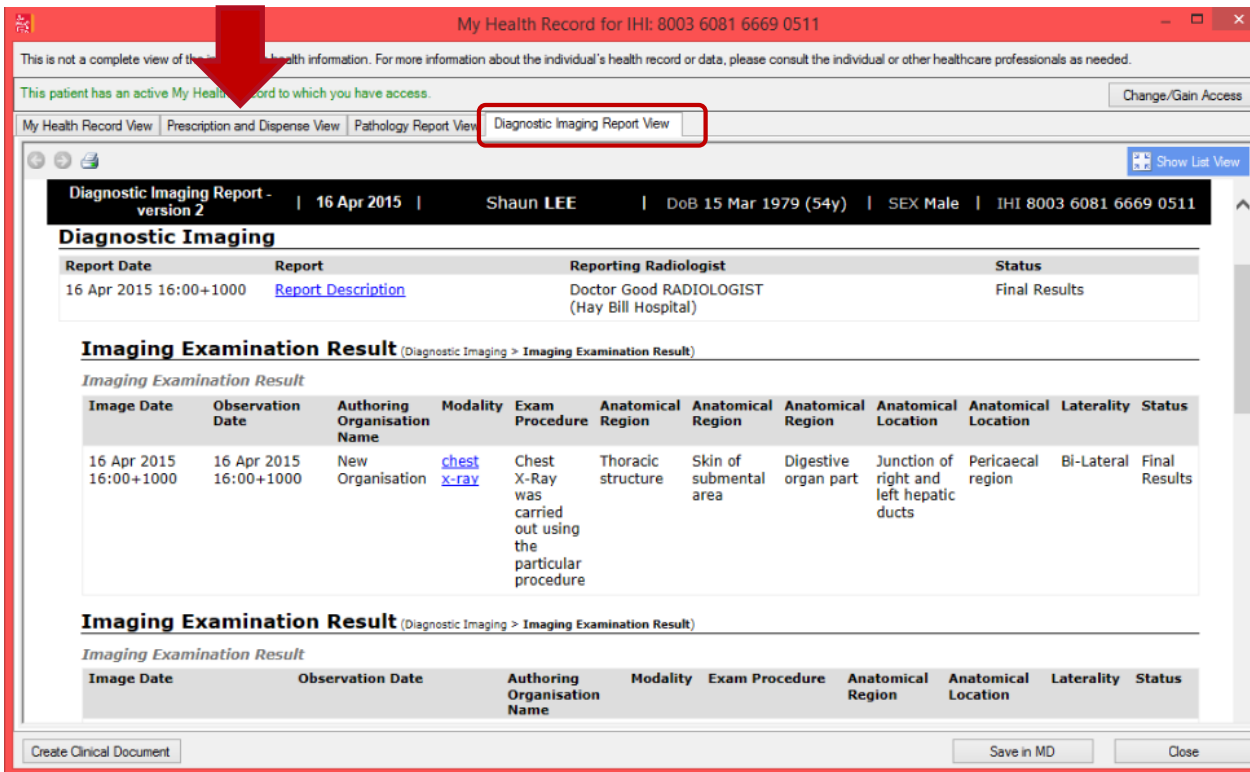
Cancel OK



Australian Government
Australian Digital Health Agency



Pathology & Diagnostic Imaging View – new!



My Health Record for IHI: 8003 6081 6669 0511

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access. [Change/Gain Access](#)

My Health Record View | Prescription and Dispense View | Pathology Report View | **Diagnostic Imaging Report View**

[Show List View](#)

Diagnostic Imaging Report - version 2 | 16 Apr 2015 | Shaun LEE | DoB 15 Mar 1979 (54y) | SEX Male | IHI 8003 6081 6669 0511

Diagnostic Imaging

Report Date	Report	Reporting Radiologist	Status
16 Apr 2015 16:00+1000	Report Description	Doctor Good RADIOLOGIST (Hay Bill Hospital)	Final Results

Imaging Examination Result (Diagnostic Imaging > Imaging Examination Result)

Imaging Examination Result

Image Date	Observation Date	Authoring Organisation Name	Modality	Exam Procedure	Anatomical Region	Anatomical Region	Anatomical Region	Anatomical Location	Anatomical Location	Laterality	Status
16 Apr 2015 16:00+1000	16 Apr 2015 16:00+1000	New Organisation	chest x-ray	Chest X-Ray was carried out using the particular procedure	Thoracic structure	Skin of submental area	Digestive organ part	Junction of right and left hepatic ducts	Pericaecal region	Bi-Lateral	Final Results

Imaging Examination Result (Diagnostic Imaging > Imaging Examination Result)

Imaging Examination Result

Image Date	Observation Date	Authoring Organisation Name	Modality	Exam Procedure	Anatomical Region	Anatomical Location	Laterality	Status
------------	------------------	-----------------------------	----------	----------------	-------------------	---------------------	------------	--------

Create Clinical Document | Save in MD | Close



Atomised Data - improving quality & safety!



Genie Solutions
Simply Delivers

Select Patient Data

The values in the CDA document don't match those in Genie
Select the values you want to keep for this patient.

	Genie		CDA
Identification			
Title	Mr	<input checked="" type="radio"/> <input type="radio"/>	Mr
Surname	Derrington	<input checked="" type="radio"/> <input type="radio"/>	Derrington
First Name	Caleb	<input checked="" type="radio"/> <input type="radio"/>	Caleb
Gender	M	<input checked="" type="radio"/> <input type="radio"/>	M
Date of Birth	15/06/1933	<input checked="" type="radio"/> <input type="radio"/>	15/06/1933
Address			
Country	Australia	<input checked="" type="radio"/> <input type="radio"/>	Australia
State	NSW	<input checked="" type="radio"/> <input type="radio"/>	NSW
Suburb	Paddys Flat	<input checked="" type="radio"/> <input type="radio"/>	Paddys Flat
Postal Code	2469	<input checked="" type="radio"/> <input type="radio"/>	2469
Street Address	4 Old Tenterfield Rd	<input checked="" type="radio"/> <input type="radio"/>	
Contact Information			
Home Phone		<input checked="" type="radio"/> <input type="radio"/>	0700000000
Mobile Phone	0455555555	<input checked="" type="radio"/> <input type="radio"/>	
Work Phone		<input checked="" type="radio"/> <input type="radio"/>	
Email	patient@testemail.com	<input checked="" type="radio"/> <input type="radio"/>	

Confirm

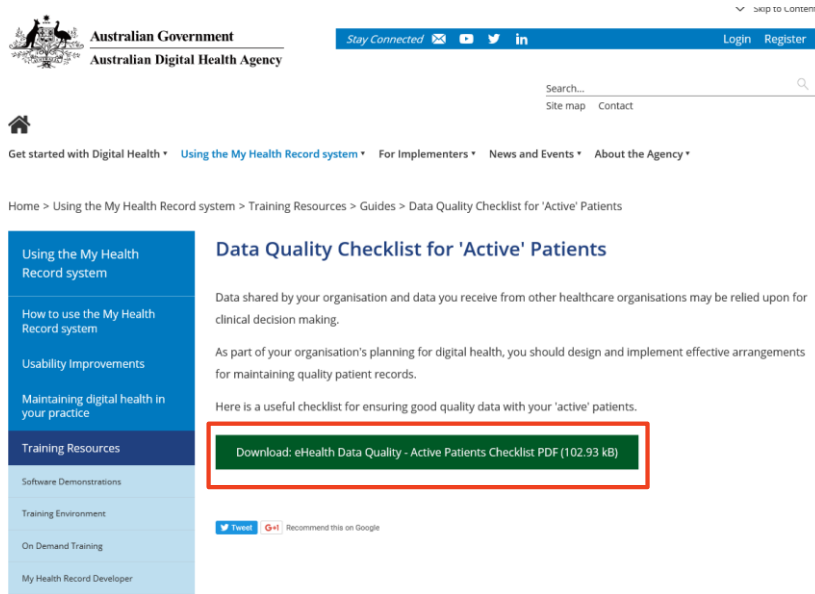


Australian Government
Australian Digital Health Agency



My Health Record

Data Quality!



The screenshot shows the Australian Government Australian Digital Health Agency website. The header includes the agency logo, navigation links like 'Stay Connected' and 'Login', and a search bar. The main content area is titled 'Data Quality Checklist for 'Active' Patients' and contains text about data quality and a download link for a PDF checklist. A red box highlights the download link, and another red box highlights a summary of the page content below the screenshot.

Australian Government
Australian Digital Health Agency

Stay Connected | Login | Register

Search...

Site map | Contact

Get started with Digital Health • Using the My Health Record system • For Implementers • News and Events • About the Agency •

Home > Using the My Health Record system > Training Resources > Guides > Data Quality Checklist for 'Active' Patients

Using the My Health Record system

How to use the My Health Record system

Usability Improvements

Maintaining digital health in your practice

Training Resources

Software Demonstrations

Training Environment

On Demand Training

My Health Record Developer

Data Quality Checklist for 'Active' Patients

Data shared by your organisation and data you receive from other healthcare organisations may be relied upon for clinical decision making.

As part of your organisation's planning for digital health, you should design and implement effective arrangements for maintaining quality patient records.

Here is a useful checklist for ensuring good quality data with your 'active' patients.

[Download: eHealth Data Quality - Active Patients Checklist PDF \(102.93 kB\)](#)

[Tweet](#) [+1](#) Recommend this on Google

Download the 'Data Quality' Checklist:

<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides/879-data-quality-checklist-for-active-patients>

Learn more about 'Standards for Digital Health Webinar'

<https://www.digitalhealth.gov.au/news-and-events/events/1147-webinar-meeting-accreditation-standards-for-digital-health>

Data Quality checklist – Australian Standards

1

Demographics – are the contact details up-to-date?

- Double-click on the patient's telephone number to check & update details



2

Medication List – is the Current Meds list accurate?

- Right click to delete/cease medications no longer relevant (they can then be found in the Old/Past Scripts thereafter)
- If none, tick No medications



3

Past History List – does it contain only significant conditions that a hospital or specialist would need to know?

- Right click to edit, delete or add new
- If none, tick No significant past history (PMH) box



4

Allergies – have you also recorded adverse reactions?

- Double-click in allergies box and Add, Edit, Delete
- If none, tick No Known Allergies/Adverse Reactions/Nil Known



5

Immunisations – have immunisations been recorded?



Make My Health Record part of your routine workflow

Service exit

Is this service now complete?

The service for DERRINGTON, CALEB 83yrs Current Patient Male
which started 12/07/2016 10:41 am
is about to be closed.

Service message (No confidential information)

☒ Yes - This service is now complete

☐ No - Patient will see another provider

☐ Ignore - No service has been provided

☐ Cancel - Don't close the clinical record

☒ Send Event Summary to PCEHR

☒ Send Shared Health Summary to PCEHR

Help



What we've learnt:



1. Gradual evolution towards critical mass
2. Becoming embedded into routine clinical & administrative workflow.

<https://www.digitalhealth.gov.au/get-started-with-digital-health/benefits/case-studies/northern-territory/918-myehr-to-national-ehealth-record-transition-impact-evaluation>



Australian Government
Australian Digital Health Agency



My Health Record

Next Steps

1. Complete the (free) eLearning module on the My Health Record system: <https://training.digitalhealth.gov.au>
2. Download the 'cheatsheets for your software'
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides>
3. Watch the software demonstration for your software
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/software-demonstrations>
4. Practise in the 'On-Demand' Training Environment
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand>
5. Register your patients.
6. View and upload health summaries.



Contact us

Help Centre

1300 901 001

8am-6pm Monday to Friday AEDT

Email

help@digitalhealth.gov.au

Website

www.digitalhealth.gov.au

Twitter

<https://twitter.com/AuDigitalHealth>



Australian Government
Australian Digital Health Agency



My Health Record