



Australian Government
Australian Digital Health Agency

Digital Health

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Australian Digital Health Agency

www.digitalhealth.gov.au

About Us

The Agency is a Corporate Commonwealth Entity funded by all Australian Governments. It designs and operates national digital health services and set data standards that:

- Give **consumers more control of their health and care** when they wish it
- **Connect and empower healthcare professionals**
- Promote **Australia's global leadership in digital health and innovation**

The Agency reports to its Board, appointed by the Minister.

The Agency is the system operator for the My Health Record, and a number of other clinical information systems and standards, and commenced operations on 1 July 2016.

“
The digital health market will grow at over 25.9% compound annual growth rate to reach \$379bn by 2024
”

Hendersen et al. (2016)

“
Australia is well placed globally to take advantage of this growth as a test bed for health innovation and research
”

Gloabal Market Insights, Inc 23 Nov 2016



The Rule



The Agency functions as stated in the rule that established it are to:

- Co-ordinate, and provide input into, the ongoing development of the National Digital Health Strategy;
- Implement those aspects of the National Digital Health Strategy that are directed by the Ministerial Council;
- Develop, implement, manage, operate and continuously innovate and improve specifications, standards, systems and services in relation to digital health, consistently with the national digital health work program;
- Develop, implement and operate comprehensive and effective clinical governance, using a whole of system approach, to ensure clinical safety in the delivery of the national digital health work program;
- Develop, monitor and manage specifications and standards to maximise effective interoperability of public and private sector digital health systems;
- Develop and implement compliance approaches in relation to the adoption of agreed specifications and standards relating to digital health;
- Liaise and cooperate with overseas and international bodies on matters relating to digital health.



Delivery priority areas for the Australian Digital Health Agency now





 What is a My Health Record?

 Getting a My Health Record

 Managing your My Health Record

 Managing Access, Privacy and Security

 For Healthcare Providers

Welcome to My Health Record

My Health Record is a secure online summary of your health information. You can control what goes into it, and who is allowed to access it. You can choose to share your health information with your doctors, hospitals and other healthcare providers.

Other questions you might have:

- Find out about the [benefits of having a record](#)
- Visit our [frequently asked questions](#)
- Learn more about [privacy and security](#)
- [Find out what's new](#)
- View the [latest My Health Record statistics](#)



Register or access a My Health Record



My Health Record

An electronic summary of an individual's health information that **can be shared securely online** between the individual and registered healthcare providers involved in their care to support improved decision making and continuity of care.

“ **My Health Record is the future of medicine.** ”

Dr Michael Gannon, President, Australian Medical Association

“ One of the recurring contributory factors identified during health-related coronial investigation and inquests is a failure in communication, particularly in documentation, discharge and handover...lapses in communication can have the potential for serious outcomes for patients. I cannot overstate the importance of effective communication in a health care setting. ”

Ms Ros Fogliani, State Coroner, Western Australia



Key Facts

- There are 230,000 hospital admissions due to medication adverse events per year, costing up to \$1.2 billion annually. My Health Record will reduce this number.
- Empowering people with health care information to support self-management could save \$1,300 to \$7,515 per patient per year.
- Sharing information electronically about tests could reduce unnecessary duplication by approximately 18% and significantly lower hospital re-admission rates.



My Health Record Statistics – as at 9 April 2017

4,729,432 Consumers registered

Demographic Breakdown

54% are female and 46% are male



Age Range	Aged 20 or less	Aged 20-39	Aged 40-64	Aged 65 or higher
% of total registrations	36%	25%	25%	13%

State	ACT	TAS	SA	NT	NSW	VIC	QLD	WA
% of population	23%	19%	18%	19%	20%	15%	27%	15%

Approximately 20% of Australia's population is registered for a My Health Record

Consumer Registrations

Provider Registrations

9,838 Healthcare providers registered

Organisation Type*	Count
General Practices	6,015
Public Hospitals and Health Services	731
Private Hospitals and Clinics	161
Retail Pharmacies	1,300
Aged Care Residential Services	172
Other categories of healthcare providers including Allied Health	1,218
Organisations with a cancelled registration	241

*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except for Hospital provider data which is based on jurisdictional reported facilities that are connected to the My Health Record system.

Clinical Document Uploads	1,900,707
Shared Health Summary	703,355
Discharge Summary	877,027
Event Summary	227,272
Specialist Letter	42,561
eReferral Note	29
Pathology Report	6,939
Diagnostic Imaging Report	43,524
Prescription and Dispense Uploads	8,941,941
Prescription Documents	6,914,652
Dispense Documents	2,027,289
Consumer Documents	131,436
Consumer Entered Health Summary	82,190
Consumer Entered Notes	35,382
Advanced Care Directive Custodian Report	12,942
Advance Care Planning Document	922
Medicare Documents	466,108,599
Australian Immunisation Register	1,058,591
Australian Organ Donor Register	449,390
Medicare/DVA Benefits Report	274,861,530
Pharmaceutical Benefits Report	189,739,088

My Health Record Usage



How is My Health Record changing healthcare today? 1/2

It made me safe when I left hospital



“It was my son’s birthday and I visited him in Sydney to celebrate. We checked into the hotel and three hours later I was in the back of the ambulance on the way to hospital. They found I had a thing called pancreatitis. After four days in hospital, I talked them into letting me out as long as I went to see my doctor for important follow up work as soon as I got home. When I got to my doctor I realised the hospital hadn’t given me any information about the treatment I needed. Luckily my doctor checked My Health Record and within a minute was able to find details of what needed to be done to look after me.”

<http://ncphn.org.au/benefits-of-my-health-record/>

It helps me improve medication safety for my patients



“When a patient is admitted, I become like a detective, as I need to ask lots of questions to establish what medications people are on and how that will work with their diagnosis. By having access to the My Health Record system, I get to see a summary of a patient’s medical history, including their medications. I receive the information instantly. It is very powerful.”

<http://www.primaryhealth.com.au/a-hospital-pharmacist-shares-how-he-benefits-from-my-health-record/>

It made it easier for me obtain my medicines



A My Health Record meant Shaij Ataij in rural NSW could get a repeat prescription made up at her pharmacy without having to make a special appointment with her GP. She said: “I called my GP to get a new script for my usual medicine. It was something I didn’t need to see the doctor about. But the receptionist told me that I would need to tell her the details of the medication before she could provide me with the prescription. I wasn’t sure of the name and dose of my medication, so I got onto my computer and found my medication information on My Health Record. I was then able to call back the GP and they faxed a script to my pharmacy for me to pick up.”

<http://ncphn.org.au/benefits-of-my-health-record/>



How is My Health Record changing healthcare today? 2/2

It helps me care for my patient safely at home



Kevin is a 48 yo man with multiple chronic conditions including diabetes, renal failure and hypertension. He was admitted to hospital after a serious cardiac event. His GP visited Kevin at home shortly after he left hospital and had not yet received the discharge summary in his practice, but by viewing the summary in My Health Record was able to see that five of Kevin's medications had changed. His G was able to provide immediate follow up care to Kevin regarding the medication changes. "I was able to prepare and print the prescriptions for the new medicines and use the discharge summary as a checklist when I visited Kevin and reviewed the medication. Without this information I would not have been able to provide the follow up care I needed to." He was then able to upload a new Shared Health Summary for Kevin, ensuring the new medication regimen was available in his My Health Record to other care providers.

My Health Record enhances patient self-management and reduces time communicating with care professionals



Ray and Lorraine Gardner are 'grey nomads' who frequently travel Australia. They both suffer from chronic conditions including diabetes, melanoma, a back fusion, and a penicillin allergy. Their local GP in Windsor, Dr Michael Crampton, has been contributing their health information to My Health Record to assist other GPs and health care professionals in other states who often become involved in their care. This reduces the time they need to spend with other clinicians, who have immediate access to see their medications and important health summary information including tests and reports. This enhances Ray and Lorraine's ability to self-manage their conditions and enjoy their travels with the confidence that they have access to their own health information, and can share this with providers when they choose.

My Health Record guides community care for families



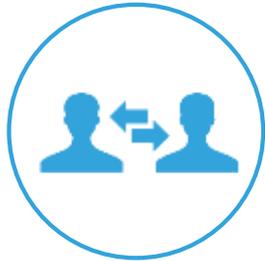
Tresillian is a community health care service that supports and educates families in the community with newborn children, to help manage early parenting issues. A clinician at Tresillian in the Nepean Blue Mountains region found the clinical information for a mother attending the service invaluable in providing past history and discharge summaries, and reported that this information changed the course of clinical treatment for the family. The service are now avid users of My Health Record, and have fed back to their Primary Health Network that My Health Record gives them a more complete picture of the patient and information they need.



We are improving My Health Record now so that it works better for clinicians and their patients – we put co-design first

Principles for enhancing My Health Record

Adoption of the Digital Transformation Agency's Digital Service Standard



Collaboration

- co-design
- validation of concepts and designs
- core design teams
- co-production



User-centred approach

- user research
- insights from evaluations and national strategy consultations
- user experience (UX) improvements



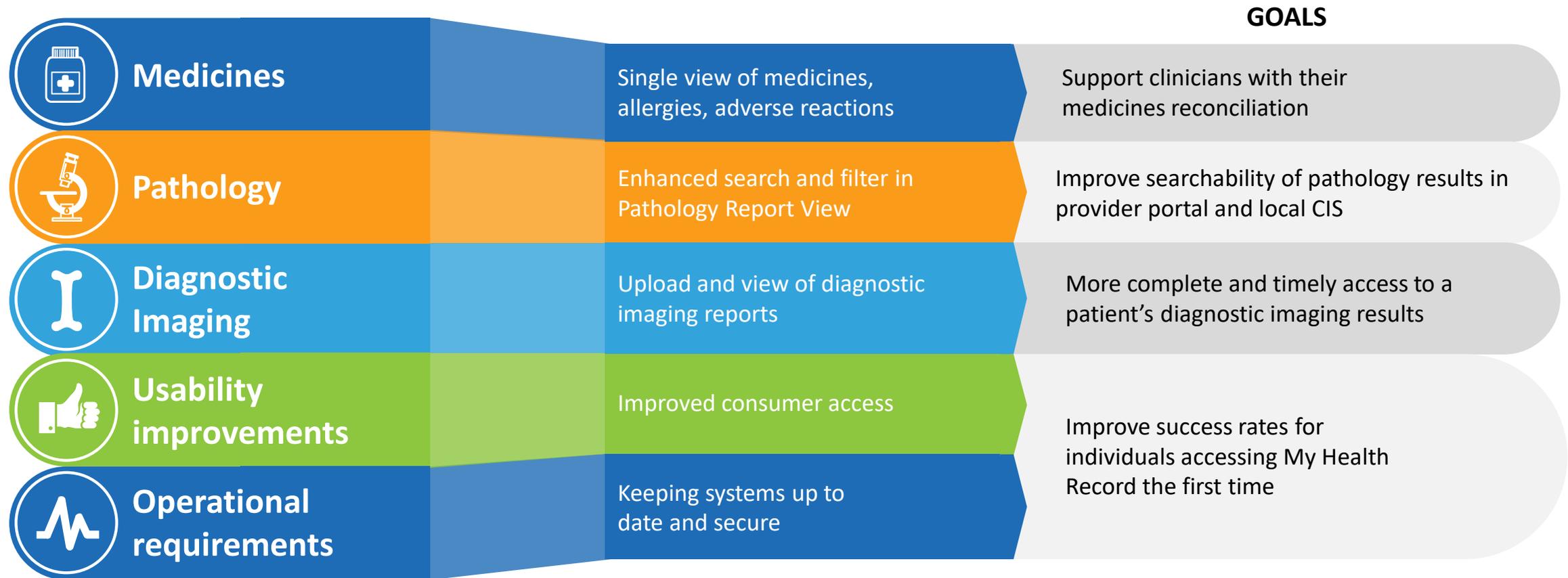
Strong governance and oversight

- assurance: clinical safety, security, operations
- release management

Describe **the task**, not the technology.

User research is a **team sport**.

In June, in close collaboration with clinical leaders, like the RACGP, and consumer bodies like the Consumer Health Forum, we will be improving key features of My Health Record...



Adoption by state

My Health Record adoption by state as at 27th March 2017

State	Total number of Public hospitals ^(a) and Health services per state	Number of Public hospitals and Health services connected to the My Health Record system ^(a)	% of Public hospitals and Health services connected to the My Health Record system	Number able to upload to the My Health Record system	Number able to view the My Health Record system
ACT	2	1	50%	1	1
TAS	21	4	19%	4	4
SA (d)	102	12	12%	7	0
NT	125	112	90%	112	112
VIC	161	21	13%	21	21
WA	179	64	36%	64	64
NSW	223	206	92%	197	206
QLD(c)	311	311	100%	114	311
Total	1,124	731	65%	520	719

(a) Self-reported by jurisdictions

(b) Source: AIHW hospital statistics 2013-14

(c) The total number of connected facilities with beds is 128. They currently have five classifications; 117 public hospitals, 101 community health facilities, 68 primary health centres (previously declared public hospitals,) 21 residential facilities (aged care and young disabled care) and 4 psychiatric hospitals.

(d) South Australia confirmed numbers 14th September 2016.

Private Hospital take up

Private hospitals and clinics connected to the My Health Record system by private hospital groups as
27th March 2017

Private healthcare groups	Total number of candidate private hospitals and clinics	Number of private hospitals and clinics connected to the My Health Record system	% connected to the My Health Record system	Number able to upload to the My Health Record system	Number able to view the My Health Record system
St. Vincent's Australia	12	6	50%	4	6
Healthscope	46	46	100%	46	46
Chris O'Brien Lifehouse	1	1	100%	1	1
Adventist Health Care	3	1	33%	1	1
Mater Townsville	1	0	0	0	0
Mater Central Queensland	4	4	100%	4	4
UnitingCare Queensland	4	0	0	0	0
St. John of God Hospital Group	17	0	0	0	0
Little Company of Mary - Calvary	15	15	100%	15	15
Epworth HealthCare	11	4	36%	0	4
Cura Day Hospitals	9	9	100%	9	9
Mater Brisbane	7	1	14%	0	1
Ramsay	74	74	100%	74	74
Total	204	161	75%	154	161

The National Digital Health Strategy: consultation confirms citizens want digital access to health



Australians value our **high quality** healthcare practitioners and workers, and generally experience **affordable and accessible** care



Over **65%** of respondents say the Australian healthcare system is difficult to navigate. People want to know the cost, quality, and availability of services



Over **45%** of respondents had difficulty accessing healthcare when they needed it. Top reasons given:

- Cost,
- Location, and
- Couldn't get an appointment



More than **four times** as many people want to access their personal health information on their smart phone than do currently



The **top three** activities people want to be able to do on their mobile device:

1. Manage their medications
2. Track their health
3. Request refill prescriptions



Healthcare professionals want digital health services



Top 5 activities **health professionals** want to use digital technologies to help better support them to deliver health services

Activity	Currently using a computer, smart phone or tablet %	Not using, but interested in using a computer, smart phone or tablet %	Not interested in using a computer, smart phone or tablet for this activity %
Sharing health records with my patients	25	59	7
Transferring prescriptions to the pharmacy	25	56	8
Providing interactive decision-making support	32	53	6
Communicating with patients before or after consultations	33	49	7
Sharing health records with other practitioners	43	45	4



Australians are already digitally connected



Priority areas for delivery to 2022

MY HEALTH RECORD

Consolidate and accelerate My Health Record to become the data rich, open access platform for health in Australia

SECURE MESSAGING

Enable health and care providers to easily find each other and securely exchange clinical information

INTEROPERABILITY & DATA QUALITY

Exchange of clinical information meaningfully across health and care systems through interoperability

MEDICINES SAFETY

A digitally enabled national medicines program to increase the safety and quality of medicines use

ENHANCE MODELS OF CARE

Enhancing key models of care and allowing evaluation and refinement through test bed projects, e.g. health care homes, childhood record, end of life, mental health and aged care

WORKFORCE EDUCATION

Support education and adoption of digital health initiatives by the broad health and care workforce

DRIVE INNOVATION

Drive and scale innovation through enabling industry to understand, access, design and build services for consumers and those who provide health and care

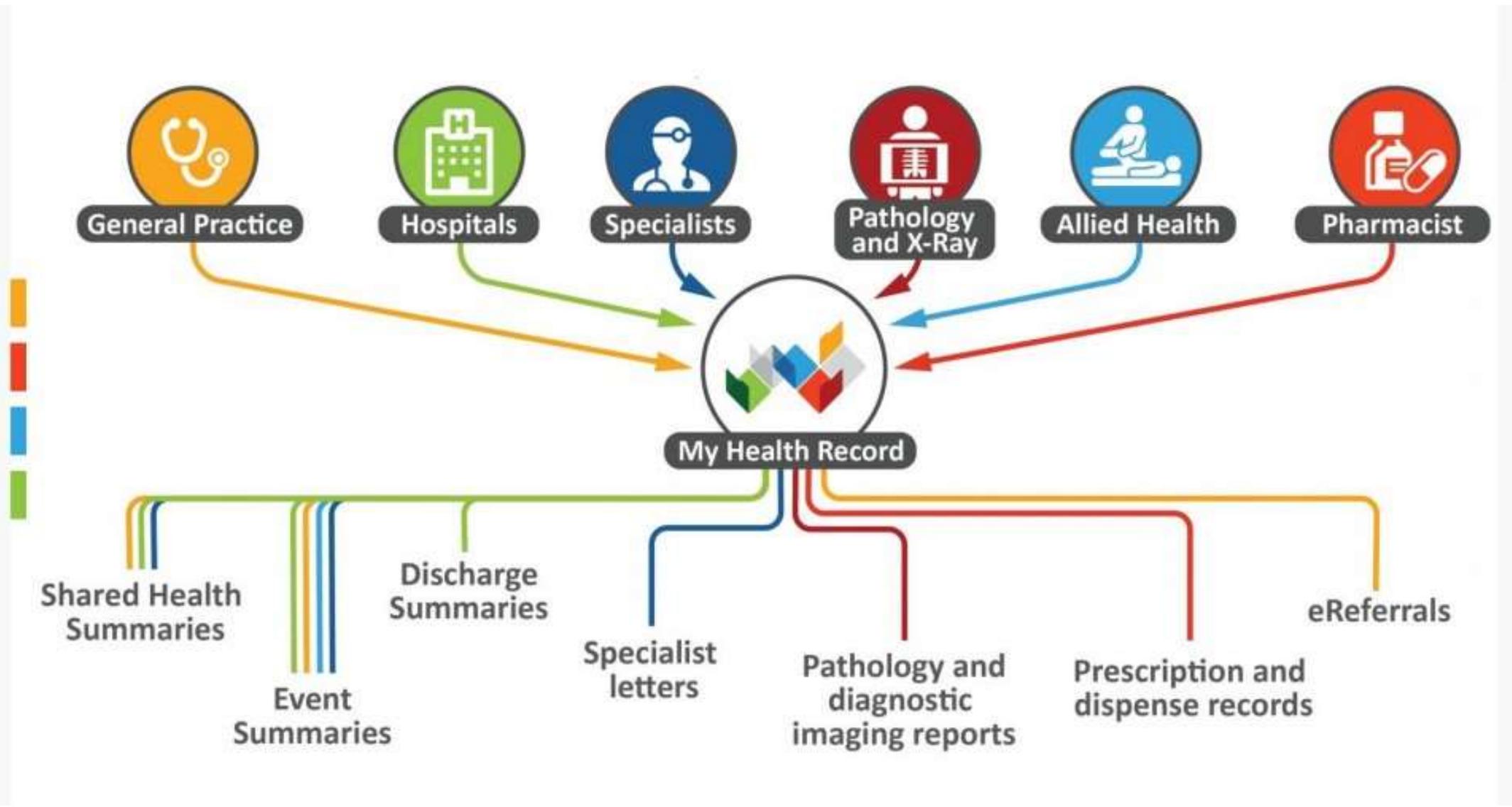




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Demonstration of My Health Record System using a variety of Clinical Software

www.digitalhealth.gov.au



Pathology & Diagnostic Imaging View – new!



Health Record for IHI: 8003 6081 6669 0511

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access. [Change/Gain Access](#)

My Health Record View | Prescription and Dispense View | **Pathology Report View** | Diagnostic Imaging Report View

Diagnostic Imaging Report - version 2 | 16 Apr 2015 | Shaun LEE | DoB 15 Mar 1979 (54y) | SEX Male | IHI 8003 6081 6669 0511

Diagnostic Imaging

Report Date	Report	Reporting Radiologist	Status
16 Apr 2015 16:00+1000	Report Description	Doctor Good RADIOLOGIST (Hay Bill Hospital)	Final Results

Imaging Examination Result (Diagnostic Imaging > Imaging Examination Result)

Imaging Examination Result

Image Date	Observation Date	Authoring Organisation Name	Modality	Exam Procedure	Anatomical Region	Anatomical Region	Anatomical Region	Anatomical Location	Anatomical Location	Laterality	Status
16 Apr 2015 16:00+1000	16 Apr 2015 16:00+1000	New Organisation	chest x-ray	Chest X-Ray was carried out using the particular procedure	Thoracic structure	Skin of submental area	Digestive organ part	Junction of right and left hepatic ducts	Pericaecal region	Bi-Lateral	Final Results

Imaging Examination Result (Diagnostic Imaging > Imaging Examination Result)

Imaging Examination Result

Image Date	Observation Date	Authoring Organisation Name	Modality	Exam Procedure	Anatomical Region	Anatomical Location	Laterality	Status
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Create Clinical Document | Save in MD | Close



Viewing & Uploading to the My Health Record System

Live demonstration



Access information you may not have received directly eg. discharge summary

Discharge Summary
23 Dec 2014
Mr Caleb **DERRINGTON** DoB 15 Jun 1933 (81y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

Hospital

Author Dr. Chris Craig (Specialist Medical Practitioner)
Phone 5555-6666
Discharge To Other/Home
Discharge From Orthopaedic Unit

Health Profile

This section may contain the following subsections Adverse Reactions and Alerts.

Adverse Reactions (Health Profile > Adverse Reactions)

Adverse Reactions

Substance/Agent	Manifestations
Phenoxymethylpenicillin	• Urticaria

Event

This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

Clinical Synopsis (Event > Clinical Synopsis)

Patient was brought in following a fall at home. Upon examination patient found to have mild concussion and a fractured neck of femur (left leg). Admitted for pin and plate surgery and rehabilitation for two weeks before discharge.

Problems/Diagnoses This Visit (Event > Problems/Diagnoses This Visit)

Type	Description
Problem Diagnosis	Fractured neck of left femur
Problem Diagnosis	Mild concussion

file:///C:/Users/Administrator/AppData/Local/Genie/Solo_2122187938/TempDocs/CDA_69_2.25.173366225455623882818303389193566077322/THE_XDM/SUBSET01/CDA_ROOT.html
Stylesheet Version: 1.2.7

Go Back View Stylesheet Update Stylesheet Print XML Cancel **Save**



On Demand Training Environment

Log on anytime and practise with a 'test' patient.



Available at

<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand>





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Consent, Privacy & Medico-legal concerns

Consent

Consent to access



A provider is authorised by law to view a My Health Record without seeking consent each time, if:

1. The provider is permitted by the organisation to access the My Health Record
2. The provider is accessing in order to provide healthcare to the patient.

Consent to upload

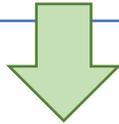


A provider is authorised (by law and through a patient's 'standing consent' given at registration) to upload clinical documents without gaining consent of the patient each time



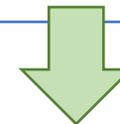
Consent & the My Health Record System

Do I need consent to view a patient's My Health Record?



No, a provider is authorised to view a record when providing healthcare to the patient.

Do I need consent to upload a document to a patient's My Health Record?



A provider is authorised to upload clinical documents without gaining consent of a patient each and every time

*** exception – Category 5 conditions;
HIV/AIDS

Need agreement with patient to upload a Shared Health Summary, this can be verbal



My Health Record & Privacy

The *My Health Record* system is protected by the [*My Health Records Act 2012*](#) (My Health Records Act).

The protections in the My Health Records Act are in addition to those under existing privacy legislation.

Once information is downloaded into a healthcare provider's local records, existing privacy legislation will apply.



Expected standards of use of the My Health Record will develop organically over time.

In absence of these standards, the AMA Guide is a helpful tool that demonstrates the medical profession's expectation of use of the My Health Record.

<https://ama.com.au/article/ama-guide-using-pcehr>



**AMA Guide to Medical
Practitioners
on the use of the
Personally Controlled Electronic
Health Record System**



Medico-legal concerns

**Acting on incorrect
information**



Information in the My Health Record is to aid clinical decision-making

Providers should rely on their own clinical judgement when using third party information

The My Health Record does not replace existing communication methods with the patient or other healthcare providers



Medico-legal concerns

Legal standards around use of the My Health Record system will develop and be accepted by the clinical community, as the My Health Record is embedded in clinical workflow

Providers should rely on their clinical judgement about whether and how they use the My Health Record system

A provider should contact their medical indemnity insurer if they have questions on their liability and coverage for their policies



Medico-legal concerns

Penalties



Providers who have a legitimate reason to access the system (e.g. provide care to a patient) are authorised to do so.

Reckless or intentional misuse may be subject to penalties up to \$108,000 for individuals; \$540,000 organisations

Uploading inaccurate information



Providers are under an obligation to take reasonable steps to upload accurate and up-to-date information (this is an obligation that exists already when sharing patient information with other providers)





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Data Quality

www.digitalhealth.gov.au

A team approach to quality



Year	Date	Condition	Side	Status	Summary	Confidential	Coded
1992	JUNE	Atrial Fibrillation		Active	Yes	No	Yes
1999	03/02/1999	Schizophrenia - borderline		Active	No	No	Yes
1999	12/02/1999	Migraine		Active	No	No	Yes
1999	25/02/1999	Urinary tract infection		Active	No	No	Yes
1999	10/08/1999	Anaemia - iron deficiency		Active	Yes	No	Yes
2005	04/05/2005	Hysterectomy & BSO - Abdominal		Inactive	Yes	No	Yes

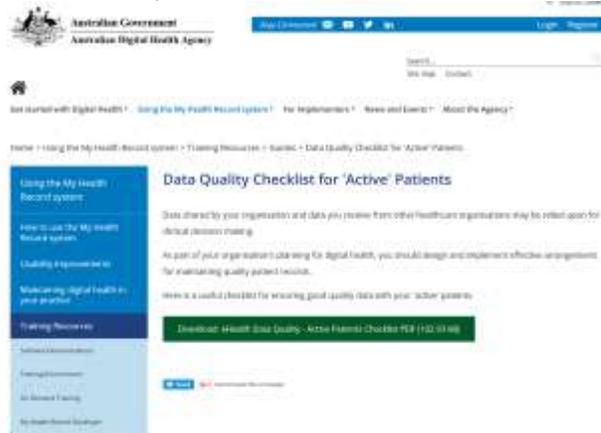
“Consistent data **coding** systems drive meaningful quality improvement activities.”

[1.7.1 Patient Health Records http://www.racgp.org.au/your-practice/standards/standards4thedition/practice-services/1-7/patient-health-records/](http://www.racgp.org.au/your-practice/standards/standards4thedition/practice-services/1-7/patient-health-records/)



Download the Data Quality checklist

Download the 'Data Quality' Checklist:
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides/879-data-quality-checklist-for-active-patients>



Learn more about 'Standards for Digital Health Webinar'
<https://www.digitalhealth.gov.au/news-and-events/events/1147-webinar-meeting-accreditation-standards-for-digital-health>

Data Quality Checklist for all 'active' patients

- 1 Demographics – are the contact details up-to-date?**
 - Double-click on the patient's telephone number to check and update details
- 2 Medication List – is the Current Meds list accurate?**
 - Right click to delete/cease medications no longer relevant (they can then be found in the Old/Past Scripts thereafter)
 - If none, tick No medications
- 3 Past History List – does it contain only significant conditions that a hospital or specialist would need to know?**
 - Right click to edit, delete or add new
 - If none, tick No significant past history (PMH) box
- 4 Allergies – have you also recorded adverse reactions?**
 - Double-click in allergies box and Add, Edit, Delete
 - If none, tick No Known Allergies/Adverse Reactions/Nil Known
- 5 Immunisations – have immunisations been recorded?**



RACGP Accreditation Standards

4th Standards for General Practices were released 2010
5th Standards were in consultation phase until 30/9/16
due for release October 2017

<http://www.racgp.org.au/your-practice/standards/standardsdevelopment/>

Webinar on proposed changes:

<http://www.racgp.org.au/your-practice/standards/standardsdevelopment/webinar/>

Accreditation Bodies:



Digital health incentive resources

The RACGP does not support the revised eligibility criteria for the PIP Digital Health Incentive, and had advocated for incentives that support data accuracy and quality. Nevertheless, the RACGP has developed a number of resources to support members to make an informed choice about participating in the PIP Digital Health Incentive and the My Health Record.

The RACGP has developed the following resources:

- General information
- My Health Record policy template for general practices
- Assisted Registration for the My Health Record template for general practices
- Access agreement template for individuals authorised to access the My Health Record

In addition to these resources, the [My Health Records Act 2012](#), [My Health Records Rule 2016](#) and the [Australian Privacy Principles](#) are essential reading for practice owners and individuals responsible for the governance of their organisation.

Downloads

[Help with downloads](#)

-  Digital PIP General Information (PDF 725KB)
-  Agreement To Access The My Health Record Template For General Practices (DOCX 133KB)
-  Assisted Registration Policy Template For General Practices (DOCX 139KB)
-  My Health Record Policy Template For General Practices (DOCX 136KB)
-  Requirement 2 Secure Messaging Capability Policy Template For General Practices (DOCX 141KB)
-  Requirement 3 Data Records And Clinical Coding Policy Template For General Practices (DOCX 139KB)
-  Requirement 4 Electronic Transfer Of Prescriptions Policy Template For General Practices (DOCX 141KB)



<http://www.racgp.org.au/your-practice/ehealth/pip/resources/>

A team approach to progress

- 1. Practice Managers** write the policy & train staff
- 2. Receptionists** can register patients
- 3. Registrars & nurses** may be able to help clean up data
- 4. Nurses, Registrars, GPs & Aboriginal Health Practitioners** can upload





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Assisted Registration

www.digitalhealth.gov.au

Assisted Registration

1. Train staff so they are prepared for conversations about My Health Record.
2. Design a workflow that works for your practice eg.
Who registers patients and when etc.
3. Write a dialogue with your staff so they know what to say to patients.
4. Educate patients via patient forms / TV screens / website.
5. Focused approach for patients at risk or with chronic conditions.



Assisted Registration Guide

Download and read:

The Assisted Registration: A guide for Healthcare Provider Organisations

(<http://www.ehealth.gov.au/internet/ehealth/publishing.nsf/content/assistedregguide>)

- An outline of the registration process
- Steps for getting ready
- More information on the registration process
- Audit and compliance

For more information...

Assisted Registration Healthcare Providers FAQs

(<http://ehealth.gov.au/internet/ehealth/publishing.nsf/Content/faqs-hcp-ar>)



Update your practice policies

Participating healthcare organisations must have a My Health Record system policy that covers certain security practices of the organisation. More information available: <https://www.digitalhealth.gov.au/using-the-my-health-record-system/maintaining-digital-health-in-your-practice/privacy-and-security>

This policy must be updated to cover:

1. How your organisation will authorise its employees to provide Assisted Registration
2. What training will be provided before an employee is authorised to provide Assisted Registration
3. How your organisation will confirm consent of an individual
4. How authorised employees will identify an individual for the purposes of Assisted Registration

Template My Health Record system policy:

<http://www.nehta.gov.au/get-started-with-digital-health/registration/register-with-the-healthcare-identifiers-hi-service-and-the-my-health-record-system>



Obtain patient consent

#1: Consent to Register for the My Health Record

#2: Consent to healthcare providers uploading documents to their record

✓ Verbal consent (note this in your local records)

✓ Application form (optional)

- Do not send completed form to System Operator
- Securely destroy form when no longer needed

<https://myhealthrecord.gov.au/internet/mhr/publishing.nsf/Content/provider-resources>

The image shows a form titled "ASSISTED REGISTRATION Application to Register for a My Health Record" from the Australian Government Department of Health. The form is divided into several sections:

- Purpose of this form:** Explains that it is an application for registration as a consumer under the My Health Record Act 2012.
- Application for yourself:** Requests personal information including family name, given name, date of birth, sex, Medicare card number, and CHS ID number.
- Consent to register and consent to include information:** Contains checkboxes for consent to registration and consent to include information, with a note that consent is required for registration and that information will be used for the My Health Record.
- Signature and Date:** Fields for the applicant's signature and the date of completion.



Next Steps:

1. Complete the (free) eLearning module on the My Health Record system:
<https://training.digitalhealth.gov.au>
2. Download the 'cheatsheets for your software'
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/guides>
3. Watch the software demonstration for your software
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/software-demonstrations>
4. Practise in the 'On-Demand' Training Environment
<https://www.digitalhealth.gov.au/using-the-my-health-record-system/digital-health-training-resources/on-demand>
5. Register your patients.
6. View and upload health summaries.





Australian Government
Australian Digital Health Agency

Contact us

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